

Jorja Knaus

JORJAKNAUS.COM

✉ jknaus@my.bcit.ca

☎ (672)-515-1886

🌐 www.linkedin.com/in/jorja-knaus

👤 <https://github.com/Jor123kna>

TECHNICAL SKILLS

Languages: C, Java, JavaScript, Python, HTML, CSS

Frameworks: Node.js, Bootstrap, Firebase

Tools: Git, VSCode

Database: SQL server, MySQL

WORK EXPERIENCE

Customer Service Associate, BoatSMARTZ

DEC 2023 - PRESENT

- Supported smooth daily sales operations by accurately processing and fulfilling customer orders in a fast-paced environment.
- Strengthened communication skills by assisting customers from around the world, listening carefully to their needs and resolving inquiries efficiently.
- Built independence and problem-solving skills by navigating complex situations, consulting internal documentation, and proactively finding solutions without constant supervision.

Childcare Provider, Self-employed

JUL 2020 - PRESENT

- Built and sustained a client base by independently promoting childcare services and earning repeat clients through reliable, high-quality care for all of my employers
- Developed strong communication and client management skills by coordinating schedules, working around unexpected events, and providing continuous service
- Managed all aspects of the service independently, for example, made flyers to promote myself, and always managed the fast-paced environment without constant help from my employers.

PROJECTS

Find-It | BCIT Academic Project

https://github.com/dinukap707/1800_202530_BBY13

SEP - DEC 2025

- Led a team of three for a JavaScript-based web application using Firebase with Firestore for cloud data storage, with a hope of creating a safe community for staff and students on the BCIT campus
- Implemented and validated a gamification system designed to encourage users to help others in the community, along with map-based posting and photo upload features
- Tested and debugged application logic to ensure consistent behavior, accurate data handling, and stable performance
- Coordinated code integration and version control using GitHub

MadLib | Personal Project

MAR - JUN 2024

<https://codepen.io/Jor123kna/full/bGJxwPd>

- Built an interactive application using HTML, CSS, and JavaScript with event-driven logic
- Tested and debugged input handling to ensure correct and consistent output
- Structured code for readability and maintainability

EDUCATION

Computer Systems Technology Diploma

British Columbia Institute of Technology, Burnaby, BC

SEP 2025 - PRESENT