

PLEASE NOTE THAT THIS IS A GUIDE WITH AN EXAMPLE; IT WILL NOT REFLECT YOUR ACTUAL "TRAVEL SITUATION".

- Log in with your credentials
- Click "Login with CAC"
 - Make sure it is NOT your email certificate

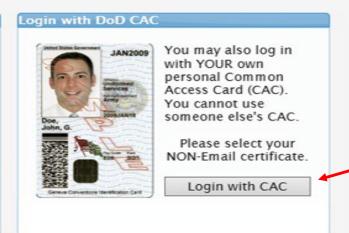


SmartVoucher

Welcome to Travel Pay Service's SmartVoucher!

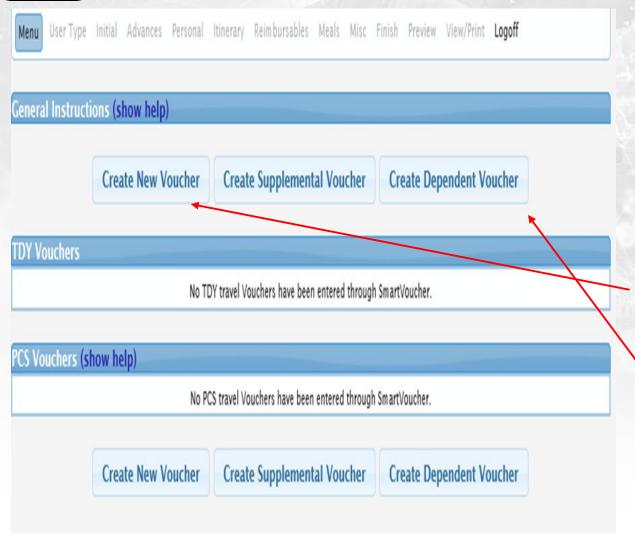
This website has been tested on IE8. Firefox and Chrome

Login I	D	
(Same as r	yPay, NOT your Social Security Number)	
Passwo	ord	
	nyPay, NOT Interactive Voice Response System (IV entification Number (PIN))	RS)
	Login	
Forgot	our Login ID or Password, click <u>H</u>	IERE
	er your Password more securely, o e On-Screen Keyboard button belo	
	On-Screen Keyboard	







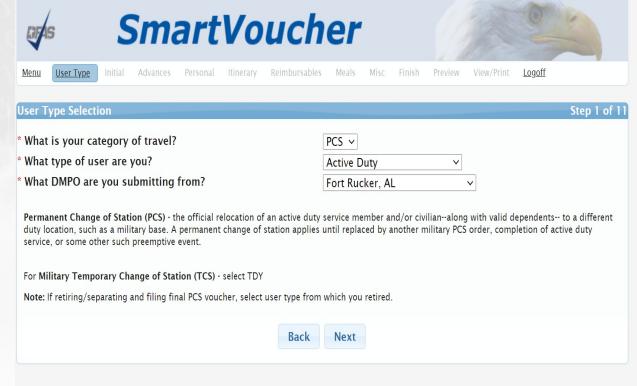


Smart Voucher homepage

- Able to view old vouchers and create new vouchers
- Navigate through the voucher using the menu at the top of the page
- Click on "Create New Voucher"
- Click on "Create
 Dependent Voucher" if
 your dependents
 traveled <u>separately</u>



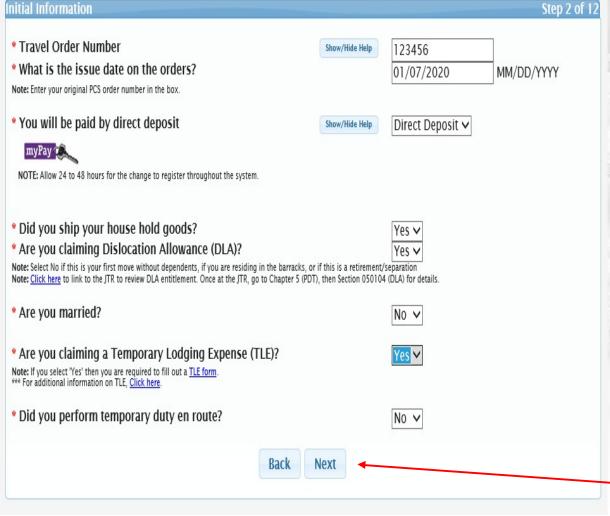




- Category of travel will be "PCS"
- Type of user is "Active Duty"
- Select "Fort Rucker, AL" as your AMPO/DMPO (Finance Office) or you will not be able to submit your SmartVoucher
- Select "Next"







- Travel Order # found in the top left corner of the original order
- Issue date of orders is found in the top right corner of the original order
- Did you ship householdgoods?
- You can claim DLA if your dependents traveled with you and are here now <u>OR</u> if you are a single E6 and above <u>OR</u> traveling from an unaccompanied PCS and your family is here
- Are you married?
- Is your spouse active duty military?
 - You will need your spouse's information
 - Detailed instructions are on next slide
- Are you claiming TLE?
 - If you are stillin the hotel you will claim TLE when you check out
- Did you go TDY enroute?
 - Did you go to a school on yourway here?
 - Select "Next"





- * Is your spouse active duty military?
 - * Please put in your spouse's ssn:
 - * Please put in your spouse's first name:

Please put in your spouse's middle initial:

- * Please put in your spouse's last name:
- * Please put in your spouse's branch of military they are in:





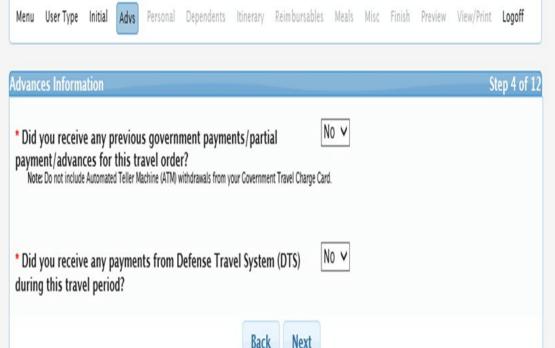


Smith	
Army	Х

- If your spouse is active duty military, select "Yes"
- Fill in using your spouse's information:
 - Social Security Number
 - First name
 - Last name
 - Branch of service



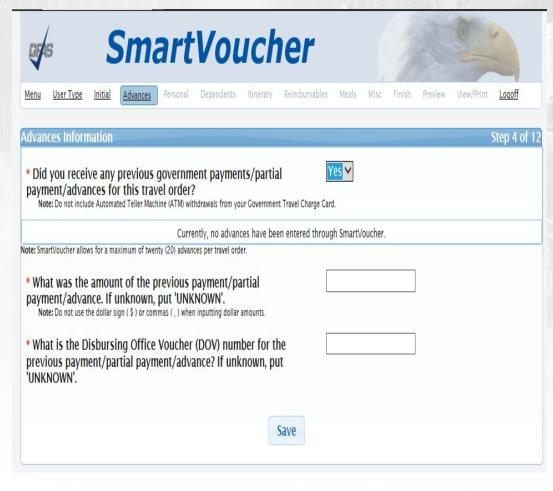




- You will answer "Yes" only if you took a DLA advance
- Do not include an Advance Pay or a DITY/PPM Move Advances



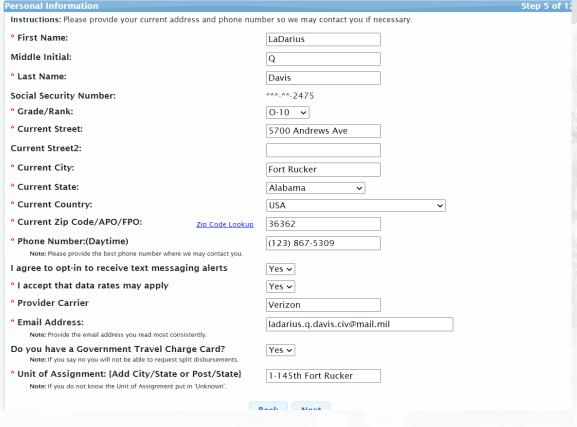




- Enter the amount of the advance that you received (if known)
- Enter the DOV number (if known)







- Use your personal information
- Use current mailing address
- You can now opt to receive updates on your travel via text.
 Answer all questions if you would like to receive updates.
- Email address can be military or civilian
 - Use an email that you use often

Do you have GTCC? – "Yes" or "No"

- Unit of Assignment:
 - New unit you are going to
 - Make sure to include:
 - "Fort Rucker, AL 36362"





Dependents Step 5 of 12

Instructions: Please provide dependent information. You must use the "Save" button before going to the "Next" button. Separate vouchers are needed for any dependent that traveled to/from a separate location or during a different timeframe. You may use the "Create Dependent Voucher" feature found on the Menu screen to begin a dependent travel claim.

* On this voucher, are you claiming dependents?
The dependent address should be the address upon receipt of orders.



NOTE: For PCS travel to/from CONUS location, dependents must authorize dependents. For PCS travel to/from an OCONUS location, dependents must be Command Sponsored

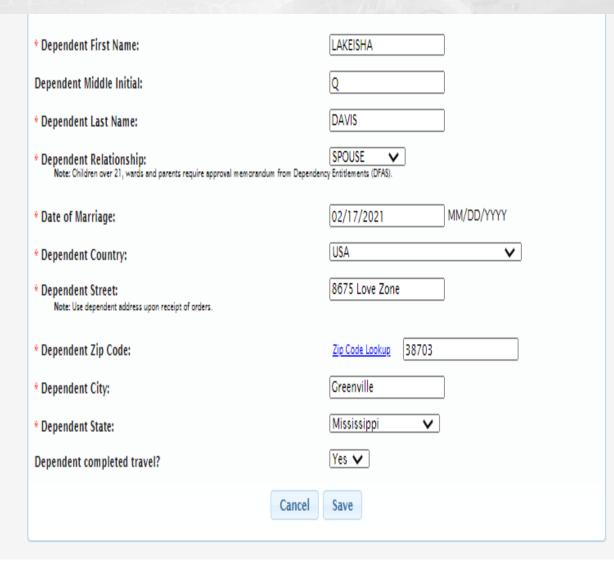
- O My dependents left the previous duty station with me and arrived at my new duty station on the same day.
- O My dependents traveled separately from me to my current duty station.
- O My dependents traveled to designated location authorized on my PCS orders.



- If your dependents traveled with you and they are here, select "Yes" for claiming dependents
- If your dependents traveled separately or are arriving at a later date, this voucher will be for your travel only. Another voucher for your dependents will be completed upon their arrival
- for any dependent that traveled to/from a separate location or during a different timeframe. You may use the "Create Dependent Voucher" feature found on the Menu screen to begin a dependent travel claim







- Each dependent who traveled with you will be entered on separate pages
- Dependent Street, City, State, Country and Zip Code is your <u>OLD</u> address (address at last duty station) OR your dependent's address when you received your orders
- Don't forget to mark off "Yes" if your dependent completed travel
- Click "Save" to add another dependent





Smart Voucher Instructions

Edit Delete LAKEISHA Q DAVIS 8675 Love Zone Greenville MS, 38703 USA 02/17/2021 Edit Delete LAKEISHA Q BEST EVER 5700 ANDREWS AVE FORT RUCKER AL, 36362 USA 01/01/1999 Note: If your dependents have different permanent addresses then you will have to complete a separate librerary block 15a-15f) on a DD form 1351-2 for each dependent. Note: SmartVoucher currently only allows for sixteen (16) dependents to be added. Add Dependent Back Next Dependent Middle Initial: Dependent Relationship: Note: Children over 21, wards and parents: require approval memorandum from Dependency Emissionments (DFAS). Date of Marriage: Dependent Country: Dependent Zip Code: Dependent Zip Code: Dependent City: Dependent City: Dependent City: Dependent State: Dependent State: Dependent State: Dependent Completed travel?	Ealt	Delete	First Name	MI	Last Name	Address	Date of Birth/Marriage	Traveled					
Note: If your dependents have different permanent addresses then you will have to complete a separate timerary (block 15a-15f) on a DD form 1351-2 for each dependent. Note: SmartVoucher currently only allows for sixteen (16) dependents to be added. Add Dependent Back Next Dependent First Name: Dependent Middle Initial: Dependent Relationship: Note: Children over 21, wards and parents require approval memorandum from Dependency Emittements (0PAS). Date of Marriage: Dependent Country: Dependent Country: Dependent Zip Code: Dependent Zip Code: Dependent Zip Code: Dependent State: Dependent State: Dependent State: Dependent Completed travel?	<u>Edit</u>	<u>Delete</u>	LAKEISHA	Q	DAVIS	8675 Love Zone Greenville MS, 38703 USA	02/17/2021	☑					
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Dependent Country: Dependent Street: Note: Use dependent address upon receipt of orders. Dependent Zip Code: Dependent City: Dependent State: Dependent completed travel?				anu p	parents require app	roval memorandum from Dependency Entitlements (DFA3).							
* Dependent Street: Note: Use dependent address upon receipt of orders. * Dependent Zip Code: * Dependent City: * Dependent State: Dependent completed travel?			_										
Note: Use dependent address upon receipt of orders. Dependent Zip Code: Dependent City: Dependent State: Dependent completed travel?	* De	pendent	Country:			USA	USA ✓						
* Dependent City: * Dependent State: Dependent completed travel? No No No No No No No No				upon	receipt of orders.	5700 ANDREWS AVE							
Dependent Completed travel?	* De	pendent	Zip Code:			Zip Code Lookup 3636	52						
Dependent completed travel?	* De	pendent	City:			FORT RUCKER							
	* De	pendent	State:			Alabama							
Cancel Save	Depe	endent c	ompleted tra	vel?		No 🗸							
						Cancel Save							

Click "Add Dependent"

Address will automatically populate

Again, don't forget to mark "Yes" for completed travel In order to get reimbursed for all dependent travel, you need to list **ALL** dependents that moved with you

- Once they are all listed and saved, select "Next"
- secondary dependent, the approval memo from DFAS is required





Itinerary Information

Click to Show Instructions

Step 6 of 12

Instructions:

 Begin your travel itinerary with the date that you officially began traveling, and from the location (Installation/Base/City) that you officially traveled from under the applicable travel order.

Note: Under normal circumstances, when completing a PCS move the departing location for the itinerary should be the location (Installation/Base/City) of your OLD Permanent Duty station.

2. List ALL locations where authorized travel was performed and any overnight stops.

Note: Any deviations from your travel orders such as non-government travel, return trips home while in a travel status, or any Leave taken should be reflected in your itinerary.

3. It is only necessary to claim the number of miles for terminal mileage, which is transportation to/from a terminal. All other mileage determinations will be based on mode of travel, owner/operator status, and calculated by the Defense Table of Official Distances (DTOD). In order to claim terminal mileage, the location that you drove to/from the terminal must be included in your itinerary.

Example: A traveler's orders directs him/her to travel to Fort Bliss. The traveler is flying to Fort Bliss. The individual is leaving from home, driving to the airport, and then flying to their TDY location. In the itinerary the traveler must show the method of travel to the airport, and include the stop at the airport as awaiting transportation. In order to claim mileage to the airport.

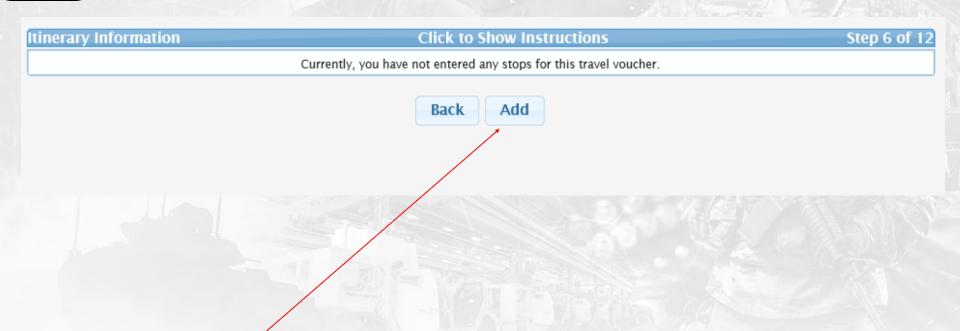
Note: Failure to input a complete and accurate itinerary may require deletion or editing of travel legs. Common errors result from:

- Missing a stop (forgot to include a leg of the travel)
- · Incorrect arrival or depart dates
- I have read the instructions for the itinerary, and I understand that to receive accurate and timely payments of all travel entitlements, the itinerary must be complete and exact.

- This is how you get reimbursed for your travel
- You must identify each time you changed modes of transportation
 - E.g. Cab to the airport then got on a plane
- Select the box in the bottom left



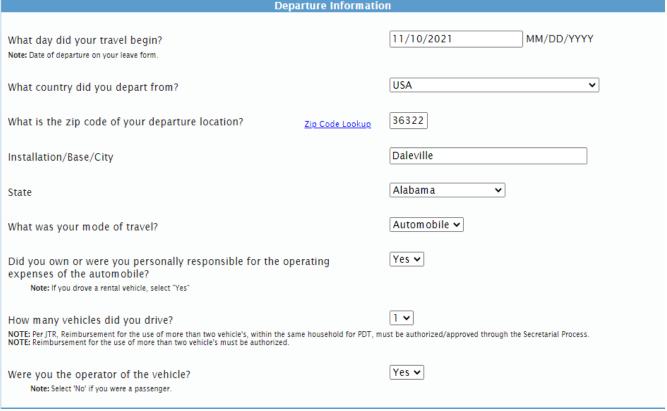




Click add







- Travel began on the day that you sign out on leave. Needs to be the same date in block 14 of your DA Form 31
- Enter USA
- Use last duty location Zip code from your orders





Smart Voucher Instructions

Next Stop Informatio)N
What date did you arrive?	11/10/2021 MM/DD/YYYY
Was this leg of travel to or from a terminal? Note: Terminals include airports, bus depots, train stations, and/or ports of call.	No 🕶
What country did you arrive in?	USA ▼
What is the zip code? Note: If the reason for stopping at this location is Mission Complete, enter the arrival zip code on your orders	39402 s.
City	Hattiesburg
State	Mississippi
What was your reason for stopping?	Leave en route
Definitions	
Authorized Delay (AD) - A period of time that a member is authorized, by regulations, to delay while en route Authorized Return (AR) - Authorized travel home periodically on weekends or non-workdays while at FCS poin Awaiting Transportation (AT) - Necessary delay while awaiting further transportation after travel status has be Hospital Admittance (HA) - Admittance to Medical Facility for inpatient treatment. Hospital Discharge (HD) - Discharge from Medical Facility after inpatient treatment. Leave en route (LV) - Authorized to travel to leave point (No Per Diem authorized while at leave site), then on: Mission Complete (MC) - Completion of PCS upon arrival to new permanent duty station, home of record, hon Temporary Duty (TD) - Official Duty while at Temporary Duty Site. Voluntary Return (VR) - Unauthorized travel home periodically on weekends or non-workdays, for personal co	nt. egun. to the PCS point. ne of selection, or designated duty station.
Did you drop off/store, or pick up a vehicle at this location?	No 🕶
Did you incur any lodging expenses while at destination?	No 🕶
Cancel Save	

The the arrival date date you arrived at that location. For this example it will be Hattiesburg, MS.





Smart Voucher Instructions with Quarantine

ltin	erary I	nformation				Click to Show Instructions						Step 6 of 12	
Edit	Delete	Departure Date	Departure City	Departure State	Departure Country	Arrival Date	Arrival City	Arrival State	Arrival Country	Travel Mode	Reason for Stop	POC Miles	Lodging
<u>Edit</u>	<u>Delete</u>	11/10/2021	Daleville	AL	USA	11/10/2021	Hattiesburg	MS	USA	PA	LV	0	\$0.00

Click Add Next Stop

Back Add Next Stop





Smart Voucher Instructions

What day did you leave Hattiesburg? Note: Date of departure on your leave form.	11/30/2021 MM/DD/YYYY
What was your mode of travel?	Automobile 🕶
Did you own or were you personally responsible for the operating expenses of the automobile? Note: If you drove a rental vehicle, select "Yes"	Yes 🕶
Next Stop Inform	ation
What date did you arrive?	11/30/2021 MM/DD/YYYY
Was this leg of travel to or from a terminal? Note: Terminals include airports, bus depots, train stations, and/or ports of call.	No v
What country did you arrive in?	USA ✓
What is the zip code? Zip Code Looks Note: If the reason for stopping at this location is Mission Complete, enter the arrival zip code on your	
City	Camp Shelby
State	Mississippi ✓
What was your reason for stopping?	Mission Complete 🔻
Definitions	
Authorized Delay (AD) - A period of time that a member is authorized, by regulations, to delay while en Authorized Return (AR) - Authorized travel home periodically on weekends or non-workdays while at PC Awaiting Transportation (AT) - Necessary delay while awaiting further transportation after travel status! Hospital Admittance (HA) - Admittance to Medical Facility for inpatient treatment. Hospital Discharge (HD) - Discharge from Medical Facility after inpatient treatment. Leave en route (LV) - Authorized to travel to leave point (No Per Diem authorized while at leave site), the Mission Complete (MC) - Completion of PCs upon arrival to new permanent duty station, home of recorn Temporary Duty (TD) - Official Duty while at Temporary Duty Site. Voluntary Return (VR) - Unauthorized travel home periodically on weekends or non-workdays, for person	S point. has begun. en on to the PCS point. d, home of selection, or designated duty station.
Did you drop off/store, or pick up a vehicle at this location?	No v
Cancel	ave

•If you drove from your last duty location to Camp Shelby, this is what your last Stop should look like

- Mode of travel: "Automobile"
- Were you personally responsible for the operating expenses? "Yes"
- How many vehicles did you drive? 1 or
- Were you the owner/operator? "Yes"
- Arrival country: USA
- Arrival city: is always "Camp Shelby"

State: Mississippi Zip Code: 39407 (YOU WILL NEED TO EDIT CITY AFTER INPUTTING ZIP CODE)



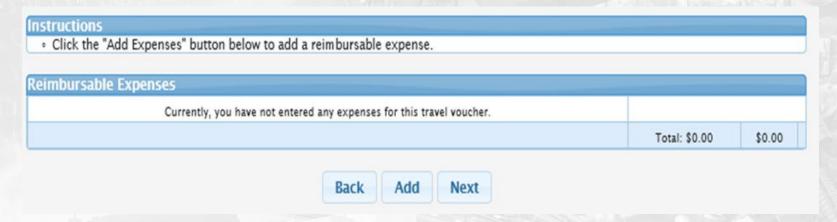


ltin	erary I	nformation				Click to Sho	ow Instruct		Step 6 of 12				
Edit Delete		Departure Date	Departure City	Departure State	Departure Country	Arrival Date	Arrival City	Arrival State	Arrival Country	Travel Mode	Reason for Stop	POC Miles	Lodging
Edit		11/10/2021	Daleville	AL	USA	11/10/2021	Hattiesburg	MS	USA	PA	LV	0	\$0.00
Edit	<u>Delete</u>	11/30/2021	Hattiesburg	MS	USA	11/30/2021	Camp Shelby	MS	USA	PA	MC	0	\$0.00

- Check your itinerary for completeness
 - Remember, we need to know every time you change modes of transportation
- Select "Next"





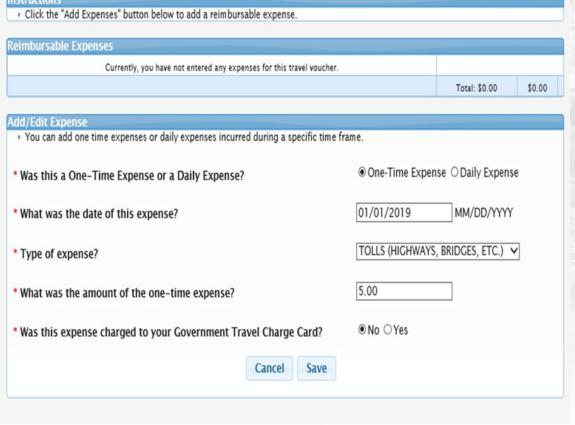


- Reimbursable expenses include:
 - TLE (air bnb, hotel, friends home, relatives home etc)
 - Tolls
 - Airfare
 - Excess Baggage (must be authorized in orders)
 - Authorized Delay at Airport
 - Taxi Cabs/Uber/Lyft
- If you have a reimbursable expenses, select "Add"









- Select "One Time Expense" or "Daily Expense"
- Select date of expense
- Select type of expense
- Insert the amount
 - Remember, a receipt is required for anything \$75.00 and over
- Select "No" or "Yes" if it was charged to you GTCC
- Click "Save"
- If you have other Reimbursable Expenses, select "Add"
- If no others, select "Next"





Temporary Lodging Expense (TLE) (1 of 3)

TLE

- Reimbursement is limited to 10 days of TLE on a CONUS to CONUS move or OCONUS to CONUS move
- No exceptions for extension for TLE at this time
- In order to file this claim today you must be completely finished with your TLE and have a zero balance receipt
- If you are not ready to file your claim today, you may submit your TLE request to the In Processing Section located at Bldg 5700 S. Novosel St, Fort Rucker Room 120 or via SmartVoucher only after your original PCS Travel claim has been is paid
- TLE Form 9098 can be located at the below link:
 - <u>DFAS TLE Form 9098</u> (right click and open hyperlink)

Documents required:

- 1 copy of orders PCS and all amendments
- 1 copy of leave form Blocks 14a and 16a completed
- 1 copy of itemized hotel receipts indicating a "Zero" balance





Temporary Lodging Expense (TLE) (2 of 3)

	CLAIM FOR	R TEMPORARY LODGING	G EXPE	NSE	
7	U.S.C. 301, Departmental Regulations, Travel Regulation (JFTR) Vol 1, Chapte	3. 이번에 전 · · · · · · · · · · · · · · · · · ·		nt Regulation (Dol	DFMR) 7000.14-R, Vol 9,
Purpose: To	substantiate and evaluate the amount of	claimed for Temporary Lodging Exp	enses.		
contained the 'Blanket Routi	(s): In addition to those disclosures gen rein may specifically be disclosed outsid ine Uses' set forth at the beginning of the Voluntary, however, failure to provide the	de the DoD as a routine use pursua e DFAS compilation of systems of r	nt to 5 U.S records not	.C. 552a(b)(3) as tices apply.	follows: The DoD
1. RANK	2. LAST NAME	3. FIRST NAME		4. SSN	5. PHONE NUMBER
6. STREET ADI	DRESS	7. CITY		8. STATE	9. ZIP
10. CURRENT	UNIT ASSIGNMENT	1			11. PHONE NUMBER
12. MARITAL S		. MILITARY 13. IF MILITARY, SPOUS	E'S SSN	14. SPOUSE'S CU	IRRENT DUTY STATION
15. DID YOU S	TAY IN OFF-POST LODGING? 16. STA	TEMENT OF NON-AVAILABILITY #	(Without	an SNA# from hous reimbursement for	ing you are only authorized the on-post rate)

- Complete blocks 1 through 12
- If married to another military member complete blocks 1 through 14





Temporary Lodging Expense (TLE) (3 of 3)

SECTION I -	LIST DEPENDENTS	YOU ARE CLAIMING TL	E FOR:					
ADD ROW	17.	NAME	18. RE	LATIONSHIP	19. DATE OF MAR	RIAGE	20. DATE OF BIRTH	
REMOVE								
REMOVE ROW								
21. DATE HHG PICKED UP		22. DATE HHG DELIVERED		23. DID YOU TES	DO A DITY MOVE?	24. IF Y	'ES, WHAT DATE?	

Section I - Complete blocks 17 through 20

SECTION	I II - LODGIN	G INFORMA	ATION		-71			36		
	PCS V	OUCHER, C	ORIGINAL LOD	GING RECEIPTS, AND A	FULL COPY OF	ORDERS M	UST BE ATT	ACHED TO	THIS FORM.	
IF YOU N	EED MORE	DAYS PUSH	THE ROW	BUTTON BELOW.		V		is .		
ADD ROW	25.FROM DATE	26. TO DATE	27. NO. OF DAYS	OF 28. LOCATION OF LODGING 29. MEALS 30. DAILY 31. NUI			31. NUMBE SM	OVER 12 UNDER 12		
REMOVE ROW					-	YES NO				
REMOVE ROW					•	YES NO				

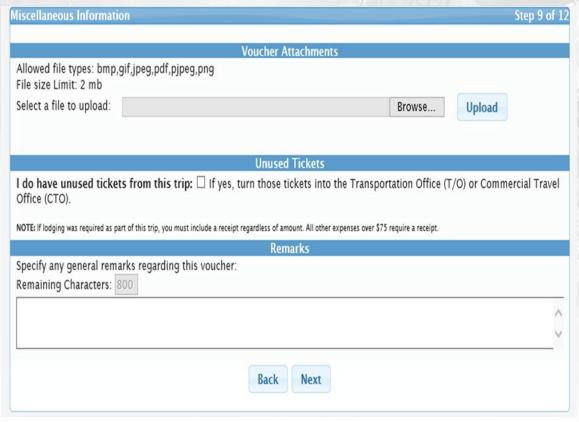
Section II - Complete blocks 25 through 31

I hereby certify that I was rec	quired to obtain temporary lodging for the days noted	d above:
36. DATE OF SIGNATURE	37. PRINTED NAME	38. SIGNATURE

Section III - Complete blocks 36 through 38



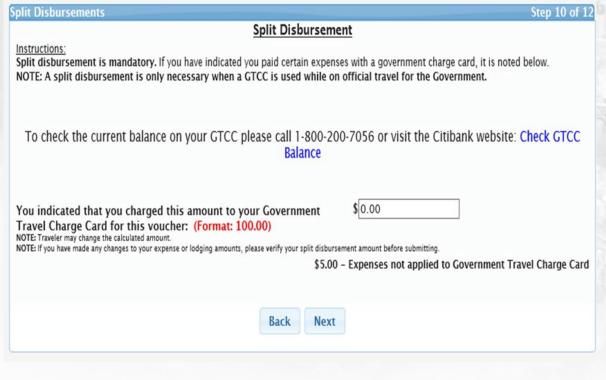




- Attach the PCS order(s), Amendments, DD Form 1610 for TDY or Quarantine, DA Form 31(if PTDY was authorized ensure the DA 31 reflects, and receipts for TLE, & plane tickets if you paid for them.
- Specify if you have any unused plane tickets; this may be left blank
- Specify any general remarks







- Split Disbursement is used if you have a GTCC and used it
- You can opt to have a specified amount go straight to your GTCC
- Select "Next"





Verify all of your information then select "Next"



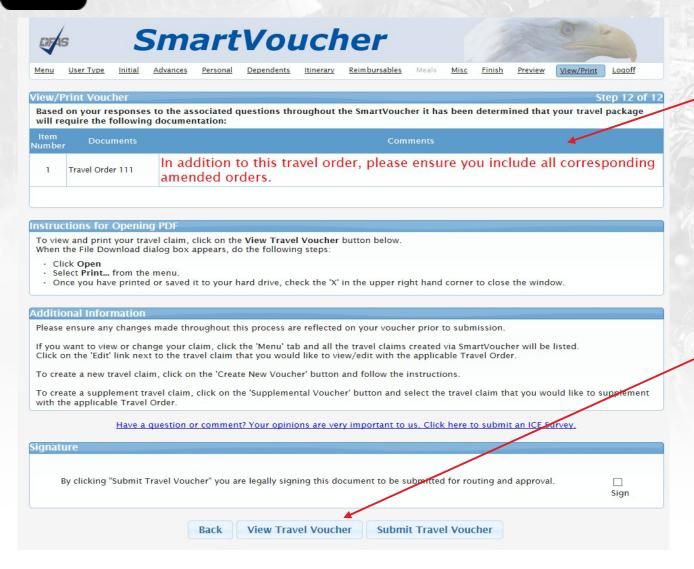
Edit	Departure Date	Departure City	Departure State	Departure Country	Arrival Date	Arrival City	Arrival State	Arrival Country	Mode of Travel	Reason for Stop	POC Miles	Owner / Operator	Lodgir
<u>Edit</u>	11/10/2021	Daleville	AL	USA	11/10/2021	Hattiesburg	MS	USA	PA	LV	0	Yes	\$0.00
<u>Edit</u>	11/30/2021	Hattiesburg	MS	USA	11/30/2021	Camp Shelby	MS	USA	PA	MC	0	No	\$0.00
leal Ex	(penses												
					No Expenses	information av	vailable.						
				M	Io Meal Expens	es information	available						
iscell	aneous Info	rmation											
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<u>Edi</u>	<u>t</u> Le	eave Taken:											
<u>Ed</u>	t Uni	used Tickets:											

Remarks:









- Review these comments. If you need to attach any supporting documents, Smart Voucher will let you know what is needed
- Click on "View Travel Voucher" to preview what your Smart Voucher will look like

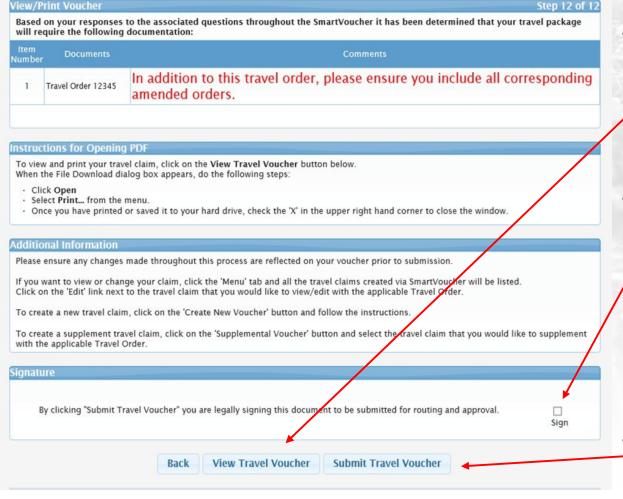




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PAYME	PAYMENT SPLIT DISBURSEMENT: The paying Office will pay directly to the rental car if you are a civilian employee, unless you elect a different production of the paying office.								Charge	Card (G1 are requ	TCC) contracts ired to design	or the po ate a pay	rtion of your rein yment that equal	nburseme is the total	nt representing tra- l of their outstandin	vel charges f g governmer	or trains	portation, lodging, card balance to th
^	Transfer (I Payment t	(PT) y Check			wina s	amount of th	ie ro	imbursemer	nt dire	ethr te	the Go	/orner	ont Traval	Chan	ge Card con	tractor	•	
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oe, J	lohn							E-6			089021	831	i		TDY	X	Merr	nber/Employee
6. ADDRESS, a. NUMBER AND STREET b. CITY						L-0	c. S1	c STATE d ZP				x	PCS	^	Othe			
12345 Zillow Petal										465		^	Dependent(s)		DLA			
E-MAIL	ADDRESS	arr	nysarg@gi	mail.com							004			10. FOR	D.O. USE ONLY			
DAYTIN	AE TELEPH	ONE NUMBER	I & AREA		RDER NU	MBERIAUTHORIZ	ATION	9. PREVIOUS G	OVERNI	MENT PA	YMENTS/AD	VANCES	5	a. D.O. V	OUCHER NUMBE	R		
00E 347) 56	62-4595			123456									- 1					
1. ORGA	NIZATION	AND STATION	ı					1					1	b. SUBV	OUCHER NUMBER	t		
нс																		
2. DEPER	NDENTS (2	and complete	az applicable)					13. DEPENDEN	TS' ADD	RESS OF	N RECEIPT O	FORDE	IRS (Include	c. PAID I	SY.			
ACCOMPANIED X UNACCOMPANIED							Zip Code)											
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								14. HAVE HOUS	SEHOLD	GOODS	BEEN SHIPP	ED? (X	one)	d. COMP	UTATIONS			
								YES		X	NO (Explai		marka)					
5. ITINEP	RARY							c. MEANS / MODE OF	d RE	ASON	e.LODGI	NG	f. POC MILES					
21-2021	b.	PLACE (Home	Office, Base, A	ctivity, City, and	State; City	y and Country, etc.	,	TRAVEL	FOR	STOP	COST		MELES					
1/10/21	DEP	Daleville,	AL,36322,U	JSA				PA										
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16. POC TRAVEL (X one) X OWN/OPERATE PASSENGER							- Value			12 HOURS OR LESS				(S) DLA				
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									⊢ '	`					0) Amount Due			
									19. GOVERNMENT/DEDUCTIBLE MEALS									
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- This is your Smart Voucher generated travel voucher in PDF format.
- We will send your travel voucher up to DFAS-Rome so that you will be reimbursed for your travel expenses.
- Make sure to check your email or texts for updates
- REMEMBER THIS IS
 AN EXAMPLE. YOURS
 MAY LOOK
 DIFFERENT





- Click View Travel Voucher to ensure your 1351-2 is completed correctly and all documents have been attached/uploaded
- Check the sign box (if you are unable to check the box go back to the "User Type" tab and verify you chose Fort Rucker under the "What AMPO/DMPO are you submitting from?" option
 - Click submit travel voucher





- Common CONUS airport zip codes
 - Atlanta, GA Airport: 30320
 - Augusta, GA Airport: 30906
 - Baltimore, MD Airport: 21240
 - Columbia, SC Airport: 29170
 - Dallas, TX Airport: 75261
 - Kansas City, MO Airport: 64153
 - Nashville, TN Airport 37214
 - New York, NY Airport: 11430
 - Seattle, WA Airport: 98158
 - St. Louis, MO Airport: 63145
 - San Francisco, CA Airport: 94128
- USPS Zip Code Query: https://tools.usps.com/go/ZipLookupAction

