

MDT Car Shine

Terms and Conditions

1. Service Agreement

- By booking a detailing service with MDT Car Shine, the customer agrees to the terms and conditions outlined below.
- MDT Car Shine reserves the right to update these terms at any time. The most current version will be available on our website or upon request.

2. Booking and Cancellations

- **Booking Confirmation:** All bookings must be confirmed at least [X days] in advance.
- **Cancellation Policy:** Cancellations must be made at least [X hours] before the appointment time. Late cancellations may incur a [cancellation fee of X% or a fixed amount].
- **No-Shows:** Customers who do not show up for their appointment without prior notice may be charged the full-service price.
- **Rescheduling:** Rescheduling requests made less than [X hours] before the appointment may be subject to availability and could incur a fee.

3. Payment

- **Payment Methods:** MDT Car Shine accepts [list payment methods, e.g., cash, credit cards, bank transfers].
- **Deposit Requirement:** A deposit of [X% or fixed amount] may be required for certain services.
- **Payment Due:** Payment for services is due in full upon completion of the detailing service, unless other arrangements have been made in advance.
- **Late Payment:** Unpaid amounts past the due date will incur a late fee of [X%] per day until fully paid.

4. Service Limitations and Liability

- **Pre-existing Damage:** MDT Car Shine is not responsible for pre-existing damages on vehicles. Customers must inform us of any known damage before the detailing service begins.
- **Liability Waiver:** MDT Car Shine will not be held liable for any loss or damage arising from the use of its services beyond what is reasonably expected of professional detailing practices.
- **Personal Belongings:** Customers should remove all personal items from the vehicle. MDT Car Shine is not liable for any items lost or damaged during the detailing process.
- **Vehicle Condition:** MDT Car Shine reserves the right to refuse service on any vehicle deemed to be in an unsafe condition or with conditions that could prevent a safe and effective detailing process.

5. Changes to Services

- MDT Car Shine reserves the right to adjust or substitute services based on the condition of the vehicle or other relevant factors. Any changes to services or pricing will be communicated to the customer for approval before proceeding.
- **Add-ons:** Additional services requested after booking may be subject to availability and an updated quote.

6. Warranty and Guarantee

- MDT Car Shine guarantees the quality of its detailing services for a period of [e.g., 48 hours] after completion. Customers are responsible for reporting any issues within this period.
- **Exclusions:** The guarantee does not cover damage or deterioration due to weather, misuse, or other factors outside of MDT Car Shine's control.

7. Health and Safety Compliance

- MDT Car Shine follows health and safety regulations and uses eco-friendly, non-toxic products whenever possible. In cases of specific cleaning agents or techniques required, customers will be informed in advance.
- Customers must notify MDT Car Shine of any sensitivities or allergies before the detailing service.

8. Customer Responsibilities

- **Timely Access:** Customers are responsible for ensuring timely access to the vehicle at the appointed time and location.
- **Vehicle Preparation:** MDT Car Shine advises customers to remove all items from the vehicle before the detailing begins.
- **Post-Service Care:** For best results, customers should follow any post-service care instructions provided by MDT Car Shine.

9. Dispute Resolution

- Any disputes related to the detailing services provided will be resolved amicably. If necessary, disputes may be handled through mediation before pursuing legal action.

10. Privacy Policy

- MDT Car Shine respects customer privacy and will only use personal information as necessary for service delivery and communication. No personal information will be shared without consent, except as required by law.

11. Force Majeure

- MDT Car Shine is not liable for any delays or cancellations due to events beyond its control, including weather conditions, natural disasters, or other unforeseen events.

12. Acceptance of Terms

- By booking a service with MDT Car Shine, the customer confirms that they have read, understood, and agreed to these Terms and Conditions.

These terms ensure clarity for both MDT Car Shine and the customers, helping to prevent misunderstandings and ensuring a smooth detailing experience. Let me know if any specific points need more detail or customization!