

The TRUST Code - ARA Investigations Ltd

Introduction

At ARA Investigations Ltd, we follow a clear ethical framework called the TRUST Code. This ensures that all investigations are handled with fairness, clarity, and integrity. Our TRUST Code is aligned with UK GDPR, the Data Protection Act 2018, and safeguarding best practices. It underpins every investigation we conduct.

Code of Ethics

T - Transparency

We commit to open, documented practice. From the outset, we explain what we'll do, how we'll do it, and any limits to our role. Clients receive written summaries at key stages - clearly outlining actions taken, our rationale, and the expected impact.

R - Respect

Every individual we engage with is treated with dignity, neutrality, and discretion. Whether you're a complainant, respondent, or stakeholder, you can expect fairness and care in every interaction.

U - Understanding

We approach all cases with trauma-informed awareness. Our methods minimise harm and avoid re-traumatisation while upholding rigour and fairness.

S - Safeguarding First

The safety and wellbeing of children, vulnerable adults, and staff guide every decision we make. Safeguarding law takes precedence over organisational politics.

T - Truthful Reporting

Our findings are based solely on evidence. We do not adjust outcomes to suit expectations. Our duty is to report what's true - even when it's difficult.

The TRUST Code reflects ARA Investigations' commitment to impartiality, safeguarding law, and ethical investigative practice. We invite all clients, commissioners, and regulatory bodies to hold us accountable to this standard.

Signed, *Ali Remzi Abus* Founder & Lead Investigator ARA Investigations Ltd



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