

FYLL (Fair Youth Labour Label): 2024-1-IT03-KA210-YOU-000246569





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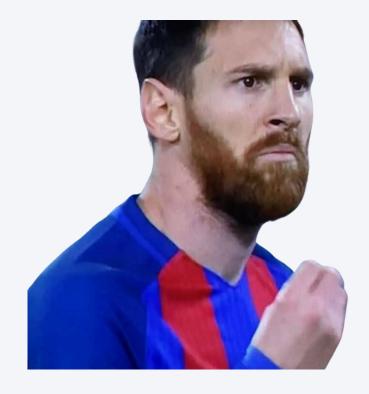




#### Tell us about yourself

- Short introduction: name, education, past experience (if any).
- Key skills and qualities relevant to the job.
- Example: "My name is Maria, and I recently graduated from high school with a focus on business and entrepreneurship. I'm interested in working with clients and have volunteering experience in event organization, which helped me develop communication skills."





#### Why do you want to work with us?

- Show that you know the company/employer.
- Explain why the position appeals to you.
- Example:"I'm impressed by the way your team works with clients.

  I love interacting with people and believe this is a great opportunity to improve my customer service skills."



#### What are your strengths?

- Choose 2–3 strengths useful for the role.
- Provide specific examples.
- Example: "I think I'm very organized. At school, I always took responsibility for group projects and managed deadlines, which will help in a work setting."

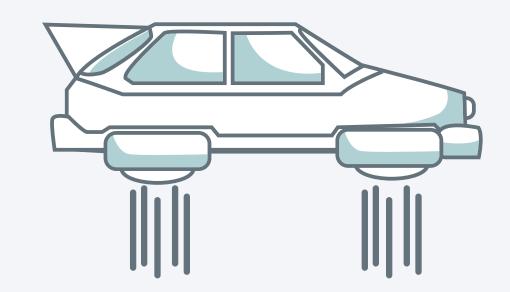
#### What are your weaknesses?

- Choose a weakness that isn't critical for the job.
- Show you are working on it.
- Example: "Sometimes I'm too self-critical and focus too much on details, but I'm learning to prioritize better to be more efficient."



#### Where do you see yourself in 5 years?

- Show ambition and interest in growth.
- You don't need a precise path but show a willingness to improve.
- Example:"I would like to gain experience working with clients and develop skills that will help me in a future career in business."





#### How do you handle working under pressure?

- Give an example of how you handled stress.
- Example: "When there are many tasks at once, I make a list and prioritize the most important. This helps me stay calm and effective."



#### How would you deal with a difficult customer?

- Show you can stay calm.
- Provide a diplomatic problem-solving example.
- Example:"I would carefully listen to the customer to understand the issue and try to find the best solution within the company's rules."

#### Why should we hire you?

- Summarize your qualities and why you're a good fit.
- Example: "I have strong communication skills, I'm a team player, and I'm responsible. I believe I can do well and contribute to your team."



#### What are your salary expectations?

- If it's your first job, you can say you're open to proposals.
- Example: "I'm aware of the salary range for this position and I'm open to discussion based on your company's conditions."





#### Do you have any questions for us? (Always ask something!)

- What does a typical day in this role look like?
- Are there opportunities for development and training?
- What are the key qualities you seek in a successful candidate?
- Never say: "I don't have any questions." This may signal a lack of interest!

## **Practical Activity**

### How does each round go:

- Zandidate: presents themselves, talks about experience and skills.
- Temployer: asks 3-4 questions (e.g., "Why do you want this job?").
- 5-minute interview + 2 minutes of feedback.
- After two rounds short discussion:

