

Greenway Languages –Terms & Conditions

Company: Greenway Education Ltd (trading as Greenway Languages)
Registered in the UK

Welcome! By booking with Greenway Languages, you agree to these terms. They're here to make sure everyone knows what to expect and to protect both you and us.

1. Booking & Payment

- Classes are sold as **block bookings**.
 - Full payment is due **before your first class**.
 - We accept payment by card, bank transfer, or other methods listed at booking.
 - If payment isn't received, we may **not allow access** to the classes.
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2. Cancelling & Refunds

- **Before the block starts:** Cancel **7 days or more** before your first class for a **full refund**.
 - **After the block starts:** We generally **cannot offer refunds**. Exceptional cases may be considered.
 - Missed classes are **not automatically refunded or rescheduled**, unless agreed to by prior arrangement.
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3. Missed or Catch-up Classes

- **Online classes:** We may provide recordings at our discretion.
 - **In-person classes:** Catch-ups may be offered if available. Otherwise, missed classes are **forfeited**.
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4. Our Right to Cancel or Reschedule

- Occasionally we may need to **cancel or reschedule a class**.
 - We'll give **advance notice** where possible.
 - You may receive a **make-up class** or **credit for a future block**.
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5. Behaviour

- Please be **respectful** to everyone at all times.
 - Disruptive or inappropriate behaviour may result in removal from class **without refund**.
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6. Liability

- Students attend classes **at their own risk**.
 - We are **not responsible** for:
 - Loss or damage to personal items in in-person classes
 - Technical problems during online classes
 - Any accidents that happen during in-person classes
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7. Data & Privacy

- Your personal info is handled according to **UK GDPR**.
 - We may use your data for:
 - Course admin and class communication
 - Optional updates or newsletters
 - We **won't share your info** with anyone else without your consent.
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8. Agreement

- By booking a block of classes, you confirm that you **agree to these Terms & Conditions**.
 - You'll usually confirm by ticking a box on the booking form before paying.
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Contact us:

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