

# Videoslash

## Terms and Conditions

*Last updated: April 23, 2026*

Website: [videoslash.com](https://videoslash.com) · Contact: [support@videoslash.de](mailto:support@videoslash.de)

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Please read these Terms and Conditions carefully before using our Service. By accessing or using Videoslash, you confirm that you have read, understood, and agree to be bound by these Terms.

### 1. Interpretation and Definitions

#### Interpretation

Words with capitalised initials have the meanings defined below. These definitions apply whether the terms are used in singular or plural form.

#### Definitions

- **Affiliate:** An entity that controls, is controlled by, or is under common control with a party, where "control" means ownership of 50% or more of the voting shares or equivalent interest.
- **Country:** Federal Republic of Germany.
- **Company:** Refers to Videoslash ("We", "Us", or "Our"), reachable at [support@videoslash.de](mailto:support@videoslash.de).
- **Device:** Any device capable of accessing the Service, including but not limited to a computer, smartphone, or tablet.
- **Service:** Refers to the website and platform available at [videoslash.com](https://videoslash.com), including all AI-powered video tools and features provided thereon.
- **Terms:** These Terms and Conditions, which form the entire agreement between You and the Company regarding use of the Service.
- **You:** The individual or legal entity accessing or using the Service.

### 2. Acknowledgment

By accessing or using the Service, you confirm that you are at least 18 years of age and have the legal capacity to enter into a binding agreement. If you are accessing the Service on behalf of a company or other legal entity, you represent that you have the authority to bind that entity to these Terms.

Your continued use of the Service constitutes your acceptance of these Terms and our Privacy Policy. If you do not agree with any part of these Terms, you must not access or use the Service.

### **3. Use of the Service**

Videoslash provides an AI-powered video editing and processing software platform. You agree to use the Service only for lawful purposes and in accordance with these Terms. You must not:

- Use the Service in any way that violates applicable German, EU, or international law or regulation.
- Upload, process, or distribute content that is unlawful, harmful, defamatory, obscene, or infringing upon third-party intellectual property rights.
- Attempt to gain unauthorised access to any part of the Service or its related systems.
- Reverse engineer, decompile, or otherwise attempt to derive the source code of the Service.
- Use automated tools, bots, or scrapers to access or interact with the Service without our prior written consent.

### **4. Intellectual Property**

All content, features, and functionality of the Service — including but not limited to software, algorithms, text, graphics, logos, and user interface elements — are the exclusive property of Videoslash and are protected by applicable intellectual property laws.

You retain ownership of any content you upload to the Service. By uploading content, you grant Videoslash a limited, non-exclusive, royalty-free licence to process and display that content solely for the purpose of providing the Service to you. We do not claim ownership of your content.

### **5. Links to Third-Party Websites**

The Service may contain links to third-party websites or services. Videoslash has no control over, and assumes no responsibility for, the content, privacy policies, or practices of any third-party websites. We encourage you to review the terms and privacy policies of any third-party sites you visit. Access to such sites is at your own risk.

### **6. Termination**

We reserve the right to suspend or terminate your access to the Service immediately, without prior notice or liability, if you breach these Terms or engage in conduct that we reasonably determine to be harmful to the Service, other users, or third parties.

Upon termination, your right to use the Service will immediately cease. Provisions of these Terms which by their nature should survive termination shall survive, including without limitation: Intellectual Property, Limitation of Liability, Disclaimer, and Governing Law.

### **7. Limitation of Liability**

To the fullest extent permitted by applicable law — including § 309 No. 7 of the German Civil Code (Bürgerliches Gesetzbuch, BGB) — Videoslash shall not be liable for any indirect, incidental, special, consequential, or punitive damages, including loss of profits, data, goodwill, or other intangible losses, arising out of or in connection with your use of the Service.

Our total cumulative liability to you for any claims arising under or in connection with these Terms shall not exceed the total amount you paid for the Service in the twelve (12) months preceding the claim, or €100 if no payment was made.

Nothing in these Terms excludes or limits our liability for death or personal injury caused by our negligence, fraud or fraudulent misrepresentation, or any other liability that cannot be excluded or limited under applicable German or EU law.

## **8. "AS IS" Disclaimer**

The Service is provided on an "as is" and "as available" basis, without warranties of any kind, whether express or implied. To the maximum extent permitted by law, we disclaim all warranties including implied warranties of merchantability, fitness for a particular purpose, and non-infringement.

We do not warrant that the Service will be uninterrupted, error-free, or free of viruses or other harmful components. AI-generated outputs are provided for informational and creative purposes and may not be accurate or suitable for all use cases. You are solely responsible for verifying the accuracy and appropriateness of any AI-generated content for your specific purposes.

## **9. Refund and Withdrawal Policy**

### **Right of Withdrawal for Consumers**

If you are a consumer within the meaning of § 13 BGB (i.e., a natural person acting for purposes outside your trade, business, craft, or profession), you generally have the right to withdraw from this contract within 14 days without giving any reason, in accordance with § 312g and § 356 BGB and EU Directive 2011/83/EU on Consumer Rights.

However, the right of withdrawal expires early for contracts for the supply of digital content not supplied on a physical medium if:

- Performance has begun with your express consent, AND
- You have acknowledged that you thereby lose your right of withdrawal once performance has begun.

By completing your purchase, you expressly request that we begin providing the digital Service immediately. You acknowledge and confirm that by granting this consent and by us commencing performance, you waive your 14-day right of withdrawal in accordance with § 356 (5) BGB.

### **Business Customers**

If you are accessing the Service as a business or legal entity (i.e., not a consumer under § 13 BGB), consumer withdrawal rights do not apply to your purchase. All sales are final.

### **No Refunds**

Except where required by mandatory applicable law (e.g., if we fail to deliver the Service as described), we do not provide refunds, exchanges, or credits once access to the Service has been granted. This includes but is not limited to:

- Change of mind after purchase.
- Failure to review the product or its features prior to purchase.
- Personal, professional, or financial circumstances.

- Technical issues on your device that are not caused by Videoslash.

## **Chargebacks and Payment Disputes**

You agree not to initiate unjustified chargebacks, payment reversals, or disputes with your payment provider. Any fraudulent or unjustified dispute may result in the permanent suspension of your account and the forfeiture of access to the Service. We reserve the right to contest any such dispute and to seek recovery of associated costs and losses.

## **10. Data Protection**

The protection of your personal data is important to us. We process your personal data in accordance with the EU General Data Protection Regulation (GDPR / Datenschutz-Grundverordnung, DSGVO) and applicable German data protection law. For full details on how we collect, process, and store your data, please refer to our Privacy Policy available at [videoslash.com](https://videoslash.com).

## **11. Governing Law**

These Terms and any disputes or claims arising out of or in connection with them (including non-contractual disputes or claims) shall be governed by and construed in accordance with the laws of the Federal Republic of Germany, in particular the Bürgerliches Gesetzbuch (BGB) and other applicable German legislation.

If you are a consumer habitually resident in another EU member state, you may also benefit from any mandatory provisions of the law of your country of residence that cannot be derogated from by agreement.

## **12. Jurisdiction**

For disputes with business customers, the exclusive place of jurisdiction shall be Germany.

For disputes with consumers, jurisdiction shall be determined in accordance with applicable statutory provisions. As a consumer, you may bring proceedings in the courts of your place of residence or our registered place of business.

The European Commission provides an Online Dispute Resolution (ODR) platform accessible at <https://ec.europa.eu/consumers/odr>. We are not obligated to participate in alternative dispute resolution proceedings but are willing to consider doing so on a case-by-case basis.

## **13. Dispute Resolution**

If you have a concern or complaint regarding the Service, we encourage you to contact us first at [support@videoslash.de](mailto:support@videoslash.de) so that we may attempt to resolve the matter informally and in good faith. We will endeavour to respond to all enquiries within 10 business days.

## **14. Severability and Waiver**

If any provision of these Terms is found to be invalid, illegal, or unenforceable under applicable law, that provision shall be modified to the minimum extent necessary to make it enforceable,

or severed from these Terms if modification is not possible. The remaining provisions shall continue in full force and effect.

A failure by Videoslash to enforce any right or provision of these Terms shall not constitute a waiver of that right or provision unless acknowledged and agreed to in writing.

## **15. Changes to These Terms**

We reserve the right to update or modify these Terms at any time. Where changes are material, we will notify you by email or by posting a prominent notice on the Service at least 14 days before the changes take effect. Your continued use of the Service after the effective date of the revised Terms constitutes your acceptance of the changes.

If you do not agree to the updated Terms, you must stop using the Service before the changes take effect.

## **16. Entire Agreement**

These Terms, together with our Privacy Policy and any other legal notices published by us on the Service, constitute the entire agreement between you and Videoslash with respect to your use of the Service and supersede all prior agreements, understandings, and representations.

## **17. Contact Us**

If you have any questions, concerns, or requests regarding these Terms, please contact us:

### **Videoslash**

Email: [support@videoslash.de](mailto:support@videoslash.de)

Website: [videoslash.com](https://videoslash.com)