**Terms and Conditions**

**Effective Date:** 2/17/25

**1. Introduction**

Welcome to [Waxing Institute Name] ("we," "our," "us"). By using our services, booking appointments, or visiting our website, you agree to comply with these Terms and Conditions. Please read them carefully.

**2. Services**

Our institute provides professional waxing services and training programs. All services are subject to availability and may require an appointment.

**3. Booking & Cancellations**

* Appointments must be booked in advance and confirmed.
* Cancellations must be made at least [X] hours before the scheduled appointment.
* Late cancellations or no-shows may be subject to a cancellation fee.

**4. Payments & Refunds**

* Payment is required at the time of service or booking.
* We accept [list payment methods].
* Refunds are only issued for cancellations made within our policy timeframe.
* No refunds will be given for completed services.

**5. Client Responsibilities**

* Clients must disclose any allergies, skin conditions, or medical concerns before treatment.
* Clients must follow pre- and post-care instructions for best results.
* Any inappropriate behavior may result in termination of services without refund.

**6. Liability**

* We are not responsible for any adverse reactions due to undisclosed medical conditions.
* Clients assume full responsibility for their personal belongings during their visit.
* Our liability is limited to the cost of the service provided.

**7. Training Programs**

* Training courses require full payment before enrollment.
* Certificates are issued upon successful completion of the course.
* We do not guarantee employment upon course completion.

**8. Privacy Policy**

Your personal information is protected under our Privacy Policy. By using our services, you agree to our data collection and usage practices.

**9. Changes to Terms**

We reserve the right to modify these Terms and Conditions at any time. Changes will be posted on our website and effective immediately.

**10. Contact Us**

For questions regarding these Terms and Conditions, please contact us at: The Waxing Institute

Address: 728 Gordan Baker Road, North York

Email: [info@thewaxinginstitute.ca](mailto:info@thewaxinginstitute.ca)

Contact: 1(437) 955-4480