## **Terms and Conditions**

Last Updated: 31 October 2025

Welcome to Book Haven by Aatlyk ("we," "our," or "us"). These Terms and Conditions govern your use of our website and online store located at https://www.aatlyk.com/ ("Website"). By accessing or purchasing through our Website, you agree to these Terms.

### 1. Business Identity

Book Haven by Aatlyk is an individually owned online bookstore operated by Jayalakshmi Janardhanan from Chennai, Tamil Nadu, India. All transactions are processed in Indian Rupees (INR).

#### 2. Use of Website

You agree to use this Website lawfully and not to infringe, disrupt, or misuse any part of the site or its content.

### 3. Intellectual Property

All content, design, and materials on this Website are the property of Book Haven by Aatlyk. Reproduction or redistribution without permission is prohibited.

## 4. Orders and Payments

All prices are listed in INR. Orders are confirmed upon successful payment via Razorpay or other approved gateways. We reserve the right to cancel orders for any errors or unavailability.

# 5. Shipping and Delivery

Orders are typically processed within 3–5 business days. Delivery timelines may vary based on location. We are not responsible for courier delays or external disruptions.

### 6. Returns and Refunds

Damaged or incorrect items must be reported within 7 days of delivery. E-books and digital downloads are non-refundable once delivered.

# 7. Limitation of Liability

Book Haven shall not be liable for any indirect, incidental, or consequential damages arising from use of this Website or products.

# 8. Governing Law

These Terms are governed by the laws of India. Disputes shall be subject to the jurisdiction of Chennai, Tamil Nadu courts.

For any queries, please contact:

## **Book Haven by Aatlyk**

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