JARED SERINO

jaserino1@gmail.com| 845-264-9209| Wappingers Falls, NY | Open to Remote or Relocation

PROFILE

SQL and Database Support Specialist with hands-on experience in SQL Server environments. Skilled in T-SQL, backups, restores, performance tuning, monitoring, and root cause analysis. Actively supporting production systems while deepening knowledge in indexing, transaction handling, and high availability. Committed to building a lifelong career focused on database optimization and long-term architecture.

AREAS OF EXPERTISE

SQL - T-SQL, query optimization
Database Management - SQL Server, MySQL (backups, restores, monitoring)
Performance & Troubleshooting: Indexing, SQL Profiler, transaction log analysis
Scripting: PowerShell, Python (automation & reporting)
Tools & Platforms: SSMS, Azure Portal, Git
Cloud Exposure: Azure SQL Database (read-only access, log monitoring)

PROFESSIONAL EXPERIENCE

DOCUWARE – New York, NY (Remote)   02/2024-Present

DATA SPECIALIST, SOFTWARE SUPPORT

As a key member of the database team, I specialize in troubleshooting and optimizing database systems for a diverse range of clients. Leveraging my expertise in SQL and database management, I consistently diagnose and resolve complex database issues, implement performance-enhancing solutions, and collaborate with cross-functional teams to ensure smooth database operations.

- Provided Tier 3 database support for SQL Server and MySQL databases.
- Wrote and optimized T-SQL queries to troubleshoot client data issues.
- Performed database backups, restores, and proactive maintenance for client environments, improving system stability.
- Optimized database performance through transaction log analysis, indexing strategies, and query tuning to enhance system efficiency and reduce execution time.
- Monitored performance metrics and flagged optimization opportunities to senior DBAs.
- Collaborated with senior engineers on escalated SQL incidents, gaining exposure to high-availability concepts.

EDUCATION

B.S, Computer Information Systems | Software Engineering – DeVry University – New York, NY

CERTIFICATIONS & PROJECTS

Certification: [Microsoft Certified: Azure Data Fundamentals - DP-900](#)
Portfolio: [jaredserino.com](#)