



Epic Adventures Await

POLICIES

DEPOSIT, CANCELLATION and REFUND POLICY

- All deposits are NON-REFUNDABLE.
- Cancellation after deposit but before full payment has been made will result in a credit to be used for future travel within 1 year of the original travel start date. See options for transferring your travel credit below.
- Cancellation after full payment is made will result in a credit to be issued for future travel within 1 year of the original travel start. See options for transferring your travel credit below.
- If you are unable to complete travel for any reason within the 1 year grace period, it is your responsibility to make a claim against your travel insurance to recoup any and all payments made. See options for transferring your travel credit below.

TRANSFERABILITY

If you are unable to travel beginning on the start date for any reason and must cancel your trip, your booking is transferable to another female guest to be used for the exact trip dates. Other options include those outlined above under Deposit, Cancellation & Refund Policy.

Please reach out to us immediately to discuss the viability of an alternate guest.

CHANGES TO ITINERARY

In any event that we may need to revise your trip itinerary, we will inform you of those changes either verbally (if changes are due to unforeseen circumstance) or in writing should they occur prior to travel.

Every attempt will be made to ensure that any changes provide an activity or accommodation of equivalent quality and interest.

Should a traveler decide to participate in off-itinerary activity during the trip, **Epic Adventures Await** cannot provide transportation, accommodations or assurance of assistance outside of the published itinerary.

TRAVEL INSURANCE

We strongly encourage all travelers to purchase comprehensive travel insurance to cover the full value of their trip. **Epic Adventures Await** is not responsible for any unforeseen medical or travel expenses due to failure to procure necessary travel insurance.

TRIP TERMINATION

Epic Adventures Await and/or **MOROCCO LAND TOURS** reserves the right to terminate a trip for a traveler who demonstrates unlawful behavior, or whose behavior jeopardizes safety of the group or its service providers. Costs associated with the guest's trip termination will solely be the responsibility of the terminated guest.

OUR IN-COUNTRY PARTNER

Our in-country partner and tour operator is [Morocco Land Tours](#), a long-standing company based in Marrakech whose guides have been successfully leading small groups through Morocco for 15+ years. [Epic Adventures Await](#) has worked exclusively with MLT on custom and group itineraries since 2023.

As the experts on the ground, MLT will manage all interactions with guests during the tour. If there is anything you need, don't hesitate to request assistance from your guide/driver or if they are unable to assist, the owner of

MLT, as they will be best equipped to solve any issues in real time. All contact details will be provided prior to travel.

CONFIRMATION OF PHYSICAL FITNESS

We want to make sure that you love traveling with us! While not overly strenuous...there will be days when you walk a lot (10,000+ steps unless it's a travel day). Historic riads don't have elevators and your room might be on an upper floor. Breakfast is nearly always served on the terrace/rooftop. Lanes are cobbled stone and have uneven surfaces. Some locations are hilly/mountainous and you must be able to navigate many uneven steps up and down. Good, supportive shoes are a must and "fashion shoes" will make you miserable and could ruin your trip. Hiking boots are not necessary. Please be prepared for moderate physical exercise.