

The MAXWELL DISC METHOD

PERSONALITY INDICATORS

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- Financial Services BackgroundLoves Rock and Jazz music
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TODAY YOU WILL...

- Learn about yourself and others.
- Discover what makes each of us unique.
- Discuss the strengths of each personality style.
- Learn how to improve communication.



Pattern Recognition





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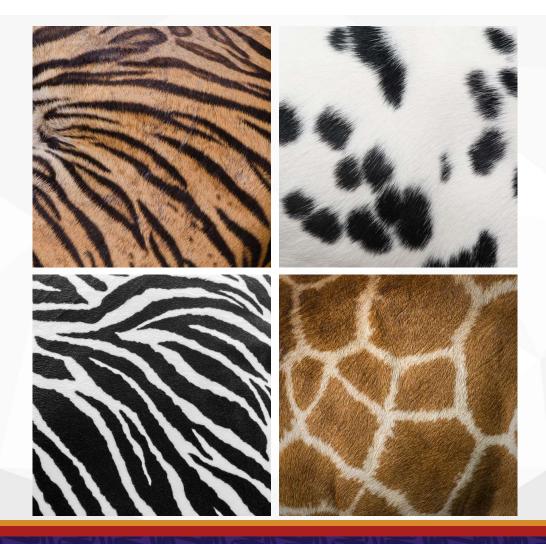
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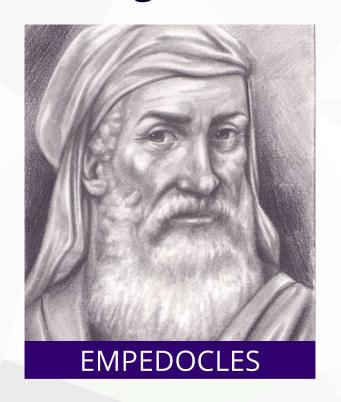


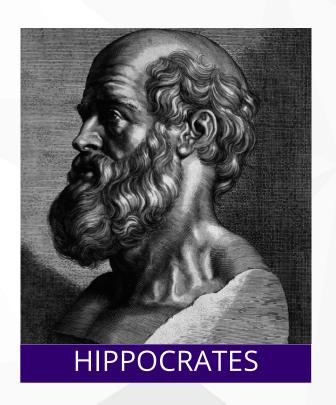






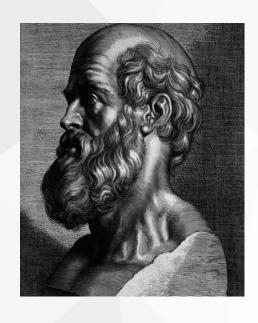
The Origin of Human Behavior Studies









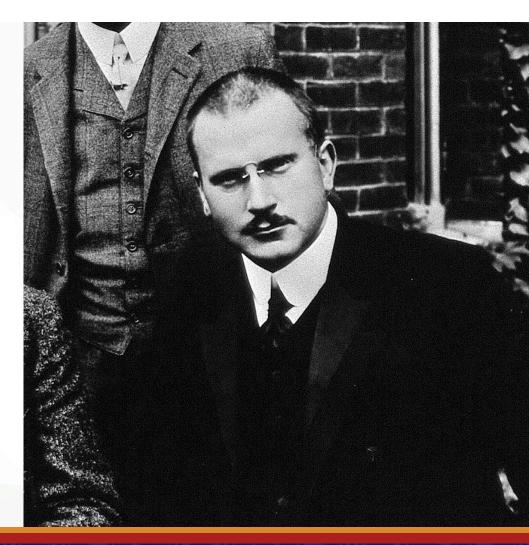


- Cholerics can take charge easily/make quick decisions – refuse to participate when they are not in charge.
- Sanguine fun loving, life of the party, lack focus
- Phlegmatic calm, cool, likeable and easygoing; unemotional/unwilling to change
- Melancholic perfectionists, attention to detail, afraid of making mistakes

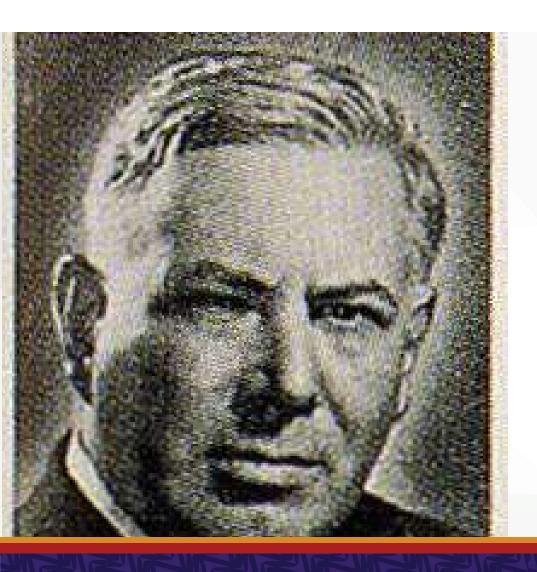
CARL JUNG

Myers Briggs • Thinking

- FeelingSensing
- Intuition







WILLIAM MARSTON

D.I.S.C. (then)

- Dominance
- Inducement
- Submission
- Compliance







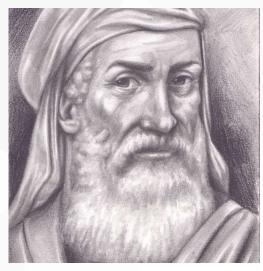
WILLIAM MARSTON

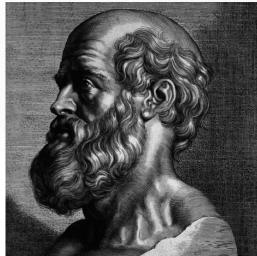
D.I.S.C. (now)

- Dominance
- Influence
- Steadiness
- Compliance













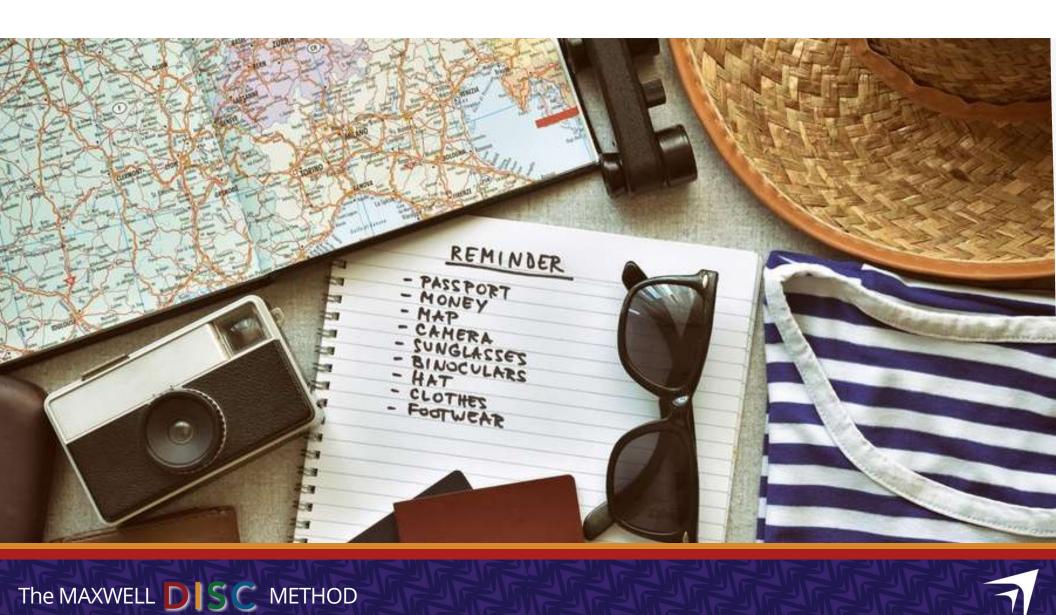










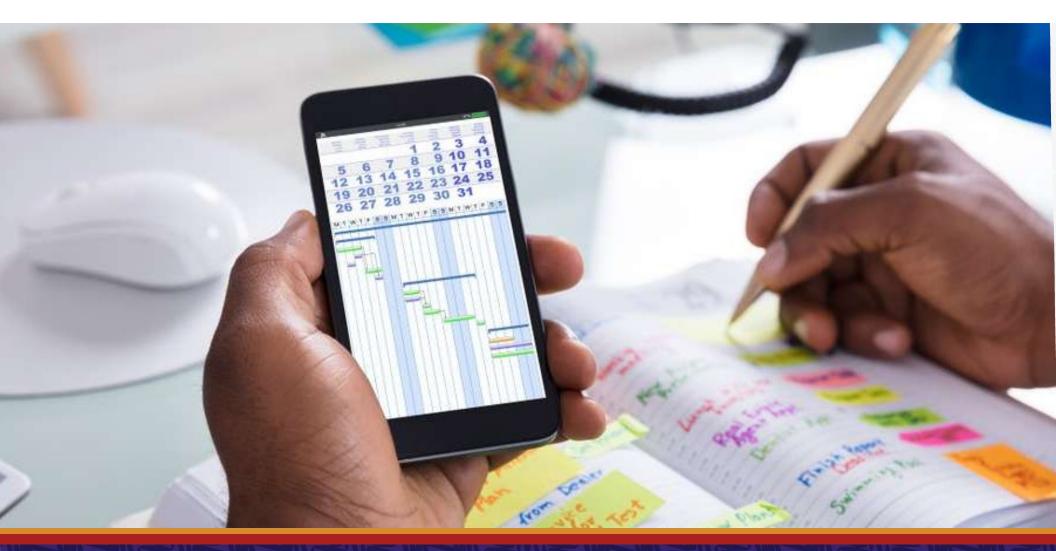




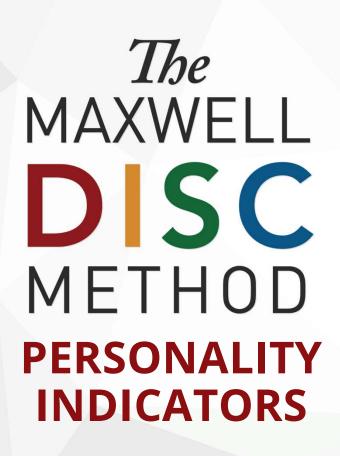


















Seeks Control

Decisive

Direct

Results





Persuasive
Spontaneous
Friendly
Spotlight





Team-Oriented

Follow-Through

Loyalty

Acceptance





Compliant

Analytical

Planner

Accuracy









Seeks results. Active. Multi-tasker.

- Driven by authority
- Will easily try to take control
- Embraces any change that will help them get results
- Very comfortable responding to direct confrontation
- Treasures loyalty

Greatest Fear: Being taken advantage of





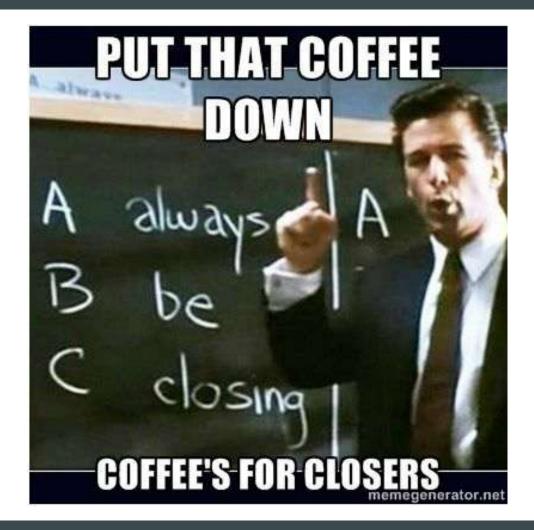
Strengths

- Bold
- Confident
- Decisive
- Productive action

- Positive
- Persistent

- Excels in emergencies
- Motivates others to
- Strong-willed Goal-oriented
- Independent Values businessrelated socializing
 - Comfortable leading
 - Thrives on resistance







Obstacles

- Argumentative
- Inconsiderate
- Opinionated
- Not complimentary
- Possessive
- Does not apologize

- Insensitive
- Domineering
- Impatient
- Cannot relax
- Unforgiving
- Can appear cold





Seeks friendly environment. Always active.

- Relationship-oriented
- Emotional and animated
- Great storyteller
- Encourager
- Treasures great experiences with others

Greatest Fear: Rejection / Loss of Approval





Strengths

- Persuasive
- Generous
- Charismatic
- Enthusiastic
- Friendly
- Talkative
- Comfortable in the spotlight

- Social
- Spontaneous
- Creative
- Inspires others
- Charming
- Likable
- Fun
- Optimistic







Obstacles

- Undisciplined
- Undependable
- Disorganized
- Naive
- Can appear phony
- Distracted
- Impulsive

- Needs the spotlight
- Forgetful
- Doesn't listen
- Doesn't follow through
- Wastes time
- Talks too much
- Overcommits



Seeks a team environment. Very loyal.

- Easygoing and agreeable
- Evenly paced
- Good listener
- Compassionate
- Treasures peaceful relationships

Greatest Fear: Loss of Security / Confrontation





Strengths

- Hard worker
- Team player
- Stable
- Steady
- Secure
- Sentimental
- Saver
- Reserved

- Close friendships
- Faithful
- Finds the easy way
- Great listener
- Mediates
- Peaceful
- Routine-oriented
- Supportive





Obstacles

- Can be too laid back
- Sarcastic
- Resists change
- Slower paceSlow to start
- Difficulty saying no

- Needs reassurance
- Not always direct
- Shuts down in confrontation
- Possessive
- Skeptical
- Indecisive
- May not speak up



Seeks an environment that honors logic and facts.

- Compliant
- Conscientious
- Accurate
- Detail-oriented
- Treasures perfection

Greatest Fear: Criticism



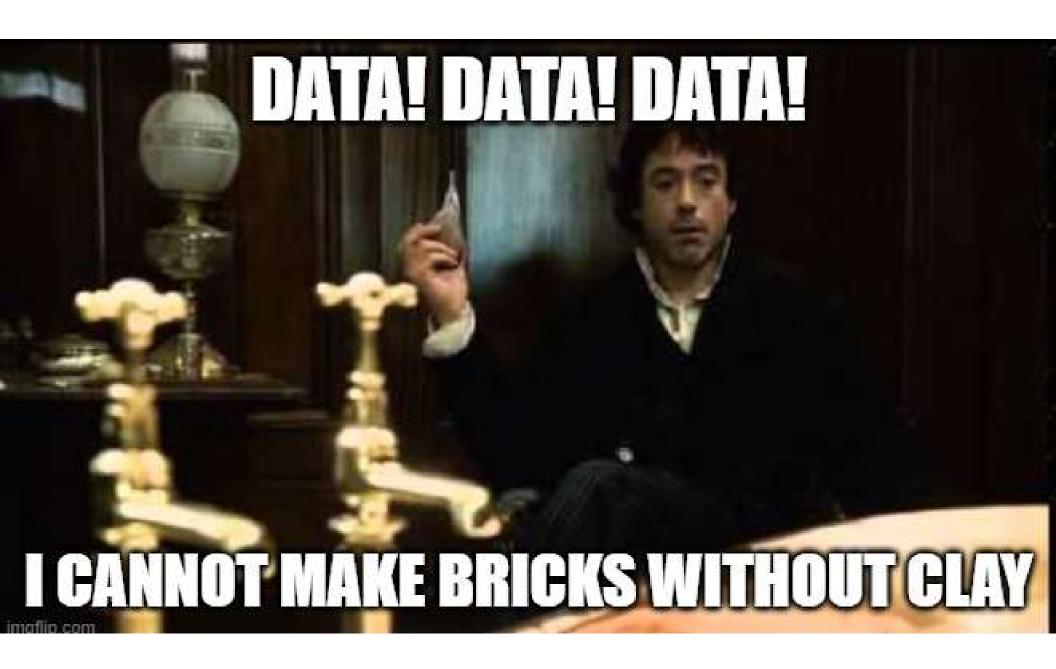


Strengths

- Analytical
- Genius-prone
- Self-sacrificing
- Idealistic
- High quality work
- Orderly and organized
- Logical
- Persistent

- Planner
- Finishes what they start
- Data-driven
- Gathers facts
- Deep thinker
- Serious
- Carries out work correctly





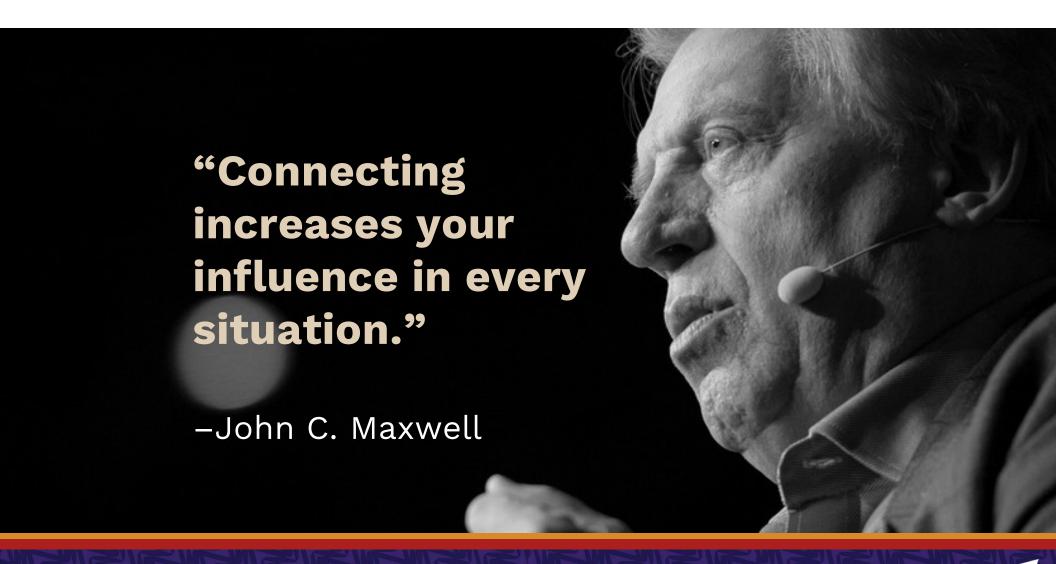


Obstacles

- Moody
- Critical
- Socially insecure
- Rigid
- Legalistic
- Over analyzes
- Appears cold and distant

- Prefers to work alone
- Hard to please
- Slow to start
- Analysis paralysis
- Perfectionist
- Avoids risks
- May not see the big picture







The MAXWELL DISC METHOD

"Platinum Rule"





Communicating with a D

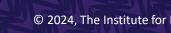
- Be brief, direct, and to the point.
 Then leave.
- Ask "What" not "How" questions.
- Focus on results.
- Don't ramble.
- Discuss a problem and its effect on outcomes.



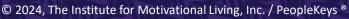
Communicating with an I

- Don't do all the talking.
- Don't ignore their ideas.
- Allow time for socializing.
- Follow up with the details in writing.
- Four short 10-minute discussions are better than one 40-minute discussion.





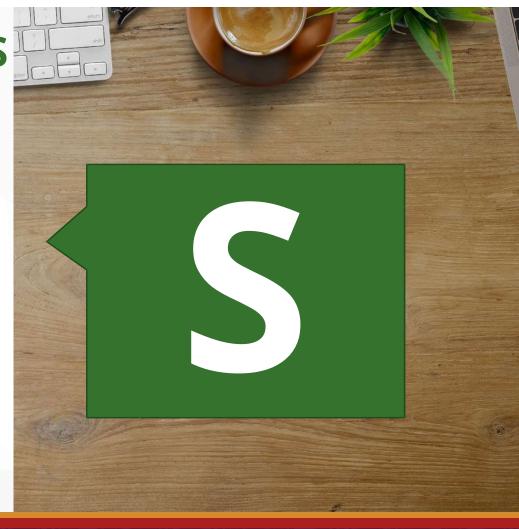






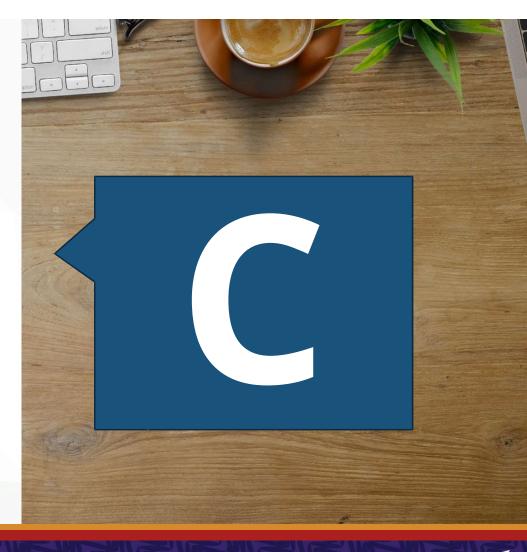
Communicating with an S

- Create a friendly tone for the discussion.
- Show interest in them as a person.
- Don't be overly aggressive.
- Minimize the potential for confrontation.
- Give definition to the goal and everyone's role.
- Give them time to adjust to any changes.



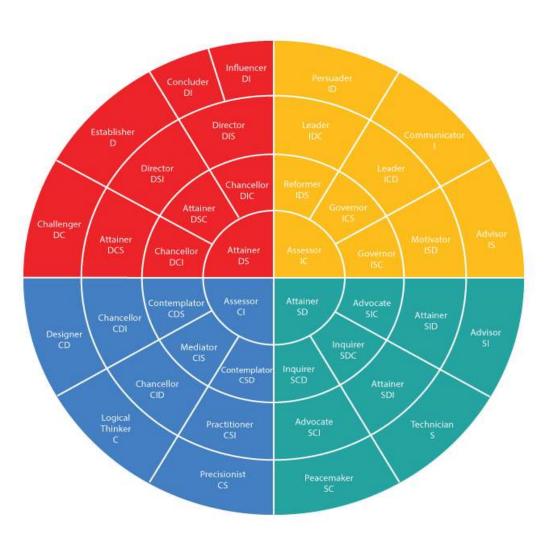
Communicating with a C

- Provide all the details.
- Use validated facts.
- Be precise in your explanation.
- Be very specific.
- Be patient, answer all their questions, and follow up to provide them with the additional data they request.



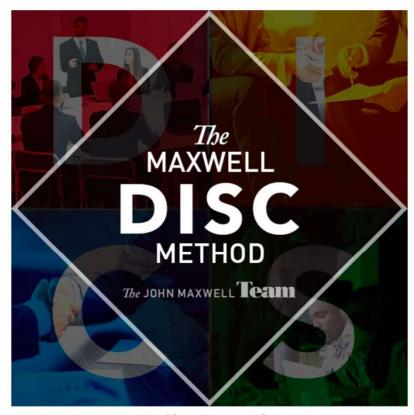
The Trust Model – The Johari Window











Sally Sample

Style: Precisionist CS

Maxwell DISC Personality Indicator

Saturday, September 22, 2018

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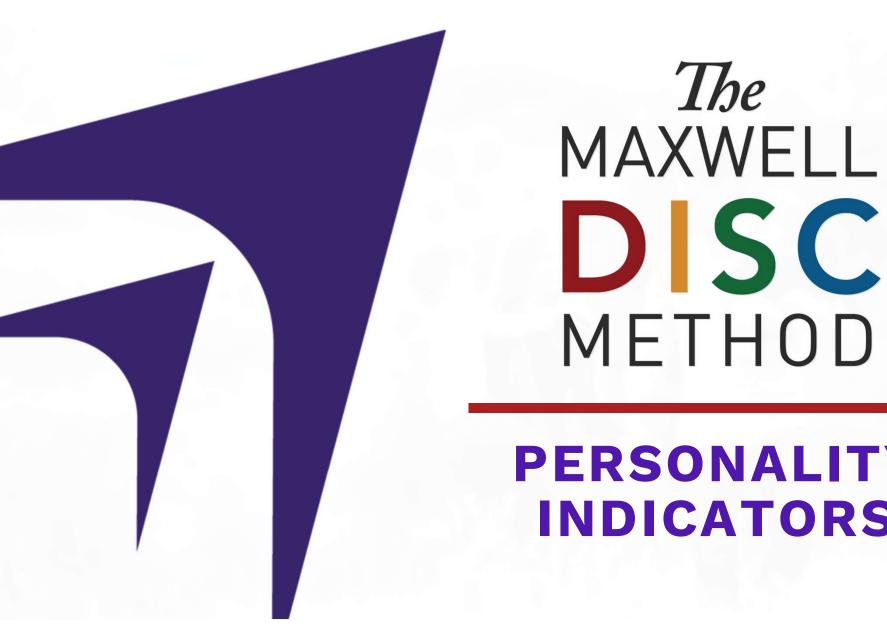


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