

Terms and Conditions

Last Updated: May 1, 2025

Business Name: 3D-BG, LLC

Business Address: Bowling Green, Ohio, USA

Email: 3dbg.sales@gmail.com

Website: www.3d-bg.com

1. About Us

3D-BG, LLC is a small business based in Ohio, USA, offering 3D printing services, including premade items and fully customized pieces based on customer-submitted photographs, specifications, or designs.

2. Products and Services

- **Premade Products:** Ready-made 3D printed items available for purchase as displayed. This includes any items using our designs that allow customers to customize colors, materials, or both.
 - **Custom Orders:** Items created based on customer-provided specifications or design files.
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3. Orders and Payment

- All orders are subject to acceptance and availability.
 - Prices are listed in U.S. dollars and are subject to Ohio state and local sales tax where applicable.
 - Payment is due in full at the time of order unless otherwise agreed.
 - Accepted payment methods: Cash, PayPal, Apple Pay, Venmo, etc.
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4. Custom Orders

- Customers submitting designs confirm they have the rights to use all submitted content.
 - Design/setup fees may apply depending on complexity.
 - We reserve the right to refuse orders that are offensive, infringing, or illegal.
 - All custom sales are final unless the item is defective.
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5. File Handling

- You retain ownership of all intellectual property you submit.
 - By sending us a design, you grant us a limited right to use it solely for the purpose of fulfilling your order.
 - We will not reuse, resell, or distribute your design without your explicit written consent.
 - Files may be stored securely for quality control or repeat orders. You may request deletion of your files by contacting 3dbg.sales@gmail.com.
 - We are not liable for file corruption, loss, or issues resulting from unsupported file formats.
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6. Production and Shipping

- Production times vary depending on order type and volume.
- Shipping fees are calculated at checkout. We are not responsible for delays caused by carriers or incorrect shipping info.

- Customers are responsible for any customs, import duties, or additional fees.
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7. Returns and Refunds

Premade Items:

- Returnable within 14 days of delivery if unused and in original condition. Buyer pays return shipping.

Custom Items:

- All sales are final unless the item is defective or does not match the approved specifications.

To initiate a return or claim, email us at 3dbg.sales@gmail.com within 7 days of receipt.

8. Intellectual Property

All website content (excluding user-submitted files) is owned or licensed by 3D-BG, LLC. You may not copy, distribute, or reproduce any materials without prior written permission.

9. Limitation of Liability

We are not responsible for indirect or consequential damages. Our liability is limited to the amount you paid for the product in question.

10. Governing Law

These Terms are governed by the laws of the State of Ohio, United States. Any disputes shall be resolved in the courts of Wood County, Ohio.

11. Changes to Terms

We reserve the right to modify these terms at any time. Updates will be posted on this page. Continued use of our site or services constitutes acceptance of the revised Terms.

12. Contact Us

Email: 3dbg.sales@gmail.com

Phone: 419-407-6338

Address: 618 Fairview Ave., Bowling Green, Ohio, USA, 43402