

# HANOIS TECHNOLOGIES (PTY) LTD

## ECTA Section 43 Disclosures

Mandatory disclosures required under the Electronic Communications and Transactions Act 25 of 2002

<b>Version</b>	1.0
<b>Effective date</b>	1 June 2026
<b>Website</b>	www.hanoistech.com
<b>Entity</b>	Hanois Technologies (Pty) Ltd
<b>Registration no.</b>	K2026435078
<b>Contact</b>	support@hanoistech.com

### 1. Purpose of This Document

This document sets out the mandatory disclosures required by section 43 of the Electronic Communications and Transactions Act 25 of 2002 ("ECTA") for any website through which goods or services are offered to consumers or business customers. These disclosures are published on www.hanoistech.com and must be accessible from every page of the Website.

ECTA places an obligation on every website operator offering goods or services to make certain information available to users prior to the conclusion of any transaction. Hanois Technologies (Pty) Ltd complies with this obligation by maintaining these disclosures on a dedicated page and by linking to them from the Website footer.

### 2. Entity Information

The following information is disclosed in accordance with section 43(1) of ECTA:

<b>Full legal name</b>	Hanois Technologies (Pty) Ltd
<b>Registration number</b>	K2026435078
<b>Type of entity</b>	Private company incorporated in the Republic of South Africa
<b>Registered address</b>	2 Beech Avenue, Dowerglen, Edenvale, 1609, South Africa
<b>Principal place of business</b>	2 Beech Avenue, Dowerglen, Edenvale, 1609, South Africa

<b>Electronic address</b>	support@hanoistech.com
<b>Website</b>	www.hanoistech.com
<b>Telephone</b>	Not applicable

Hanois Technologies does not maintain a public telephone line. All queries, service requests, and communications must be directed to support@hanoistech.com.

### 3. Information Officer (POPIA)

In terms of the Protection of Personal Information Act 4 of 2013 (POPIA), the Information Officer of Hanois Technologies (Pty) Ltd is:

<b>Name</b>	Zamani Ngidi
<b>Title</b>	Managing Director
<b>Organisation</b>	Hanois Technologies (Pty) Ltd
<b>Email</b>	support@hanoistech.com
<b>Address</b>	2 Beech Avenue, Dowerglen, Edenvale, 1609, South Africa

The Information Officer has been registered with the Information Regulator of South Africa as required by POPIA. All data protection queries, access requests, and privacy complaints should be directed to the Information Officer at the address above.

### 4. Description of Services

Hanois Technologies provides the following services through www.hanoistech.com:

<b>Enterprise Value at Risk (EVaR) Report — Full</b>	A comprehensive cyber risk quantification report commissioned by corporate clients. Issued under an engagement letter with a readout session facilitated by Hanois Technologies.
<b>Enterprise Value at Risk (EVaR) Report — Summary</b>	A free summary report delivered in collaboration with a cyber specialist broker. Requires the client to provide broker details or accept assignment of a Hanois partner broker.
<b>Distribution Partner Services</b>	White-label or Hanois-branded report delivery services for insurers, brokers, advisory firms, and other qualifying organisations. Governed by a separate distribution agreement.

All services are directed at corporate and professional clients only. Hanois Technologies does not provide services to private individuals acting in a personal capacity.

### 5. Pricing and Fees

The free broker summary report carries no charge to the end client. Fees applicable to the full EVaR Report are disclosed in the engagement letter issued prior to commencement of the relevant engagement.

All prices, where applicable, are quoted exclusive of value-added tax (VAT) unless expressly stated otherwise. VAT will be added at the applicable statutory rate.

Distribution partner fees and white-label pricing are set out in the applicable distribution agreement and are not publicly disclosed on the Website.

## 6. Terms and Conditions

---

The use of this Website and engagement with Hanois Technologies' services is subject to our Terms of Use, which are published at [www.hanoistech.com/terms](http://www.hanoistech.com/terms). Clients and partners are required to accept the applicable terms prior to receiving a paid service or entering into a distribution agreement.

In the event of any conflict between the Terms of Use and a separately executed engagement letter or distribution agreement, the terms of the executed agreement shall prevail.

## 7. Privacy and Personal Information

---

The processing of personal information collected through the Website is governed by our Privacy Notice, accessible at [www.hanoistech.com/privacy](http://www.hanoistech.com/privacy). Hanois Technologies processes personal information in accordance with POPIA. Users are encouraged to read the Privacy Notice before submitting any personal information through the Website.

## 8. Cooling-Off Rights Under ECTA

---

Section 44 of ECTA provides consumers with a right of cooling-off in respect of electronic transactions. However, Hanois Technologies' services are provided to juristic persons (companies, close corporations, partnerships, and other legal entities) acting in a professional or commercial capacity. Section 44 applies only to consumers as defined in the Consumer Protection Act 68 of 2008, which excludes juristic persons with an asset value or annual turnover above the applicable threshold.

Hanois Technologies accordingly confirms that the cooling-off right under section 44 of ECTA does not apply to its services. Cancellation and refund provisions for paid engagements will be set out in the applicable engagement letter.

## 9. Security of Transactions

---

Hanois Technologies implements industry-standard technical and organisational security measures to protect all data transmitted through the Website. The Website operates over HTTPS (TLS encryption) and form submissions are protected against common web-application vulnerabilities.

Notwithstanding the above, no transmission over the internet is entirely secure. Users transmit personal and organisational information at their own risk. Hanois Technologies will not be held liable for any interception of data that occurs outside its direct control, provided reasonable security measures have been maintained.

## 10. Complaints and Dispute Resolution

---

Hanois Technologies is committed to resolving queries and complaints promptly. All complaints should be directed in the first instance to:

<b>Contact</b>	Zamani Ngidi, Managing Director
<b>Email</b>	<a href="mailto:support@hanoistech.com">support@hanoistech.com</a>
<b>Address</b>	2 Beech Avenue, Dowerglen, Edenvale, 1609, South Africa

We undertake to acknowledge all complaints within five (5) business days and to provide a substantive response within twenty (20) business days.

If a complaint relates to the processing of personal information and is not resolved to your satisfaction, you may refer the matter to the Information Regulator of South Africa at [www.inforegulator.org.za](http://www.inforegulator.org.za).

## **11. Applicable Law**

---

These disclosures and all transactions concluded through the Website are governed by the laws of the Republic of South Africa, including ECTA, POPIA, the Consumer Protection Act 68 of 2008 (where applicable), and the common law. Any dispute shall be subject to the jurisdiction of the competent South African courts.

## **12. Last Updated**

---

These disclosures were last reviewed and updated on 1 June 2026. Hanois Technologies will update this document whenever there are material changes to the entity's details, services, or legal obligations under ECTA.