



Bigfoot Lawns LLC – Service Agreement

By accepting an estimate from **Bigfoot Lawns LLC**, the customer acknowledges and agrees to the following service terms and policies.

1. Scope of Services

Services provided by **Bigfoot Lawns LLC** will be limited to those listed in the accepted estimate. Additional services requested outside the estimate may require a separate estimate and approval before work is performed.

2. Route-Based Scheduling

Bigfoot Lawns LLC operates on a route-based schedule organized by geographic area. Service days are assigned based on route efficiency and are not appointment-based.

3. Weather Delays

Lawn care and outdoor services are weather dependent. In the event of rain or unsafe conditions, service may be rescheduled to the next available opportunity within the same service week.

4. Property Preparation

Customers are responsible for ensuring the lawn and service areas are reasonably clear of toys, hoses, pet waste, and other obstacles prior to service. **Bigfoot Lawns LLC** is not responsible for damage to items left in the service area.

5. Property Damage

Bigfoot Lawns LLC operates equipment carefully and professionally while performing lawn care and outdoor property services. If property damage occurs during service, customers should notify **Bigfoot Lawns LLC** promptly so the issue can be reviewed and resolved.

6. Billing & Payment

Invoices are issued electronically through the **Bigfoot Lawns LLC** customer system. Payment is due upon receipt unless otherwise agreed. Unpaid invoices may result in suspension of service.

7. Marketing & Photography

Bigfoot Lawns LLC may take before-and-after photos of work performed for quality documentation and marketing purposes. Photos may be used on the company website, social media, or promotional materials. No personal identifying information (such as the customer's name, address, or house numbers) will be shared.

Agreement Acknowledgment

By accepting an estimate from **Bigfoot Lawns LLC**, the customer acknowledges and agrees to this Service Agreement. A copy of this agreement may also be available on the Bigfoot Lawns website.