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# **Profile Summary**

Resourceful and driven individual with hands-on experience in entrepreneurship, digital marketing, and client-facing roles. At 19, I've built and operated multiple small businesses while pursuing my studies, developing strong communication, time management, and problem-solving skills. I thrive in collaborative environments, adapt quickly to new challenges, and am constantly seeking opportunities to grow through feedback and real-world learning.

### skills

- Communication
- Creative & Digital Content
- Entrepreneurial
- Problem-solving

# **Work Experience**

### Creative Intern - JT Financial Education & Senior Living JB

### Jan 2024 – Present

- Designed and managed websites for two brands, enhancing user experience and digital presence
- Produced and scheduled social media content across multiple platforms
- Assisted in digital marketing and performance tracking using analytics tools

### Founder - NotenTech (Registered Business)

### Aug 2024 - Apr 2025

- Built and scaled a PC resale company specializing in refurbished gaming computers
- Managed procurement, pricing, customer service, and fulfillment operations
- Developed marketing materials and executed digital sales strategies
- Gained experience in business operations, budgeting, and customer retention

### Co-Founder - Sermade (Motivational Clothing Brand)

#### Jan 2024 - Present

- Co-led brand development and creative direction for a youth-focused apparel brand
- Managed content creation, social media campaigns, and influencer outreach
- Organised and executed photoshoots, pop-up events, and community challenges
- Built a brand that encourages mental resilience with the tagline "We Don't Do Easy"

## Other Work Experience (Part-Time Roles)

- F&B Service Crew Gained experience in fast-paced restaurants, developed customer service, teamwork, and multitasking skills
- Retail Assistant Assisted customers with product selection, restocked inventory, and processed transactions
- Event Crew Supported event logistics, crowd management, and brand activations at public events
- Customer Service Roles Worked across industries including fashion, food, and tech, building strong communication and problem-solving skills

## **Education**

### **Ngee Ann Polytechnic**

Business Studies 2024-Present

## **Hillgrove Secondary School**

Normal Academic Level + O Level Secondary 5 2019-2023

### **Professional Certificates**

## **Entrepeneurship First Steps**

2023

This course deepened my understanding of entrepreneurship, including problemsolving, customer satisfaction, profitability, idea generation, business planning, and marketing, enabling me to launch a prototype product/service aligned with my entrepreneurial interests.

### **Entrepenuership in Emerging Makrets**

2023

Gained insights into how entrepreneurship and innovation address social challenges in emerging economies, recognizing opportunities in fast-growing markets, evaluating them using a conceptual framework, and identifying problems suitable for entrepreneurial solutions.

## **Links and Portfolio**

Website Portfolio: Elliotzhuo.com

TikTok (Content & Entrepreneurship): @aufweg

LinkedIn: Linkedin.com/in/elliotzhuo/

Sermade (Clothing Brand): sermadeofficial.com

JT Financial Education (Website Work): jtfinancialeducation.com

Senior Living JB (Website Work): seniorlivingjb.com

NotenTech (PC Business - Archive/Showcase): Notentech.com