

NIKHIL MISHRA

SAP Certified Commerce Cloud Developer and Consultant

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Summary

SAP Certified Commerce Cloud Developer and Consultant with excellent problem solving skills and over 5.5 years of experience in highly dynamic environment. Expertise in business operations and strong focus on delivering value to the clients.

Experience

Accenture Solutions Pvt Ltd

Gurugram, Haryana

Application Development Senior Analyst - Hybris

03/2022 - Present

Client - Europe's Biggest Retail Fashion Brand

- Improved size availability logic on the Product Detail Pages (PDP).
- Implemented import of future season prices.
- Fixed logic for new arrivals on the Product Listing Pages.
- Implemented new endpoint to retry failures from Rupay Merchant.
- Responsible for managing client's website that catered over 500 million users.
- Implemented new WOW for campaigns to assist business users.
- Timely resolved P1/P2 incidents and fixed the recurring issues via problem tickets.
- Written scripts to automate day to day tasks.
- Provided numerous Knowledge Transfer sessions to the team.

Tata Consultancy Services

Remote







Systems Engineer - Hybris

01/2020 - 02/2022

Client - Reputed Indian Electronics Retailer

- Supported the project in massive digital transformation.
- Transformed the project to headless commerce.
- Migrated the project to a new CDN and hence increased client revenue by over 10x.
- Onboarded prod and non-prod domains on the new CDN.
- Identified and fixed slowness issues on the client's website. Got recognition from leadership.
- Written groovy scripts to automate sale figure reporting.
- Co-ordinated with third party vendors like Tata Digital, Nitrogen, Akamai to resolve the production issues.

AWARDS & RECOGNITION

 Star Performer - May 2024 Awarded Star Performer of the Month for client value creation.	 Techstar 2023 Recognised as a part of an exclusive group of high performing Technology analysts and consultants.	 APEX H2 Award Highest Award at Accenture for exceptional contribution to the organisation.
 On the Spot Award Awarded at TCS for outstanding contribution to the organisation.	 Applause Award Awarded at TCS for identifying the reason of slowness on client's website.	 TCS Hackathon Winner Won monthly hackathon at TCS in July 2020.

Education

ABES Engineering College

Ghaziabad

B.Tech - Computer Science

08/2015 - 07/2019

Skills

Technical Skills: SAP Commerce Cloud (Hybris) • Java • Spring Framework • Spring MVC • Oracle • Splunk • Git • Groovy • Flexible Search • Dynatrace
Problem Solving • Communication • Leadership • Team Player • Active Listening • Responsibility • Incident Management