# **COHESIVE STRATEGY, MEASURABLE RESULTS** Residential Field Service - Construction Company

#### **CHALLENGE**

- 80 Employees in 3 locations
- Workflows that were not working successfully
- Lots of wasted time
- Using spreadsheets that no one could find or access
- Lots of missing information
- Information lag time between the field and office

#### **SOLUTION**

- Manage all data, scheduling, tasks, and activity in real time, down to the job site, or unit, level, and across every stage of their process
- Intelligent automation
- Personalized user interfaces and task lists accessible on any web or mobile device

#### **RESULTS**

2 months to build and implement the solution, results below realized after 9 months.

## **REVENUE**

- CRM Usage
- Improved workflow

## **EXPENSES**

- Reduced Inventory
- Overtime decreased

15%**↑** \$1M**♦** 45%**↑** 23%**↑** 

## **PROFITABILITY**

- Sales up
- Expenses down

## **INCREASE**

- Efficiency
- Real time visibility
- Accountability

## **EXPERIENCE**



As a result of implementing TrackVia, we gained newfound visibility and control over the overall operations. This has enabled us to proactively drive efficiencies and improvements. I credit the benefits we have reaped from Trackvia as key to our continued growth and success. Plus my stress level has gone from a 9 to a 2 as I have access to information I need to help the organization achieve success.

- Mike James, CEO

