

Dana Yzabelle Garcia

FRONTEND DEVELOPER

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Frontend developer with 6+ years of experience building responsive, user-focused web apps using JavaScript, ReactJS, MySQL, and CMS platforms. After 5 years in IT support and consulting, I shifted to development to pursue a passion for coding and design. I enjoy bringing UI/UX ideas to life, working in agile teams, and building scalable, meaningful digital products.

TECHNICAL SKILLS

Frontend: HTML5, CSS3, JavaScript

Backend: Java, Node.js, MySQL, MongoDB

Libraries & Frameworks: React, JSX, jQuery, Bootstrap, Tailwind

Tools & Platforms: Git, GitHub, Plesk, Tortoise SVN, Figma, Zeplin

CMS & Others: MSphere CMS, Agile/Scrum

PROFESSIONAL EXPERIENCE

BIGCAT SOFTWARE SOLUTION | COREX STUDIO

Frontend Developer

November 2021- June 2025

- Built responsive web applications using JavaScript, ReactJS, and MySQL, based on UI/UX designs.
- Managed and structured content using CMS, including custom schema setup and dynamic content integration.
- Integrated APIs and backend services to support interactive and data-driven features.
- Handled deployment, version control (Git), and performance optimization across multiple environments.
- Ensured cross-browser compatibility and device responsiveness across various screen sizes and platforms.

SAMSUNG ELECTRONICS PHILIPPINES (R&D)

Frontend Engineer

November 2019- November 2021

- Research, design, implement, maintain and evolve cloud-based products and services
- Write large amounts of code, perform code reviews, write unit tests
- Perform extensive research and analysis to make optimal system architecture and software design decisions
- Develop, test, deploy and support entire applications
- Create custom UI components
- Actively participate in an Agile team

OCWEN BUSINESS SOLUTIONS, INC.

Service Management Analyst (ITSM)

August 2017- June 2019

- First point of contact for all major incidents.
- Facilitates the resolution of high severity incidents via technical conference bridge lines for engagement of multiple resolver groups on a global scale.
- Conducts ServiceNow Basics training to new hires.

Accomplishments:

- Awarded best employee of the quarter, 4th quarter of 2017.

INNOVATHINK CORPORATION

Functional Consultant (Operations Management)

March 2016 - August 2016

- Ensured that all incidents are assigned and resolved on time following the given SLA TTO and TTR.
- Ensured that all escalations directed to the team are properly addressed.
- Hosted meeting with onshore managers and leads to drive problem resolutions.

Accomplishments:

- Automated our WebTrends report, enabling the team to generate the report which originally took one week, down to one day.

HEWLETT PACKARD ENTERPRISE

Incident Life-Cycle Coordinator

May 2013 - October 2015

- Monitored incidents through our Incident Management process.
- Worked within a team as the backbone of the process, ensuring that no incident gets stalled in any area of the process.
- Drove resolutions to avoid complaints related to Incident Lifecycle Management.

Accomplishments:

- As part of the Employee Engagement Committee, we organized activities, planned team buildings, etc. to promote work-life balance and wellness in the workplace.

PROJECTS

SAMSUNG

CognitiV Analytics

Network analysis tool

NOV 2019 -

NOV 2021

- Web-based tool for detecting, analyzing, and resolving 5G network anomalies.
- Supports user-driven investigation and real-time issue resolution.
- Enhances accuracy of failure diagnosis through continuous user feedback.

PERSONAL PROJECTS

Social Lite

Social Media Web App

Sept 2019

- Basic social media web app where users can customize their profiles, share posts, and comment on other users' posts.
- Register and login pages with form validation, hashed password, and use of JWT on secured API routes.
- Environment: Linux, Java, MongoDB, Robo 3T, HTML, CSS, JavaScript, React, Bootstrap, RESTful API, Heroku

The Book Repository

Asset Management System

Aug 2019

- Asset management system where users are able to access a book list, add books to cart, and send a request.
- Has Admin capabilities – Requests can be approved or declined by the admin, admin can add, delete and modify entries
- Environment: Linux, Java, Apache, MySQL, HTML, CSS, JavaScript, React, Bootstrap, JQuery, Fetch API, Heroku

EDUCATION

THREE MONTHS INTENSIVE TRAINING COURSE | *Zuitt Coding Bootcamp, Metro Manila, PH*

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY | *University of Santo Tomas, Metro Manila, PH*