

# Full-stack retail operations partner for US VMS & CPG brands

We help brands launch, grow, and manage retail presence across **FDM, Natural, Specialty and Regional** at India-based operational costs.

# Challenge → Solution → Why It Works







#### Challenge

US retail requires 100+ backend operations, complex localized strategies, and scaling struggles beyond DTC — all while avoiding the \$800K+ annual cost of building a full in-house team

#### **Solution**

Full-stack retail operations at 1/8 cost with end-to-end backend management and proven playbooks for US retail success.

#### Why It Works

- Established relationships with buyers at major retailers and industry-leading brokers and distributors.
- Comprehensive pre-sale to
   post-shelf support, guiding brands
   from their initial listing form to
   achieving shelf presence.
- Achieved 10x output efficiency through streamlined Standard Operating Procedures (SOPs).

# **Ops Lite – Build Your Backend Foundation**

For early-stage brands building retail readiness + pricing + compliance hygiene, establishes all baseline systems — CRM, pricing, compliance, and retail readiness.

#### \$3,000 / mo | Foundational Backend Ops

#### **CRM & Sales Tracking**

- Build/maintain CRM (HubSpot / Airtable / Sheets)
- Define pipeline stages & follow-up cadence
- Weekly hygiene + reporting dashboard

# Market Analysis & Launch Readiness

- Category white-space mapping & pricing architecture
- Competitor benchmarking + channel positioning
- Compliance readiness (Prop 65, FDA, UL)

# Pitching Assets & Retail Marketing

- Create retailer-specific sell sheets & decks
- Build PDP content and planogram renders
- Maintain branding & pricing parity

# Finance & Regulatory Compliance

- Setup SRP/MAP and CM1 margin tracking
- Manage regulatory labels & certifications
- Generate barcodes (GS1
   GTIN hierarchy)



Add-Ons: Retail Assets Pack + Trade Show Support - Optional display & activation services (PDQs, shippers, booth setup).

# Strategic Market Analysis & Launch Readiness

1

### **Category White-Space Mapping**

Identify untapped opportunities within your target categories using comprehensive market analysis. Identification of the right retail channel to maintain pricing architecture

4

### **US Regional Launch Playbooks**

Customized go-to-market strategies tailored to regional preferences and retail dynamics. Pricing Architecture

2

### **Competitor Benchmarking**

Strategic positioning analysis against key competitors with pricing, placement, and performance insights.

5

# Compliance / testing requirements and product syndication

UL testing, wercs, packaging regulations, certification needs (e.g., Prop 65, FDA), and product data syndication for retail platforms.

# **Professional Pitching Assets & Retail Marketing**



#### **Sales Collaterals**

Chain-specific retail sell sheets and compelling presentation decks designed to win buyer approval and secure shelf placement.



#### **In-Store Materials**

Custom PDQs, eye-catching shippers, and persuasive shelf talkers designed to drive consumer engagement and sales velocity.



#### **Visual Assets**

Professional lifestyle PDPs and detailed 3D planogram renders that showcase your products in optimal retail environments.



### **Retail Media Setup**

Complete campaign setup and management for Roundel, Walmart Connect, and CitrusAd to maximize digital retail presence.

# **CRM & Sales Tracking**

#### Pipeline Management

Professional crm, customer tracking, returns, outreach engine, templates, and cadences for systematic lead nurturing and conversion tracking.

### Performance Analytics

Weekly reviews and dashboards providing real-time sales performance insights, distribution mapping, and velocity tracking per door.

### Sales Funnel Tracking

Complete activity mapping from initial outreach  $\rightarrow$  meetings  $\rightarrow$  submissions  $\rightarrow$  purchase orders with full accountability and forecasting.

### **Ops Core – Full-Stack Retail Enablement**

For brands already in retail needing hands-on backend execution + media ops, *Builds on Ops Lite — activates retail management, broker coordination, and performance reporting.* 

#### \$5,000 / mo | Active Retail Ops

### Sales Operations Management

- Manage PPWs, portal uploads, imagery & attributes
- Track approvals & buyer submissions
- Maintain retailer calendar for line reviews

#### **Broker Management**

- Matchmake brokers & onboard partners
- Track cadence, commission terms,
  POs
- Maintain performance dashboard

#### **Review Syndication**

- Select platform (Bazaarvoice,Yotpo, Junip)
- Integrate for Target / Walmart /DTC visibility
- Track review coverage + conversion
   lift (20–30%)

#### **Retail Media Setup**

- Manage Roundel / Walmart
   Connect / Citrus / FoTalk
- Weekly bid and keyword optimization
- CTR / CPC / ROAS reporting

#### **Pricing & Promo Strategy**

- Maintain SRP/MAP parity and pricing architecture
- Annual promo ladder planning
- Measure promo ROI by event

#### **KPI Reporting & Dashboards**

- Weekly ops snapshot (doors, velocity, PPWs closed)
- MoM growth chart + bottleneck flags
- Funnel conversion tracking



Add-Ons: Retail Assets & Trade Shows - Add PDQ designs, sampler programs or booth presence for seasonal promos.

# Complete Sales Operations Management

### Rapid Launch Execution

PPWs, attributes, and imagery live in ≤10 days with streamlined approval processes.

### **Smart Pricing Strategy**

SRP/MAP optimization with strategic promo ladders designed for maximum velocity and margin protection – while maintaining pricing architecture and parity with other channels.

#### Line Review Excellence

Optimize with category review calendars, identify the right broker, secure buyer meetings, provide end-to-end listing support, and ensure online retailer success before buyer meetings.

### Portal Mastery

Expert navigation of Retail Link, Partners Online, RangeMe with real-time velocity analysis and optimization. SPINS, IRI Data.



# Build credibility and shopper trust across every retail channel.

# **Effective Platform Identification**

We identify and implement the most effective, budget-friendly review syndication platforms to help your brand showcase verified reviews across major retail and e-commerce sites.

# Strategic Solution Comparison

Our team compares leading solutions like Bazaarvoice, Yotpo, PowerReviews, and Junip, recommending the platform that maximizes reach, credibility, and ROI for your category.

# Seamless Integration & Impact

Seamless integration ensures your reviews appear on Target,
Walmart, Amazon, and DTC —
driving higher conversion and retail buyer confidence.

The right syndication can boost retail conversion rates by 20–30% — we make sure you pick the best one for your stage and budget."

### **Ops Plus – Enterprise & Global Support**

For multi-retailer brands needing advanced data & international readiness, includes everything from Lite + Core — adds analytics, expansion, and acceleration programs.

#### \$10,000 / mo | 45 hrs | Enterprise Ops

#### **Trade Show Ops**

- Research + budget major shows
   (Expo West, Newtopia)
- Create decks / sell sheets / sampling kits
- Coordinate booth logistics and staff training

#### **Sampling & Field Training**

- Deploy sampling programs
- Track store feedback + trial velocity
- Deliver post-campaign reports

#### **Advanced Data &**

**Dashboards** Integrate SPINS / IRI for velocity

- tracking
- Dashboard automation (Power BI / Looker)
- Promo ROI and door growth visualization

#### Finance & Governance

Reporting P&L roll-ups per retailer

- CM1 and EBITDA tracking
- 90-day OKR review and next steps

# **Broker Oversight & Optimization**

- Match brands with verified brokers across 6+ major retailers
- Serve as fractional VP in retail sales until revenue supports direct hire
- Complete broker lifecycle management including commission structure and terms

#### **International Expansion**

- Canada: NPN registration & testing
- UK: Boots / Harrods compliance
- EU / MENA: pilot rollout documentation



Add-Ons: Retail Assets & Trade Activations - Expand with physical displays, booth management, or custom sampling events.

### **Find Your Broker**

### Access to top-performing brokers across key markets

We match brands with verified brokers using our network built through successful placements across top retailers. We can help serve as a fractional VP in retail sales until revenue supports a direct hire.















#### **Experienced Consultants**

Onboarded consultants with over 20 years of experience in the supplements and CPG industries.



#### Verified Network

Curated broker relationships across 6+ major retailers with proven track records.



#### Performance Tracking

Complete broker activation, relationship management, and performance analytics to ensure optimal results. We manage the entire broker lifecycle, including commission structure and terms.

# Finance & Regulatory Compliance

1

#### **Financial Modeling**

Develop comprehensive landed cost models and ROI calculators to ensure profitable retail partnerships and informed decision-making. We optimize unit economics through detailed contribution margin analysis, strategic cost compression, and efficient payments and chargeback management.

2

#### **Regulatory Compliance**

Ensure all products meet relevant regulatory standards before launch.

This includes label checks, safety certificates, and setup on compliance portals,etc

3

#### **Product Identification**

Complete GS1 GTIN hierarchy setup and professional barcode generation for seamless retail integration. EAN numbers are crucial for identifying products globally, ensuring efficient supply chain management and retail scanning.

#### **Systems Integration**

Seamlessly connect your financial platforms with existing business systems for automated data flow, enhanced reporting, and streamlined operational efficiency across all departments.

### **Trade Show Activations and Exhibition Presence**

Explore different levels of trade show booth quality and investment, from essential presence to a fully immersive brand experience.







#### **Essential Presence**

A foundational booth design focusing on core branding and direct interaction, ideal for initial market entry or smaller events. Cost-effective and functional.

#### **Enhanced Engagement**

Elevated design with more prominent product displays, integrated branding, and a dedicated space for deeper conversations, suitable for growing brands.

#### **Immersive Experience**

Premium, custom-built booth featuring advanced technology, interactive elements, and a sophisticated aesthetic to create a memorable brand experience and maximize lead generation.

### **Retail Assets**

Professional retail assets: 5x cost savings, same premium impact













#### **End-to-End Retail Assets**

Created 200+ retail decks, sell sheets, and category training tools supporting buyer conversations and field execution. amitoje categories to be added

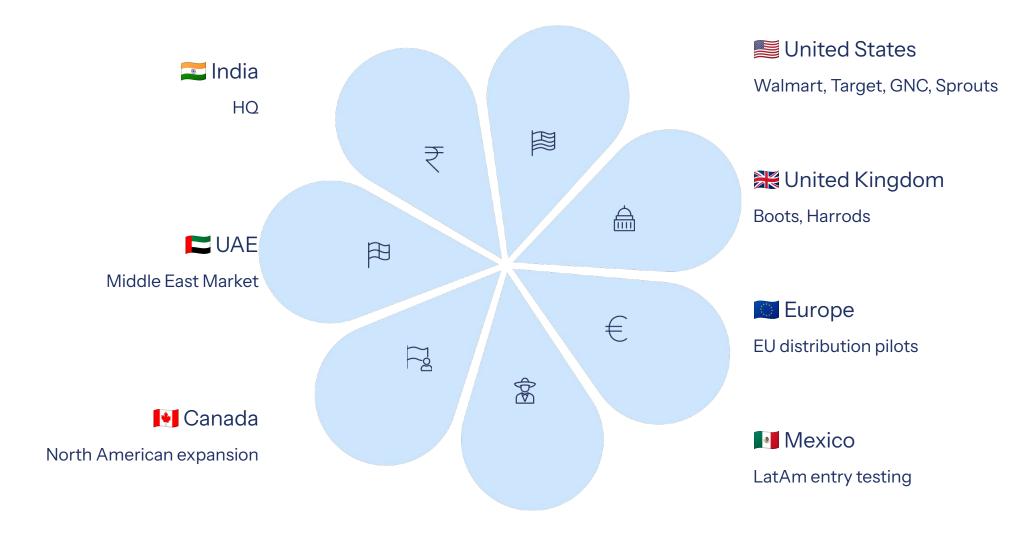
### **PDQ Displays**

Developed premium PDQ units and in-store displays for Sprouts, GNC, and other key retail partners, ensuring strong shelf visibility and retail compliance.

### **International Expansion**

### Proven global retail execution across 7 markets

We've successfully scaled BetterAlt's retail presence beyond the US — leveraging ShelfGetter's backend systems to localize strategy, compliance, and distribution globally. We will help you unlock distribution in newer geographies & tap into new international markets.



"From India to the world — unified backend powering global expansion."

# ShelfGetter Ops Tiers – Pricing & Scope Overview

	Ops Lite	Ops Core	Ops Plus
Monthly Retainer	\$3000	\$5000	\$10,000
CRM & Pipeline Management	✓	✓	✓
Pricing & Margin Sheets	✓	✓	✓
Regulatory & Label Compliance	✓	✓	✓
PDPs, Sell Sheets & Retail Decks	✓	✓	✓
Go-to-Market & Competitor Benchmarking	✓	✓	✓
Retail Media (Roundel, Walmart Connect)	_	✓	✓
Promo Calendar & ROI Tracking	_	✓	✓
Review Syndication (Yotpo / Bazaarvoice)	-	✓	✓
Broker Coordination & Reporting	_	-	✓
Velocity Analytics (SPINS / IRI)	-	-	✓
Finance Roll-ups (P&L, EBITDA)	_	-	✓
Retail Expansion & Governance	-	-	✓
International Expansion (Canada / UK / EU)	_	-	✓
Sampling / Trade Activations (Add-On)	*	*	*

All tiers are cumulative. Trade Activations are modular add-ons across all tiers.

### Which ShelfGetter Ops Tier Is Right for You?

#### OPS LITE - FOUNDATION



- For brands preparing to enter retail
- Focus: backend setup, pricing discipline, compliance
- Outcome: ready-to-list with retailers like GNC / The Vitamin Shoppe

#### **OPS CORE - EXECUTION**



- For brands already listed or launching in retail
- Focus: portal management, media setup, broker coordination
- Outcome: predictable operations, faster sell-through velocity

#### **YOPS PLUS - SCALE**



- For brands expanding across multiple retailers or geographies
- Focus: data analytics, retail expansion, governance & finance insights
- Outcome: scalable sell-through, category leadership, and international growth

# Retail Brand Lifecycle Graph: From Launch to Scale

#### Ops Lite → Retail Readiness

Backend setup & compliance foundation

Ops Plus → Retail Acceleration

Expansion, analytics, and category leadership



Ops Core → Retail Execution

Operational excellence & velocity management

 $\label{lem:continuous} Each tier builds upon the previous one-guiding brands from retail readiness to full-scale acceleration.$ 

### \$0 → \$15M in 2 Years

### How ShelfGetter's Ops Backend Replaced a Full US Sales Team

#### **Starting Point:**

- DTC-only brand, \$0 retail revenue
- ShelfGetter built complete backend: pricing, CRM, PPWs, dashboards, broker coordination
- Objective: make the brand
   retail-ready for national chains

#### **Year 1 – Foundation & Validation:**

- Launched into GNC + The Vitamin
   Shoppe (specialty nutrition
   channel)
- Activated full PPW process, pricing architecture, and CRM systems
- Reached 1,000 doors → \$3M retail revenue

#### **Year 2 – Scale & Breakthrough:**

- Expanded to Sprouts (natural channel) and Target + Walmart (mass retail)
- Managed retail media, reviews, and promo ladders through
   ShelfGetter's Ops Core
- Scaled to 5,000 doors → \$15M retail
   revenue

#### **Impact Metrics:**

- 10× productivity through
   SOP-driven execution
- EBITDA +8% via pricing + promo optimization
- PDP conversion +30% after review + content upgrades
- Replaced need for a full US Sales
   Director headcount

#### **Visual Timeline:**



ShelfGetter's backend systems turned operational precision into scalable retail growth — proving that strong ops replace entire sales teams.

### **Retail Acceleration in Action**

### Leveraging our full-stack services to deliver 10x retail growth

Here's how we leveraged every ShelfGetter capability to achieve the \$15M growth shown above.

# Retail Strategy & Account Management

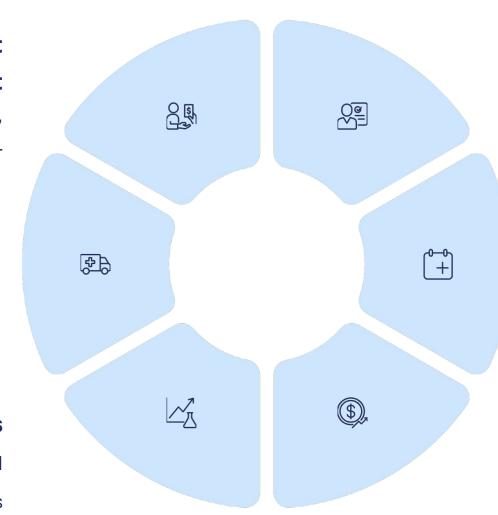
Secured listings at 5000+ doors across GNC, Vitamin Shoppe, Target, Walmart, and Kroger

#### **Distributor & Broker Coordination**

Managed seamless supply chain enabling rapid national expansion

#### **Data & Analytics**

Monitored velocity, door growth, and sell-through KPIs across 5000+ retail doors



#### **Retailer Readiness**

Identified retailer category review windows and prepped complete retail readiness kits — line review decks, sell sheets, planograms tailored for each retailer

#### **Pricing Architecture**

Built data-backed pricing tiers by channel to balance retailer margins, consumer value perception, and promotional flexibility across GNC, Target, Walmart, and e-commerce.

#### **Retail Media & Activation**

Executed omnichannel campaigns across in-store and digital retail platforms

From strategy to shelf — full-stack execution driving \$15M in 12 months.

# 90-Day Retail Acceleration Roadmap

Structured onboarding and execution plan designed to deliver retail-ready impact fast.



#### Days 1–30: Foundation &

Strategy hooarding and product

- immersion
- Market & competitor analysis
- Retailer mapping and opportunity sizing
- Pricing architecture and margin analysis
- Initial deck + sell sheet creation



# Days 31–60: Activation & Submission

- PPW + retailer submissions (Target, Sprouts, GNC, Walmart.com)
- Broker alignment and outreach
- Trade show submission(s) and budgeting
- First CRM pipeline build-out and buyer outreach
- Launch retail assets (sell sheets, decks, PDPs)



# Days 61–90: Expansion & Optimization

- Sampling and training program planning
- PDQ and display development
- Retailer feedback analysis and revisions
- Dashboard setup (velocity, listings, submissions)
- Growth roadmap for next 6 months

From onboarding to activation — ShelfGetter drives measurable retail progress in 90 days.

# Thank you



# From DC to end-cap — every aisle, on repeat.

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