# Privacy Policy: Effective Date: July 1, 2024

### Introduction

Norrel LLC ("Norrel," "we," "us," or "our") is committed to protecting the privacy of our clients, partners, and website visitors. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website www.norrel.co or engage with our services. By accessing our website or using our services, you consent to the practices described in this policy.



### **Information We Collect**

We may collect personal information that you voluntarily provide to us, including but not limited to:

Contact Information: Name, email address, phone number, and company details.

Message Content: Any information you include in messages sent through our contact forms.

Additionally, we may collect non-personal information automatically, such as:

Usage Data: IP address, browser type, operating system, and pages visited.

Cookies: Small data files stored on your device to enhance user experience.

### How We Use Your Information

We use the information we collect to:

Respond to your inquiries and provide customer support.

Improve our website, products, and services.

Send you updates, newsletters, and marketing communications (you may opt-out at any time).

Analyze website usage to enhance user experience.

Information Sharing and Disclosure

We do not sell, trade, or rent your personal information to third parties. We may share your information with:

Service Providers: Trusted third parties who assist us in operating our website and conducting our business, provided they agree to keep your information confidential.

Legal Requirements: If required by law or in response to valid legal processes.

Data Security

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the internet or electronic storage is 100% secure.

#### **Your Choices**

You have the right to:

Access, correct, or delete your personal information.

Opt-out of receiving marketing communications.

Disable cookies through your browser settings.

Third-Party Links

Our website may contain links to external sites not operated by us. We are not responsible for the content or privacy practices of these sites. We encourage you to review their privacy policies.

### **Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. Your continued use of our website or services after such changes constitutes your acceptance of the new policy.

## Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

Norrel LLC. 732 South 6th Street, Suite N Las Vegas, Nevada 89101 info@norrel.co | +1 (929) 278-5275 or Toll-Free: 1-800-NORRELX

By using our website, telephone number and all services, you acknowledge that you have read and understood this Privacy Policy and agree to its terms.

