

# Refund Policy

**Last Updated:** 2/4/2026

All products sold on this website are **digital products** delivered electronically.

**ALL SALES ARE FINAL. NO REFUNDS.**

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## No Refunds – No Exceptions

Due to the digital nature of the products sold on this website, we do **not** offer refunds, exchanges, credits, or returns under any circumstances.

This includes, but is not limited to:

- Accidental or mistaken purchases
- Buyer's remorse
- Failure to read product descriptions or system requirements
- Compatibility issues with your DAW, plugins, operating system, or hardware
- Software updates, version changes, or discontinued features
- User error or lack of technical knowledge
- Dissatisfaction with workflow, sound, or results
- Missed sales, discounts, bundle deals, or limited-time promotions (including "Buy 1 Get 2 Free")

Once a purchase is completed, it is considered **final and non-reversible**.

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## Digital Product Delivery & Waiver of Refund Rights

All products are delivered digitally and cannot be returned, revoked, or verified as unused.

By completing your purchase, you acknowledge and agree that:

- You are purchasing a digital product
- Delivery occurs electronically
- You waive any right to a refund, chargeback, or payment reversal

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## Promotions, Discounts & Offers

All promotions, discounts, and special offers are:

- Clearly described at the time they are offered
- Time-limited
- Subject to change or termination without notice
- Non-retroactive

Purchases made outside of a promotional period are **not eligible** for retroactive discounts or bundled offers.

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## Promotion Clarification Requirement

If you have **any questions, concerns, or uncertainty** regarding a promotion, bundle, discount, or advertised offer—including what products are included, how the promotion works, or what you will receive—you **must contact us for clarification before completing your purchase**.

By proceeding with a purchase without first requesting clarification, you acknowledge that you understand and accept the promotion as presented at the time of purchase. Claims that a promotion did not match expectations **after purchase** will not be considered grounds for a refund, credit, or dispute.

We are happy to assist and clarify promotions **prior to purchase**.

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## Chargebacks & Payment Disputes

Initiating a chargeback or payment dispute for a purchase that is clearly marked as **NO REFUNDS** constitutes a violation of this Refund Policy and our Terms of Service.

We reserve the right to:

- Dispute chargebacks with proof of digital delivery and policy acceptance
- Immediately terminate your license to use the products
- Revoke access to purchased products
- Refuse future purchases

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## Acceptance of Refund Policy

By completing a purchase on this website, you confirm that you have read, understood, and agreed to this Refund Policy in full.

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## Contact

If you have questions **before purchasing**, please contact:

[moozbooking@gmail.com](mailto:moozbooking@gmail.com)

[brandon@brandonmixing.com](mailto:brandon@brandonmixing.com)