

Privacy Policy

Effective Date:

1. Introduction

[Mousa Real Estate] ("we," "our," or "us") is committed to protecting the privacy and confidentiality of personal information collected from clients, prospective clients, website visitors, and business partners. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal information in accordance with applicable Canadian privacy laws, including the Personal Information Protection and Electronic Documents Act (PIPEDA).

2. Information We Collect

We may collect the following types of personal information:

- Full name
- Email address
- Telephone number
- Mailing address
- Property ownership information
- Financial and investment information voluntarily provided by clients
- Real estate preferences and requirements
- Identification documents when required for compliance purposes
- Website usage information, including IP address, browser type, and cookies

3. How We Collect Information

We collect personal information through:

- Client consultations and meetings
- Website contact forms
- Email and telephone communications
- Property inquiries and transactions
- Marketing subscriptions

- Third-party service providers and public records, where permitted by law

4. Purpose of Collection

We collect and use personal information to:

- Provide real estate advisory and consulting services
- Evaluate investment opportunities and property transactions
- Respond to inquiries and service requests
- Prepare reports, proposals, and recommendations
- Communicating with clients regarding services
- Comply with legal and regulatory requirements
- Improve our website and service offerings
- Send marketing communications where consent has been provided

5. Disclosure of Information

We do not sell personal information.

We may disclose personal information to:

- Real estate agents and brokers
- Legal professionals
- Mortgage brokers and lenders
- Property management companies
- Government agencies were required by law
- Technology and service providers assisting our business operations

All disclosures are limited to information necessary for the intended purpose.

6. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect personal information against unauthorized access, loss, misuse, alteration, or disclosure.

While we take appropriate measures to secure personal information, no method of electronic transmission or storage is completely secure.

7. Retention of Information

We retain personal information only as long as necessary to fulfill the purposes for which it was collected, comply with legal obligations, resolve disputes, and enforce agreements.

When information is no longer required, it will be securely deleted or anonymized.

8. Cookies and Website Analytics

Our website may use cookies and similar technologies to:

- Improve user experience
- Analyze website traffic
- Understand visitor behavior
- Support website functionality

Users may disable cookies through their browser settings; however, some website features may not function properly.

9. Your Rights

Subject to applicable laws, you may have the right to:

- Access your personal information
- Request correction of inaccurate information
- Withdraw consent for certain uses of personal information
- Request information regarding how your data is processed

Requests may be submitted using the contact information below.

10. Third-Party Websites

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites.

11. Changes to This Privacy Policy

We reserve the right to update this Privacy Policy from time to time. Changes will be posted on our website with an updated effective date.

12. Contact Information

If you have questions regarding this Privacy Policy or our privacy practices, please contact:

Mousa Real Estate

By using our services or website, you acknowledge that you have read and understood this Privacy Policy.