

General Terms and Conditions - UST

1. Reservations and Payments:

- Reservations are considered final upon receipt of a deposit or full payment as agreed upon.
- Payments can be made through the provided payment methods. All payment charges are the responsibility of the customer.
- Cancellation fees may apply in the event of cancellation. Please refer to our cancellation policy for more information.

2. Itineraries and Changes:

- We reserve the right to modify travel itineraries and activities due to unforeseen circumstances, such as weather conditions or force majeure.
- Customers will be promptly notified of any changes to the travel itinerary.

3. Insurance and Liability:

- We recommend customers to obtain travel insurance covering medical expenses, cancellations, and personal liability.
- Unlimited Suriname Tours (UST) is not liable for personal injury, loss, or damage to property during the trip.
- Swimming is at the customer's own risk. UST accepts no liability for injury, accidents, drowning, or any other form of damage resulting from swimming during any of our offered tours or at our facilities.

4. Conduct and Respect:

- We expect customers to behave respectfully towards fellow travelers, staff, and the local population.
- Misconduct may result in immediate exclusion from the tour without refund.

5. Consent for Images:

- By participating in our tours, customers consent to the use of photos and videos in which they may appear for marketing and promotional purposes.

6. Privacy:

- We respect the privacy of our customers and will only use personal data for operational purposes.

7. Complaints and Disputes:

- Complaints should be reported directly to our representatives during the trip so that we can attempt to provide an appropriate solution.
- In the event of disputes, attempts will be made to reach an amicable settlement.

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Paramaribo, Suriname

+597 879-5436

Paramaribo, date:.....

Full Name:.....

Signature:.....

Cancellation Policy

- Cancellation within 10 days prior to departure will result in no refund.
- Cancellation between 10 - 20 days prior to departure will result in a 30% refund of the total booking amount.
- Cancellation between 21 - 30 days prior to departure will result in a 50% refund of the total booking amount.
- Cancellation more than 30 days prior to departure will result in a full refund of the total booking amount. Please note that in case of full refund, administrative fees of 10% of the booking amount will be charged.

Please note:

These cancellation terms apply to the entire booking, including all booked services and activities. Contact us for specific inquiries regarding cancellations.

If Unlimited Suriname Tours acts as an intermediary for a recreational facility or tour operator, the cancellation terms of the respective recreational facility or tour operator will primarily apply. If there are no specific cancellation terms from the recreational facility or tour operator, the cancellation terms of Unlimited Suriname Tours will apply.

Helicopter Flight Liability Terms:

1. **Participation Acknowledgment:** By booking a helicopter flight with Unlimited Suriname Tours (UST), participants acknowledge and accept the inherent risks associated with helicopter travel, including but not limited to turbulence, mechanical failure, and adverse weather conditions.
2. **Limitation of Liability:** UST shall not be liable for any personal injury, loss, or damage to property arising from or in connection with helicopter flights, except in cases of gross negligence or willful misconduct by UST.
3. **Assumption of Risk:** Participants understand and agree that helicopter flights involve inherent risks, and they voluntarily assume all risks associated with the activity. This includes but is not limited to the risk of accidents, injuries, or death.
4. **Safety Regulations:** Participants agree to comply with all safety instructions provided by UST staff and helicopter pilots. Failure to adhere to these instructions may result in refusal to board the helicopter or removal from the flight.
5. **Indemnification:** Participants agree to indemnify and release UST, its employees, agents, and affiliates from any liability for claims, demands, or actions arising from or related to their participation in helicopter flights.
6. **Weather Conditions:** Participants acknowledge that helicopter flights are subject to weather conditions, and UST reserves the right to cancel or modify flights in the interest of safety. In such cases, participants may be offered alternative arrangements or a refund as per UST's cancellation policy.
7. **Consent for Medical Treatment:** Participants authorize UST staff to arrange for emergency medical treatment if necessary during helicopter flights. Participants understand that any medical expenses incurred will be their responsibility.
8. **Liability Release:** Participants release UST from any liability for personal injury, death, or property damage arising from or related to helicopter flights, to the fullest extent permitted by law.

By booking a helicopter flight with Unlimited Suriname Tours, participants agree to abide by these Helicopter Flight Liability Terms and acknowledge that they have read, understood, and accepted the risks associated with helicopter travel.