

## Privacy Policy

**Effective Date:** May 1, 2025

3D-BG, LLC values your privacy. This Privacy Policy outlines how we collect, use, and protect your personal data in compliance with U.S. laws, including the **California Consumer Privacy Act (CCPA)**, **Colorado Privacy Act (CPA)**, **Virginia Consumer Data Protection Act (VCDPA)**, and others.

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### 1. Information We Collect

- **Personal Info:** Name, email, phone, billing/shipping address.
  - **Order Details:** Product selections, design files, payment confirmation.
  - **Device Info:** IP address, browser type, and usage data (via cookies).
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### 2. How We Use Your Information

- Fulfill and manage orders
  - Communicate about orders or customer service issues
  - Improve website functionality and performance
  - Comply with legal obligations
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### 3. Sharing Your Data

We do **not** sell or rent your personal data. We only share information with:

- Service providers (e.g., shipping carriers, payment processors)
  - Legal authorities if required by law
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### 4. Your Rights

You have the right to:

- Access your data
- Request deletion or correction
- Opt-out of marketing emails

**California residents** also have the right to:

- Request a report of personal data collected and shared
- Opt out of the “sale” of personal data (we do not sell your data)

To exercise your rights, contact us at [3dbg.sales@gmail.com](mailto:3dbg.sales@gmail.com).

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### 5. Data Security

We implement appropriate security measures to protect your data. However, no method of transmission over the Internet is 100% secure.

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### 6. Data Retention

We retain customer information for as long as necessary to fulfill orders and comply with legal obligations.

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### 7. Children’s Privacy

Our services are not intended for children under 13. We do not knowingly collect information from minors.

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### 8. Changes to This Privacy Policy

We may update this policy from time to time. We will post any changes on this page with a new effective date.