

# General Terms and Conditions of Sale - Laser Cleaning Europe Effective: March 19, 2025

### 1. Definitions

- 1.1 "Company" refers to Laser Cleaning Europe (<u>www.lasercleaningeurope.com</u>).
- 1.2 "Client" refers to any professional entity contracting with the Company.
- 1.3 "Equipment" means laser cleaning machines and related accessories provided for rental.
- 1.4 "Services" means laser cleaning services performed by the Company.
- 1.5 "Rental Period" is the duration specified in the Order Confirmation.

#### 2. Contract Formation

- 2.1 All agreements require a written Order Confirmation from the Company.
- 2.2 Objections to Order Confirmations must be made within 72 hours; otherwise, they are deemed accepted.

### 3. Rental Terms

- 3.1 Security Deposit
- A €1,500 deposit is required before equipment release.
- The deposit will be refunded within 2 business days after equipment return, minus any repair costs for damages beyond normal wear and tear.

### 3.2 Damage Liability

- The Client is fully responsible for any loss, theft, or damage to the Equipment during the Rental Period.
- Repair costs will be based on manufacturer-approved parts and service rates, plus a 15% administrative fee.

### 3.3 Mandatory Protocols

- The Client must sign a Safety Acknowledgement Form before operating the Equipment.
- The Client must maintain daily equipment inspection logs.



• Any equipment malfunctions must be reported to the Company within 2 hours.

# 4. Services Liability

- 4.1 Pre-service surface testing will be documented via a signed Work Authorization form.
- 4.2 The Company's liability is limited to €5,000 per incident unless gross negligence is proven.

# 5. Insurance Requirements

- 5.1 The Client must maintain:
- All-risk equipment insurance (minimum €50,000 coverage)
- Third-party liability insurance (minimum €2,000,000 coverage)
  5.2 Insurance certificates must be provided 48 hours before equipment release.

## 6. Payment Terms

- 6.1 Late payments will accrue interest at the European Central Bank rate plus 8% (as per Article L.441-10 of the French Commercial Code).
- 6.2 Default in payment will result in immediate equipment repossession and a €250 per day late fee.

## 7. Termination

- 7.1 The Company may terminate the agreement immediately for:
  - Unauthorized modifications to the Equipment
  - Subleasing without the Company's consent
  - Violations of safety protocols

### 8. Dispute Resolution

- 8.1 A 30-day mediation period is required before any litigation.
- 8.2 Any legal proceedings will be under the exclusive jurisdiction of the Commercial Court of Toulouse. France.

### 9. Governing Law

These terms and conditions are governed by French law.