# Tina Hughes

### Registered Nurse & Digital Health Professional

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# **Professional Summary**

Registered Nurse with 25 years of clinical experience across transplant medicine, critical care, and digital health systems. Extensive experience using Epic (including Epic Phoenix) system as a clinical end-user and providing peer support to colleagues during system implementations and adoption. Transitioning into digital health to combine my clinical expertise with hands-on experience to improve patient outcomes through healthcare technology implementation.

# **Core Competencies**

#### **Technical Skills:**

- Extensive Epic system use including transplant modules and ambulatory care
- Vigileo haemodynamic monitoring systems and staff training
- Electronic documentation and regulatory compliance
- Proficiency with multiple interconnected healthcare systems
- Mentoring team members on healthcare technology systems
- Supported system migrations by transferring clinical data and assisting colleagues with system issues

### **Digital Health Systems:**

- Transplant information systems (UNet/OPTN)
- Patient monitoring technology
- Clinical communication platforms
- Healthcare technology user perspective
- Clinical data accuracy and regulatory compliance
- Software development lifecycle knowledge
- Data structures and database management basic knowledge (relational vs hierarchical)
- Computer architecture and UNIX systems (basic knowledge)

### **Clinical Expertise:**

- Transplant medicine (pre and post-transplant care)
- Organ recovery and procurement coordination
- Critical care and neurosurgical nursing
- Emergency and trauma care
- Staff training and mentorship
- Patient care coordination
- Quality improvement projects
- Experience in both inpatient and outpatient settings

# **Information Technology Systems**

- Epic Electronic Health Record System
- Epic Phoenix
- PowerChart
- UNet (United Network for Organ Sharing)
- MatrixCare
- Vigileo haemodynamic monitoring systems

# **Professional Experience**

**Post Transplant Nurse Coordinator** | Northwestern Memorial Hospital, Chicago, IL | 2013–2025

**Pre Liver Transplant Coordinator** | Rush University Medical Center, Chicago, IL | 2011–2013 **Organ Recovery Coordinator** | Gift of Hope, Itasca, IL | 2006–2011

**Staff Nurse, Neurosurgical ICU** | Loyola University Medical Center, Maywood, IL | 2002–2006

Surgical/Neuro ICU Tech | Christ Hospital, Oak Lawn, IL | 2001–2002

Emergency Room Nurse Intern | Christ Hospital, Oak Lawn, IL | 2001

Care Partner | Little Company of Mary Hospital, Evergreen Park, IL | 1999–2001

Home Hospice Nurse | Hospice of the Calumet Area, Munster, IN | 2023

# **Previous Work History**

# **Post Transplant Nurse Coordinator**

## **Northwestern Memorial Hospital** | 2013–2025

- **Digital Health Leadership:** Provided clinical transplant workflow expertise and feedback to IT teams during Epic system implementations
- **System Implementation:** Participated in migration from legacy platforms (Ottr and PowerChart) to Epic, providing clinical feedback to IT and supporting colleagues during system adoption
- **Training & Development:** Assisted transplant team members with Epic system use, offering peer guidance on transplant modules and workflows
- Clinical Coordination: Managed comprehensive care for solid organ transplant patients across inpatient and outpatient settings, utilising advanced EHR capabilities to optimise patient outcomes
- **Quality Assurance:** Maintained evidence-based protocols and documentation standards, ensuring regulatory compliance in transplant care coordination

# **Pre Liver Transplant Coordinator**

### **Rush University Medical Center** | 2011–2013

- **Health Informatics:** Utilised Epic and UNet platforms to track and manage transplant waiting list patients, developing customized workflow solutions to ensure data accuracy
- **System Optimisation:** Utilised UNet platform to triage kidney offers and follow systematic matching protocols, ensuring accurate allocation and timely processing
- Clinical Pathway Management: Coordinated patient pathways through referral, evaluation, and listing processes, utilising digital tools to enhance care continuity and patient engagement
- **Data Management:** Maintained comprehensive patient status tracking systems, ensuring data integrity and regulatory compliance across multiple platforms

# **Organ Recovery Coordinator**

## **Gift of Hope** | 2006–2011

- **Procurement Coordination:** Coordinated organ evaluation, consent, and distribution processes using UNet platform, managing complex multi-site workflows
- Advanced Monitoring: Utilised Vigileo haemodynamic monitoring system for critical assessment of organ donors, training multidisciplinary teams in advanced monitoring techniques and clinical applications
- **Team Development:** Trained and onboarded new team members on UNet platform and Vigileo monitoring technology, teaching standardised system workflows and supporting new user adoption

- Operational Leadership: Participated in establishment of independent ICU and theatre suites, taking on advanced clinical responsibilities in organ recovery settings
- Quality Systems: Maintained accurate digital documentation and tracking for organ procurement and allocation processes

# Staff Nurse, Neurosurgical ICU

## **Loyola University Medical Center** | 2002–2006

- **EHR Implementation:** Transitioned from paper charting to Epic EHR system, working with IT teams during implementation as a clinical end-user
- **Training & Mentorship:** Provided peer support to nursing staff during Epic adoption, assisting colleagues with system navigation and workflow questions
- Clinical Leadership: Served as charge nurse, coordinating daily operations and collaborating across multidisciplinary teams to deliver high-quality patient care

## Surgical/Neuro ICU Tech

### **Christ Hospital** | 2001–2002

- Critical Care Support: Assisted registered nurses with intensive care patient management in surgical and neurosurgical units, developing clinical competencies
- Patient Care Coordination: Responsible for patient transport and clinical support activities, ensuring continuity of care across hospital departments
- ICU Operations: Supported critical care workflows and multi-disciplinary team collaboration in high-acuity surgical and neurological patient populations

# **Home Hospice Nurse**

#### **Hospice of the Calumet Area** | 2023

- **Digital Care Management:** Utilised MatrixCare platform to maintain real-time patient records, support care planning, and ensure regulatory compliance
- **Patient-Centred Technology:** Maintained digital patient records using MatrixCare to support care planning and end-of-life coordination

# **Emergency Room Nurse Intern**

#### Christ Hospital | 2001

- Trauma Care Experience: Worked alongside registered nurses in Level I Trauma Centre environment, developing comprehensive emergency and critical care competencies
- Clinical Skills Development: Performed full range of emergency nursing procedures including wound care, patient assessment, and critical care interventions under supervision

#### **Care Partner**

### Little Company of Mary Hospital | 1999–2001

- Patient Care Support: Provided comprehensive patient care assistance across multiple hospital departments, demonstrating adaptability and clinical versatility
- Clinical Collaboration: Assisted registered nurses with clinical activities including wound care, patient monitoring, and care coordination across diverse hospital settings

# **Education & Qualifications**

#### **Bachelor of Science in Nursing**

Loyola University of Chicago | 2002 Graduated Cum Laude, Dean's List, Scholastic Honor Award

## **Digital Health Professional Development**

- Computer Architecture: Memory Components, Thin Client, UNIX Architecture
- Data Structures & Databases: Relational vs. Hierarchical Systems
- Software Development Lifecycle: System Implementation, Integration & Testing

# **Professional Certifications**

- Registered Nurse, Illinois License #28189562A
- Registered Nurse, Indiana License #041.331730
- Certified Procurement Transplant Coordinator (CPTC) 2012
- Advance Cardiac Life Support 2011
- Basic Life Support Certification