ST. LOUIS **TORNADO** RECOVERY ASSISTANCE GUIDE

Note: Inclusion does not indicate endorsement; it is solely to provide community information for the purpose of connecting individuals to available resources.

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NUMBERS TO KNOW

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Basic Needs:

- Community Action Agency of St. Louis County: 314-863-0015
- Guardian Angel Settlement Association: 314-773-9027
- Heat Up St. Louis: 314-241-0001
- People's Community Action: 314-862-6270
- 2-1-1 or 314-388-9840
- Urban League: 314-388-9840

Children:

- Annie Malone Children and Family Services 314-531-0120
- The Little Bit Foundation Miranda Jones <u>www.thelittlebitfoundation.org</u> 314-669-0040
- Boys and Girls Clubs of Greater St. Louis: 314-335-8000
- Child Care Aware: 866-892-3228
- Children's Abuse Hotline/Children's Division: 800-392-3738
- Family Support Division: 855-373-4636
- ParentLink: <u>www.missouri.edu</u> 800-552-8522
- United4Children: 314-531-1412
- Gateway Region YMCA: 314-436-1177

Emergency Management:

- St. Louis City: www.stlouis-mo.gov/tornado
- St. Louis County: <u>www.stlouiscountymo.gov</u>

Food:

- Circle of Light Associates: 314-282-8759
- Community Action Agency of St. Louis: 314-446-4467
- Episcopal Church of All Saints: 314-567-2314
- FOCUS Gateway City: 314-884-0394
- Hazelwood Baptist Church: 314-731-2244
- Hope Church: 314-869-7777
- Hunger Hotline: 314-726-5355 ext 1
- Lifewise STL: 314-421-0400
- Love in Action: 314-708-7776
- Northside Seventh Day Adventist: 314-866-0071
- Robert Fulton: 314-367-9700
- Salvation Army: 314-771-3460
- Shalom Church City of Peace: 314-653-2300
- SNAP Benefits: 855-373-4636 www.mydss.mo.gov/food-assistance
- 2-1-1 or call for local resources
- TEAM Food Pantry: 314-831-0879
- Third Baptist Church: 314-533-7340
- Urban League: 314-388-9840
- Youth and Family Center: 314-231-1147
- Zion Travelers Missionary Baptist Church: 314-868-7404

Health:

- Affinia Healthcare: 314-814-8700
- CareSTL Health: 314-367-5820
- Family Care Health Centers: 314-353-5190
- Medicaid: https://www.medicaid.gov/
- Medicare: https://www.medicare.gov/
- People's Health Centers: 314-367-7848
- MO Department of Health and Senior Services: 573-751-6170
- https://health.mo.gov
- MO HealthNet Service Center: 855-373-4636
- Missouri Rx Plan: 800-375-1406
- St. Louis City Health Department: 314-612-5100
 - St. Louis County Health Department: 314-615-0500

Housing/Shelter:

- Apartment Finder: <u>www.apartmentfinder.com</u>
- Beyond Housing: 314-533-0600
- Community Action Agency of St. Louis County: www.communityaction.org/gethelp/
- MO Housing Development Commission: (314) 877-1350 (For home rehabilitation grants and programs assisting rental properties)
- My Housing Search: <u>www.myhousingsearch.com</u>
- St. Louis City Housing Authority: 314-531-0184
- St. Louis County Housing Authority: 314-428-3200

Information and Referral:

- 2-1-1 Missouri/United Way: 2-1-1 or 800-427-4626
- Mid East Area Agency on Aging: 636-207-0847
- Missouri Attorney General (Consumer Protection): 800-392-8222
- Missouri Department of Aging: 314-612-5918

ACTION ST. LOUIS





URBAN LEAGUE STL



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Laundry:

 New Horizons United Methodist Church: 314-533-3916

Legal Questions:

- Arch City Defenders
- Legal Services of Eastern Missouri: 800-444-0514
- St. Louis Bar Association: 314-421-4134

Mass Care Shelters:

- 12th and Park Recreation Center
 1410 S. Tucker Blvd, 63104
- Friendly Temple Outreach Center
 6356 Dr. Martin Luther King Dr., 63133
- Refresh Community Church 829 North Hanley Road, 63130

Medication:

Rx Outreach: 877-727-9927

Mental Health:

- Community Psychological Services: 314-516-5824
- BJC Behavioral Health: 877-729-4004
- Lutheran Family and Children's Services: 314-787-5100
- Places for People Crisis Hotline: 800-895-5990
- Provident Behavioral Health: 314-533-8200
- St. Louis Counseling: 314-544-3800
- Suicide Hotline: 988

Seniors:

- Aging Ahead (Area Agency on Aging): 800-243-6060
- Cardinal Ritter Senior Services: 314-961-8000
- Lutheran Senior Services: 314-968-9313
- MO Department of Health and Senior Services: 800-799-7233
- St. Louis City Area Agency on Aging: 314-612-5918

Showers:

- Carondelet Park Rec. Complex: 930 Holly Hills Avenue, 63111, 314-768-9622
- New Horizons United Methodist Church: 314-533-3916
- South City Family YMCA: 3150 Sublette Avenue, 63139, 314-644-3100 (Need to bring proof of residence to access showers)

Storage:

U-Haul: 314-667-4329

Transportation:

- Metro STL: 314-982-1400
- MO Department of Transportation: www.modot.org or call 5-1-1
- OATS: 888-875-6287

Utility Companies:

- Ameren: <u>www.ameren.com</u>
 - Downed Power Lines: 800-552-7583
- Spire: 800-887-4173

Volunteer:

www.stlvolunteer.org



United Way 2-1-1

Can be accessed 24/7/365 by dialing 2-1-1

(800) 427-4626 by landline or mobile phones. Cell phone users may also text HELP to 898211. Calls are answered by professionally trained resource specialists.

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ESSENTIAL SERVICES

Crisis Cleanup Hotline

- Clean-up services: tree removal, muck-out, tarp installation, debris clearing (free, volunteer-based)
- Call (314) 230-8070, available through May 30, 2025 (<u>stlouis-mo.gov</u>, <u>stlouis-mo.gov</u>)

211 Helpline

- One-stop source for shelters, food, utility support, volunteer coordination
- Call 2-1-1 or 1-800-985-5990 (press 2 for English) (<u>Aging Ahead</u>, <u>United Way 211 of Missouri and Illinois</u>)

Emergency (Fire/Medical)

For injuries or immediate danger, call 9-1-1 (<u>United Way 211 of Missouri and Illinois</u>)

Notes:

FINANCIAL & SUPPLIES

Monetary Donations & Disaster Funds

- City of St. Louis Tornado Response Fund
 - Supports both immediate relief and long-term rebuilding (St. Louis Magazine, St. Louis Community Foundation, stlouis-mo.gov)
 - FEMA Disaster Assistance (if declared):
- United Way STL Area Severe Storm/Tornado Fund (<u>St. Louis Magazine, Aging Ahead, stlouis-mo.gov</u>)
- St. Louis Community Foundation Relief Funds: https://stlgives.org
- St. Louis Disaster Relief Fund (via STL Comes Together / Community Foundation) (St. Louis Community Foundation)
- Gateway Early Childhood Alliance Fund (supports early childcare facilities) (<u>St. Louis Community Foundation</u>)
- Heatup/Cooldown STL (utility-assistance fund) (<u>St. Louis</u> <u>Magazine</u>, <u>stlouis-mo.gov</u>)



 American Red Cross – emergency funds, shelter, mental health aid

Utilities & Hot Meals

- Utility Support
 - Ameren: 1-800-552-7583
 - Spire: 1-800-887-4173 (Aging Ahead, stlouis-mo.gov)
- Hot Meals & Water Distribution (World Central Kitchen)
 - St. Louis ArtWorks (5959 Delmar)
 - O'Fallon Park Rec Complex (4343 W. Florissant)
 - Centennial Christian Church (4950 Fountain)
 - Serving hot meals to impacted neighborhoods (St. Louis Magazine)

HOUSING

MMEDIATE NEXT STEPS

- 1. For Everyone (First 24–72 Hours)
 - Document the Damage: Take clear photos/videos of all damage before cleaning up.
 - Ensure Safety: Do not re-enter unsafe structures; call STL Building Division for inspections: [314-622-3313].
 - File a Police or Damage Report (if required): May be needed for insurance or aid.

IF YOU HAVE INSURANCE

Homeowners or Renters:

- Contact Your Insurance Provider Immediately
 - Start a claim.
 - Ask for emergency funds for temporary lodging, food, clothing, and essentials.
- Request a Licensed Adjuster Visit ASAP.
 - Keep all receipts for temporary costs (e.g., hotel stays).
- Don't Rush Repairs Without Approval.
 - Insurers may deny reimbursement for unauthorized work.

N IF YOU DO NOT HAVE INSURANCE

- Apply for Federal/State Aid Immediately:
 - Visit: https://www.stlouis-mo.gov/government/recovery/tornado-2025/index.cfm
 - Register with FEMA if a federal disaster is declared.
- Reach Out to Local Relief Organizations:
 - 211Helps.org housing, food, and emotional support.



Aging Ahead – help for seniors: agingahead.org

STL GIVES stlgives.org/resources



CLEAN-UP / REBUILDING

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Rebuilding Together STL

Free repairs for low-income homeowners

Volunteer Organizations Active in Disaster (VOAD)

Home cleanup & construction help

Low-Interest Loans

From SBA, city partnerships, credit unions

Construction Training Nonprofits

Some offer discounted labor from trainees

Construction Supplies

4144 Dr. Martin Luther King

Crowned Construction

We pledge our services to help restore homes, businesses, and hope—serving residents who can pay, and especially those who cannot.



RESIDENTS



CONTRACTORS

Volunteer Clean-Up Coordination

 CrisisCleanup.org can connect volunteers through hotline (314-230-8070)



Debris Placement Protocols

- Place debris at curb (not in streets); separate brick, lumber, yard waste
- Await announcement of green-waste drop-off points
- Crisis Cleanup Hotline: 844-965-1386
- Clayton Park Lawn Service (Tree/Debris Cleanup): 314-296-1894
- Michael Jones in Northside available to help move items at no charge: 314-296-1894
- North city tree/debris cleanup free of charge. Call or text Olivia Rebeck: 520-954-5875 NOTE:
 We have chainsaws, and we can help clear yards and alley ways (so power companies can
 access). We've been out there every day but it would help if people can contact us and tell us
 where we're needed.
- STL Handyman Assistance with Tarps: contact (314)339-4024
- Dream Builders 4 Equity assist with Boarding Up Homes https://www.dreambuilders4equity.org/
- Brandon J Roofing is volunteering boarding and tarping services at no charge for homes damaged by the storm. Contact Mr. Andre at 636-262-3964.



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