

KOMAKECH MOSES

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OBJECTIVE STATEMENT

Dynamic and results-driven ICT professional with a Bachelor's degree in Information and Communication Technology, coupled with extensive experience in managing core banking systems, IT infrastructure, and digital marketing. I have a proven track record of providing technical support, troubleshooting, and implementing system upgrades to ensure optimal performance and security of IT systems. My expertise extends to software and hardware management, coordinating with vendors, documenting procedures, and training staff, all of which contribute to enhanced business operations and growth. Recognized for my strong analytical abilities, problem-solving skills, and leadership capabilities, I am committed to continuous learning and professional development, with a passion for staying at the forefront of emerging IT and digital marketing trends.

EDUCATION

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| Gulu University , Gulu, Uganda
Bachelor of Information and Communication Technology. | 2019 - 2023 |
| <ul style="list-style-type: none">Developed a web-based Android application to manage COVID-19 vaccination during the Covid-19 period as a final-year project. | |
| London College of St. Lawrence
Uganda Advanced Certificate of Education. | 2017 - 2018 |
| Archbishop Flynn Secondary School
Uganda Certificate of Education. | 2013 - 2016 |

SKILLS

- Project Coordination
- Installation of Microsoft Windows operating system and management
- Digital Marketing
- Microsoft Office (Word, Publisher, Excel, PowerPoint, Access)
- Good communication and interpersonal skills
- Leadership and Team Management

EXPERIENCE

- Information Communication Technology Officer**, Talanta Finance Limited, Gulu, Uganda
May 2023 - Date
- Managed and maintained the core banking system(eQuiWeb), ensuring security and performance
 - Provided basic IT support, resolving software and hardware issues
 - Diagnosed and fixed technical glitches, minimizing downtime
 - Managed LAN/WAN infrastructure for optimal network performance
 - Assisted in deploying new hardware and software solutions
 - Implemented IT security measures and conducted audits

- Conducted training sessions for staff on IT tools and best practices

Program Coordinator, Northhood Production Gulu (Part-time)

Sept

2023 - Date

- Oversaw different projects and initiatives within the organization
- Supervised the film and music departments, ensuring quality and timely delivery
- Managed budgeting for various activities and projects
- Collaborated with stakeholders to achieve organizational goals
- Implemented strategic plans and monitored progress toward objectives
- Provided leadership and guidance to team members to ensure productivity and effectiveness.

CERTIFICATIONS

- LinkedIn Marketing Fundamentals, click to view:
<https://verify.skilljar.com/c/23cikw6pq2gf>
- Certificate of completion for an online course in Ethical Hacking for Beginners
<https://simpli-web.app.link/e/ZUsn8qv3hJb>
- Certificate of completion for an online course in Introduction to Cyber Security
<https://simpli-web.app.link/e/JdO3eaP3hJb>

LEADERSHIP AND AWARDS

- Organizing Secretary Faculty of Science, Gulu University, 2022
- Certificate of Achievement of successful completion of story telling and Media course at The Artisan Center in Gulu
- Certificate of Merit for actively participating in the annual inter-faculty games organized by Games Union Gulu University.

ADDITIONAL INFORMATION

Languages: English, Lango, Acholi.

INTERNSHIP

FEB 2022-APRIL 2022

IT INTERN, RARIDALI COMPANY LIMITED

Installed network systems for different clients and performed maintenance and repairs of computers.

Assisted in writing business plans and reports.

ACHIEVEMENTS

- Successfully managed the core banking system with 95% uptime
 - Spearheaded deployment of new hardware and software solution
 - Reduced IT support ticket solution time by 40%
 - Facilitated seamless integration of the core banking system with other banking products
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QUALITIES

- Attention to details
- Problem-solving
- Innovative thinking
- Resilience
- Adaptability
- Collaborative Thinking
- Analytical thinking
- Ability to learn

HOBBIES

- Reading
- Online Learning and MOOCs
- Tech Blogging

REFERENCES

Christine Lutara
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