

Privacy Policy

Effective Date: May 1, 2025

3D-BG, LLC values your privacy. This Privacy Policy outlines how we collect, use, and protect your personal data in compliance with U.S. laws, including the **California Consumer Privacy Act (CCPA)**, **Colorado Privacy Act (CPA)**, **Virginia Consumer Data Protection Act (VCDPA)**, and others.

1. Information We Collect

- **Personal Info:** Name, email, phone, billing/shipping address.
- **Order Details:** Product selections, design files, payment confirmation.
- **Device Info:** IP address, browser type, and usage data (via cookies).

2. How We Use Your Information

- Fulfill and manage orders
- Communicate about orders or customer service issues
- Improve website functionality and performance
- Comply with legal obligations

3. Sharing Your Data

We do **not** sell or rent your personal data. We only share information with:

- Service providers (e.g., shipping carriers, payment processors)
- Legal authorities if required by law

4. Your Rights

You have the right to:

- Access your data
- Request deletion or correction
- Opt-out of marketing emails

California residents also have the right to:

- Request a report of personal data collected and shared
- Opt out of the “sale” of personal data (we do not sell your data)

To exercise your rights, contact us at 3dbg.sales@gmail.com.

5. Data Security

We implement appropriate security measures to protect your data. However, no method of transmission over the Internet is 100% secure.

6. Data Retention

We retain customer information for as long as necessary to fulfill orders and comply with legal obligations.

7. Children’s Privacy

Our services are not intended for children under 13. We do not knowingly collect information from minors.

8. Changes to This Privacy Policy

We may update this policy from time to time. We will post any changes on this page with a new effective date.