

## Terms and Conditions

**Last Updated:** May 1, 2025

**Business Name:** 3D-BG, LLC

**Business Address:** Bowling Green, Ohio, USA

**Email:** [3dbg.sales@gmail.com](mailto:3dbg.sales@gmail.com)

**Website:** [www.3d-bg.com](http://www.3d-bg.com)

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### 1. About Us

3D-BG, LLC is a small business based in Ohio, USA, offering 3D printing services, including premade items and fully customized pieces based on customer-submitted photographs, specifications, or designs.

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### 2. Products and Services

- **Premade Products:** Ready-made 3D printed items available for purchase as displayed. This includes any items using our designs that allow customers to customize colors, materials, or both.
- **Custom Orders:** Items created based on customer-provided specifications or design files.

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### 3. Orders and Payment

- All orders are subject to acceptance and availability.
- Prices are listed in U.S. dollars and are subject to Ohio state and local sales tax where applicable.
- Payment is due in full at the time of order unless otherwise agreed.
- Accepted payment methods: Cash, PayPal, Apple Pay, Venmo, etc.

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### 4. Custom Orders

- Customers submitting designs confirm they have the rights to use all submitted content.
- Design/setup fees may apply depending on complexity.
- We reserve the right to refuse orders that are offensive, infringing, or illegal.
- All custom sales are final unless the item is defective.

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### 5. File Handling

- You retain ownership of all intellectual property you submit.
- By sending us a design, you grant us a limited right to use it solely for the purpose of fulfilling your order.
- We will not reuse, resell, or distribute your design without your explicit written consent.
- Files may be stored securely for quality control or repeat orders. You may request deletion of your files by contacting [3dbg.sales@gmail.com](mailto:3dbg.sales@gmail.com).
- We are not liable for file corruption, loss, or issues resulting from unsupported file formats.

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### 6. Production and Shipping

- Production times vary depending on order type and volume.
- Shipping fees are calculated at checkout. We are not responsible for delays caused by carriers or incorrect shipping info.

- Customers are responsible for any customs, import duties, or additional fees.

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## **7. Returns and Refunds**

### **Premade Items:**

- Returnable within 14 days of delivery if unused and in original condition. Buyer pays return shipping.

### **Custom Items:**

- All sales are final unless the item is defective or does not match the approved specifications.

To initiate a return or claim, email us at [3dbg.sales@gmail.com](mailto:3dbg.sales@gmail.com) within 7 days of receipt.

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## **8. Intellectual Property**

All website content (excluding user-submitted files) is owned or licensed by 3D-BG, LLC. You may not copy, distribute, or reproduce any materials without prior written permission.

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## **9. Limitation of Liability**

We are not responsible for indirect or consequential damages. Our liability is limited to the amount you paid for the product in question.

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## **10. Governing Law**

These Terms are governed by the laws of the State of Ohio, United States. Any disputes shall be resolved in the courts of Wood County, Ohio.

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## **11. Changes to Terms**

We reserve the right to modify these terms at any time. Updates will be posted on this page. Continued use of our site or services constitutes acceptance of the revised Terms.

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## **12. Contact Us**

Email: [3dbg.sales@gmail.com](mailto:3dbg.sales@gmail.com)

Phone: 419-407-6338

Address: 618 Fairview Ave., Bowling Green, Ohio, USA, 43402