



In General and Who is Covered

This express limited warranty (“Warranty”) covers the performance of PVC Trim Board products imported and sold by Newevo Solutions Ltd. (“Newevo Solutions”). This Warranty applies only when the product is properly stored, handled, installed, and maintained in accordance with Newevo Solutions’ published Installation Guidelines. Newevo Solutions does not warrant installation labor provided by others, except as expressly provided herein. All PVC Trim Board products imported by Newevo Solutions are backed by a lifetime limited warranty for the original purchaser, for as long as the original purchaser owns the property on which the product is installed. If the property on which the product is installed is a condominium, commercial property, multi-family property, institutional property, government or public property, or is owned by a party other than a resident owner, including corporations, partnerships, unincorporated associations, churches, schools, government or public entities, the warranty period is 30 years from the date of purchase.

Terms of Warranty

Newevo Solutions warrants that the Products will be free from manufacturing defects that result in warping, cracking, splitting, rotting, peeling, flaking, or blistering under normal weather conditions. For residential owner-occupied properties, this Warranty applies for the lifetime of the original purchaser, for as long as the original purchaser owns the property on which the Products are installed. For condominium, commercial, multi-family, institutional, government or public properties, or properties owned by a party other than a resident owner, the Products are warranted for 30 years from the date of purchase.

Limitations

This lifetime limited warranty applies to manufacturing defects in the Products. It does not apply to issues caused by factors outside of Newevo Solutions’ control, including but not limited to:

- painted finishes, coatings, or finishes applied by the original purchaser or any third party;
- normal weathering or natural changes in surface appearance over time;
- normal expansion and contraction of PVC products due to changes in temperature, including minor changes at joints;
- improper storage, handling, installation, use, or maintenance;
- structural alteration, misuse, unusual service, or use for a purpose for which the Product was not designed;
- damage caused by fire, flood, lightning, windstorm, hurricane, tornado, earthquake, or other acts of God;
- defects in, movement of, or damage to the wall, substrate, framing, or structure on which the Product is installed;
- labor, removal, reinstallation, or other incidental costs related to the repair or replacement of the Product.

Newevo Solutions is not responsible for personal injury, property damage, or incidental or consequential damages resulting from installation, use, or failure of the Product, except where such limitation is not permitted by applicable law.

Warranty and Remedies

Newevo Solutions’ obligations, responsibilities, and liability under this Warranty are limited to, at Newevo Solutions’ option, replacing the defective Product or providing a refund of the original purchase price paid for the defective Product, in accordance with the terms of this Warranty. Newevo Solutions will not be liable for any labor, removal, reinstallation, incidental, or consequential costs or damages, including damage to the building, its contents, or any person or property, except where such limitation is not permitted by applicable provincial law. No field representative, distributor, dealer, installer, or other person is authorized to change or modify this limited warranty on behalf of Newevo Solutions. This limited warranty gives you specific legal rights, and you may also have other rights that vary from province to province.

Claims Procedure

The property owner/consumer must promptly notify Newevo Solutions of any claimed manufacturing defect and provide proof of purchase, proof of installation date, and proof of property ownership. Newevo Solutions may request photos, installation details, and/or a sample of the Product claimed to be defective for review and analysis. Newevo Solutions will evaluate the claim. If a defect covered by this Warranty is confirmed, Newevo Solutions will, within a reasonable amount of time and at its option, authorize replacement of the defective Product or refund the original purchase price paid for the defective Product, in accordance with the terms of this Warranty. Claims may be submitted to:

25 Mahogany Terrace, Saint John, NB, E2M 5S5
or by calling 1-506-285-0520.