



Studio Subscription
Service Terms & Operating Policy






Service Description

This subscription-based architectural visualization service is designed to solve some of the biggest challenges studios face when producing renders:

- **✗ Avoid the friction** of per-project budgeting and slow external hiring processes.
- **🕒 Save time** with a clear, client-prioritized workflow, free from interruptions or third-party dependencies.
- **🎯 Gain agility** for competitions, presentations, or design development, with regular and predictable deliveries.
- **💡 Integrate a trusted visualizer into your team without the costs and rigidity of an in-house hire** (no paid vacations, social security contributions, severance, etc.).

Each client gets a private Notion-based ticket system where tasks can be added, prioritized, and delivered continuously. I adapt to your pace, needs, and visual language — working as a natural extension of your team.

Planes de suscripción

	 STUDIO	 STUDIO+	 STUDIO SUITE
Price (excl. VAT)	1.800€/month	2.600€/month	from 3.500€/month
Active tickets	1 at a time	2 in parallel	2 in parallel + urgent tickets
Ticket time	3 business days	3 business days	Flexible (includes urgent work)
Available Revisions	1 per ticket	Up to 2 per ticket	Unlimited while active
Included Urgencies	No	No	1 "same-day" urgency/month
Extra Urgencies	None or case-by-case	From 100€	From 100€ with priority
Communication	Notion + email	Notion + email	Notion + Teams/Slack or calls
Monthly volume*	4-6 tasks	8-10 tasks	12+ tasks

* Based on standard tasks (static images, minor edits). Complex scenes or animations may reduce volume.

All prices exclude VAT. 21% VAT applies to Spanish clients and EU clients without a valid VAT number. Reverse-charge mechanism applies within the EU.



Workflow

- Add tasks as cards in your private Notion board ("To Submit" column).
- Clarify details, references, or questions via direct communication (email, call, or chat depending on plan).
- Move tasks to the "Queue" column when ready and sort by priority.
- I always work on the first ticket(s) in the queue (1 or 2 depending on plan).
- Tasks are delivered in up to 3 business days (extended by 1 day per revision).
- For further changes beyond what's included, you can open a new ticket or complete it internally.

Turnaround Times

Each ticket is delivered within a maximum of 3 business days.
Complex scenes may slightly extend delivery (you'll be notified in advance).
This service is designed for steady, reliable output—not for overnight turnarounds.

What Counts as a Ticket?

Examples of what constitutes a single ticket:

- A final render of one single view
- A significant revision or alteration of an existing render
- A modeling request based on architectural plans
- Substantial 3D scene development


 Important:

- "One scene with 3 views" = 3 tickets
- "Modeling and rendering an entire building with interiors" will be split into multiple tasks

Excluded from base subscription

The following are not included by default:

- Animations or walkthroughs
- Same-day or 24h turnaround unless included in your plan
- Frequent meetings or multi-person coordination

 Large-scale or complex projects (e.g., extensive scenes or unmodeled architecture) are not excluded, but will be divided into multiple tickets based on their scope. They may also be quoted separately as urgent work if needed.

Revisions

Each task includes a limited number of revision rounds depending on your plan:

- **Studio: 1 revision** per ticket.
- **Studio+: Up to 2 revisions** per ticket.
- **Studio Suite: Unlimited revisions** while the ticket is active.

Each revision adds 1 extra business day. If additional changes are needed after the included rounds, you may open a new ticket or complete it in-house.

This ensures a smart balance between speed and quality, supporting smooth collaboration without rework overload.

Priority Tasks (Urgent Requests)

Priority or urgent tasks are available as part of the Studio Suite plan or as optional add-ons for Studio and Studio+ clients.

- **Included in Studio Suite:** One "same-day" priority task per month, subject to availability.
- **Additional priority requests:** Can be requested at any time, starting at €100 depending on complexity and urgency.
- Tasks that require after-hours effort or intense short-notice work may carry a higher fee.

These requests are ideal for critical presentations, last-minute changes or time-sensitive deliverables that cannot wait for the standard workflow. If your team often works with short lead times, the Studio Suite plan is best suited for you.





Pausing & Cancelling

You can **pause your subscription once every 6 months** by notifying me before the next billing cycle. This is ideal during quieter periods like summer vacations, when your studio may reduce activity. No fees will be charged during the paused month, and your conditions will be preserved.

You can also **cancel your subscription at any time** before the start of the next billing period. Once a billing cycle has started, payments are non-refundable.

This flexibility allows you to adapt the service to your studio's real-world pace—without unnecessary commitments or costs during slow periods.

Fair Use & Minimum Term

This subscription is designed for long-term, balanced collaboration. To ensure stability and avoid opportunistic usage:

- A minimum commitment of **3 consecutive months** is required. If you cancel earlier, the full 3-month amount must still be paid.
- After completing the minimum term, you may cancel anytime before the next billing cycle.
- If usage patterns indicate consistently high demand (e.g., 10+ complex images/month), I may suggest switching to a different plan or a custom setup.

Availability & Absences

This service is designed to provide reliable support with integrated flexibility. I follow a fair-use model and transparent communication around my availability.

Short absences

Brief personal time off (travel, events, etc.) is considered part of normal operations and won't affect your subscription. These are limited to 1-2 business days per month and announced in advance whenever possible.

Planned absences (vacation or similar)

If I plan to be unavailable for more than 3 business days, I'll notify you at least 7 days in advance. You'll then be able to:

- Continue the subscription as usual, accepting a short delivery pause, or
- Pause or extend your subscription period accordingly. I'll adapt to whatever works best for you.

Unexpected absences

In case of illness or emergency, delivery times may be affected. If availability is significantly reduced, I will pause or extend your subscription to ensure full value is delivered.

Deliverables

With each completed task, you'll receive:

- Final high-resolution images
- 3D files as produced in the task

This ensures full transparency and continuity for your internal work.

Facturación y pagos

Subscriptions are billed monthly in advance.

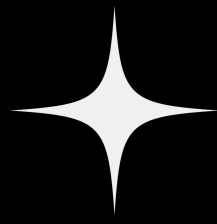
You'll receive an invoice at the start of each billing cycle.

Payment is made via bank transfer.

21% VAT applies to Spanish clients and EU clients without a valid VAT number. Reverse charge applies within the EU if you provide a valid VAT ID.



If you have any questions or need a tailored setup,
feel free to reach out—I'm happy to help.



<https://arturocentenero.com/subscription-form>

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