

VISUAL SECURITIES PVT LTD								
INVESTOR COMPLAINTS								
Data for every month ending JULY 2023								
SN	Received from	Carried forward	Received during	Total Pending	Resolved*	Pending at the end of the month		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7a	7b	8
1	Directly from Investor	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges	0	0	0	0	0	0	0
4	Other sources (if any)	0	0	0	0	0	0	0
5	Grand total							
Trend of monthly disposal of complaints								
SN	Month	Carried forward	Received	Resolved*	Pending**			
1	2	3	4	5	6			
1	April -2023	0	0	0	0			
2	May-2023	0	0	0	0			
3	June-2023	0	0	0	0			
4	July-2023	0	0	0	0			
5	August-2023	0	0	0	0			
6	September-2022	0	0	0	0			
7	October-2022	0	0	0	0			
8	November-2022	0	0	0	0			
9	December-2022	0	0	0	0			
10	January-2023	0	0	0	0			
11	February-2023	0	0	0	0			
12	March-2023	0	0	0	0			
	Grand total	0	0	0	0			
*Should include complaints of previous months resolved in the current month, if any.								
**Should include total complaints pending as on the last day of the month, if any.								
^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.								
Trend of annual disposal of complaints								
SN	Year	Carried forward	Received during	Resolved during	Pending at the end of the year			
1	2017-18	0	0	0	0			
2	2018-19	0	0	0	0			
3	2019-20	0	0	0	0			
4	2020-21	0	0	0	0			
5	2021-22	0	0	0	0			
	Grand Total	0	0	0	0			