

Refund and Cancellation Policy

Last Updated: 31 October 2025

At Book Haven by Aatlyk, we strive to ensure that our customers have a smooth and satisfying shopping experience. This policy outlines the process for refunds and cancellations for purchases made on <https://www.aatlyk.com/>.

1. Order Cancellation

Orders can be canceled before they are shipped. Once dispatched, cancellations are not permitted.

2. Returns and Replacements

Physical books that are damaged or incorrect may be returned within 7 days of delivery. You must share proof (image or video) at enquiry@aatlyk.com for verification.

3. Refund Eligibility

Refunds are applicable only for eligible returns approved by our team. Digital books (e-books or downloads) are non-refundable.

4. Refund Timeline

Approved refunds will be processed to the original payment method within 5–10 business days after confirmation.

5. Non-Delivery

In the rare case of non-delivery due to courier issues, please contact us within 10 days of order placement for assistance.

6. Contact for Support

For any refund or cancellation requests, please write to enquiry@aatlyk.com with your order details.

For any queries, please contact:

Book Haven by Aatlyk

■ enquiry@aatlyk.com

■ No.4, 8th Street, 5th Cross Street, Vaishnavi Nagar, Thirumullaivayoul,
Chennai - 600062, Tamil Nadu, India

■ <https://www.aatlyk.com/>