

Challenger Rent a Car Service - Terms and Conditions

Vehicle Rental Agreement Terms & Conditions

1. Photograph Requirements

When renting a vehicle, it is mandatory to include photographs of both the vehicle renter and the guarantor in this agreement. Both parties must be clearly visible in the photographs provided to our organization.

2. Payment Terms

When renting a vehicle, the security deposit and specified rental fee must be paid to the organization at the time of vehicle collection by the vehicle renter.

3. Illegal Activities

All the following illegal activities and contract violations must be avoided in any manner. If found to be involved in such activities, the organization will take legal action against the vehicle renter, repossess the vehicle, and will not refund the security deposit or any advance payments made for future days.

Prohibited Activities:

- Removing or replacing internal and external parts of the vehicle
- Using the vehicle for driving training purposes
- Using the vehicle for illegal activities
- Altering the original form or documentation of the vehicle
- Violating traffic laws
- Sub-renting the vehicle to third parties
- Using for civil protests or demonstrations
- Transporting animals

4. Vehicle Usage Restrictions

Smoking and consuming alcohol inside the vehicle, carrying passengers beyond the maximum capacity, off-road driving, and driving on sports grounds are strictly prohibited.

Penalty for smoking: Rs. 2,000.00

5. Odometer and GPS System

Vehicle renters have no right to tamper with the vehicle's odometer or remove the GPS system. If found to have done so, the organization will repossess the vehicle and will not refund the security deposit.

Penalty for tampering: Rs. 5,000.00

6. Hybrid Vehicle - Special Conditions

For hybrid vehicles, when the engine is not running (not started), lights, radio, and blower must be kept off at all times.

7. Hybrid Vehicle Battery

Jump starting a hybrid vehicle when the battery is down is strictly prohibited. If found to have done so, the cost of a new battery must be paid to the organization.

8. Air Conditioning System

All vehicles must be driven with the AC system on.

9. Vehicle Damage Liability

Vehicle renters are responsible for tire damage due to careless driving, damage caused by driving without water/coolant or fuel, or damage caused by using wrong fuel. Additionally, vehicle renters are responsible for all damages that occur inside and outside the vehicle.

10. Mechanical Defects and Accidents

Except in cases of mechanical defects that make the vehicle inoperable, no replacement vehicle will be provided for vehicles involved in accidents.

11. Contract Duration

If you wish to use the vehicle beyond the agreed date, you must notify us before the scheduled return date and pay the applicable amount for the extended period. For vehicles kept beyond the contract period without notice, the organization will take legal action against the vehicle renter or repossess the vehicle without notice.

12. Emergency Repairs

Emergency repairs during vehicle operation (not exceeding Rs. 5,000.00) must be carried out by the vehicle renter using their personal funds after notifying the organization.

This does not apply if the vehicle is rented for less than 7 days

13. Vehicle Maintenance Responsibility

Vehicle renters must check whether the vehicle's radiator water/coolant level and engine oil level are adequate. When the engine overheats (when the heat indicator light shows), the vehicle must be stopped immediately. Vehicle renters are responsible for damages caused by careless driving when the engine is overheated.

14. Equipment Damage Liability

Vehicle renters are responsible for damage to equipment installed inside or outside the vehicle such as DVD player, Radio, Remote key, Reverse camera, etc.

15. Driving Training

Vehicle renters must remember that using the vehicle for driving training in any manner or allowing anyone other than the contract holder to drive the vehicle without notice is strictly prohibited.

If found to be doing so or displaying "L" plates, the vehicle will be repossessed without notice and a penalty of Rs. 10,000.00 will be charged

16. Accident Notification

In case of an accident, technical fault, or mechanical defect, the first action must be to notify our organization.

17. Insurance Coverage

- For damages under Rs. 100,000.00, no insurance coverage will be provided by the organization, and the vehicle renter must bear the cost.
- For accidents exceeding Rs. 100,000.00, vehicle renters must assist the organization in obtaining insurance coverage and legal proceedings.
- It is the vehicle renter's responsibility to immediately notify the organization of any accident.
- After an accident, the vehicle renter must repair the vehicle, and after receiving insurance money, agree to pay the repair costs.
- Any costs exceeding the insurance amount must also be borne by the vehicle renter.

18. Garage Referral

In case of vehicle accidents, the vehicle renter must refer the vehicle to the garage designated by the organization for repairs.

19. Garage Charges

In case of accidents, the vehicle renter agrees to pay a specified daily amount for each day the vehicle is kept at the garage.

20. Court Charges

If the vehicle comes under court custody due to any incident, the vehicle renter or guarantor agrees to pay a specified daily amount until the vehicle is released.

21. Vehicle Cleaning

Vehicle renters must clean the vehicle inside and outside properly before returning it on the scheduled date. If the vehicle is returned without proper cleaning, a service charge of Rs. 1,000.00 must be paid by the vehicle renter.

22. Monthly Service Requirements

Customers who rent for a month or several months must bring the vehicle to our organization for one day each month for service purposes. If unable to do so, the vehicle must be returned to the organization one day before the monthly contract period expires.

23. Inspection Checklist

When taking possession of the vehicle, the following items must be checked and confirmed:

- Revenue License
- Carpet
- Wheel bush
- Insurance Certificate
- Horn cap
- Emission Test Certificate
- Jack
- Spare tire

24. General Liability

Vehicle renters acknowledge that they will be responsible for resolving any financial, legal, or damage-related issues concerning the vehicle, will spend their personal wealth and time to resolve such issues, and are prepared to pay the vehicle's value in money if the vehicle is lost.

25. Guarantor's Responsibilities

The guarantor acknowledges that they personally know the vehicle renter, that the information provided by them is true, and that they will be responsible for resolving any financial, legal, or damage-related issues concerning the vehicle on behalf of the renter, will spend their personal wealth and time to resolve such issues, and are prepared to pay the vehicle's value in money if the vehicle is lost.

Vehicle rental will only proceed after accepting these terms and conditions. Please confirm that you have read and understood all conditions thoroughly.

Contact Information

Organization: Challenger Rent a Car

By proceeding with the rental, you acknowledge that you have read, understood, and agree to abide by all the terms and conditions stated above.