

#### **Session Structure**

- 9:30 am to 11:00 am: Session (1.5 hours)
- 11:00 am to 11:30 am: Tea break
- 11:30 am to 1:30 pm: Lecture/Practicals (2 hours)
- 1:30 pm to 2:30 pm: Lunch break
- 2:30 pm to 4:00 pm: Lecture (1.5 hours)
- 4:00 pm to 4:15 pm: Tea break
- 4:15 pm to 5:00 pm: Q&A and Support (45 minutes)

## SESSION.1

- 1. Introduction Dentistry is the best field to be in (15 mins)
- 2. Terminologies-
- 3. What to expect from these sessions

- 4. How to apply the teachings Your day starts when you are going to sleep . Plan out the next day with a smile and the importance of smile
  - 5. Eye contact and how to have the right eye contact
  - **6. Body language**
  - 7. Hand shake

### Session. 2

- 1. Clinical Setup Board , Entrance ,
  - a. Reception Requirements.
  - b. Inside room setup c. Design of the clinic ,plumbing , electricity and Music System (Most Important)
  - d . Storage. e. Basic equipments .
  - f. Material ( also give printable downloadable format)

- 2. Colour scheme ( pleasing )

  Talk about color and its effect.
- 3. Man Power four hand dentistry
- 4. 1 session for receptionist and Dental assistant



- 1.Inventory maintenance.
- 2. Accounting material expenses and lab expenses
- 3.Patient's fees collection and record maintenance
- 4. Patients record maintenance
- 5. How to speak with the patient

- 6. How to teach the patient the right treatment for them
- 7. Never criticize your fellow dentist

# SESSION.4

- 1. How to have different treatment tray set up-Inpeccable tray setup
- 2. Sterilization and Sterilization techniques.
- 3. Instrument handling, disinfection and packing.
- 4. How to open up the Instrument pouches
- 5. What to tell the Patient and how to tell the patient about the treatment and equipments to be used. Embed your Canva designs

#### Session. 5

- 1. Marketing Class Practice Mass Practice handling massive Patient's volume Classily
- 2. How to Dress up
- 3. Clinic attire
- 4. Assistants attire
- 5. Lab instructions
- 6.Finance management
- 7. Sign board
- 8. Name of the clinic and TM (how to TM)
- 9.Logo and TM
- 10. Stationary and Visiting cards
- 11.Printed prescription and PDF file of prescription
- 12.Record maintenance
- 13. Radiographic Records

### Session 6

- 1. Work with a dentist for few years
- 2. Work with a trust hospital
- 3. Support Group
- 4.Mega group
- 5. Access to the Videos
- 6.New short insightful video every month for the participants
- 7. App which are helpful in your practice
- 8.Graduation Ceremony and Celebration Night.Invite your team to collaborate