

## **Terms of Service**

### **Introduction**

These Terms of Service ( “Terms” ) govern your access to and use of the services provided by Unravel Coaching and Consultancy.

By using our website or engaging with our services, you agree to comply with and be bound by these Terms.

### **Our Services**

Unravel offers a wide range of coaching, consultancy, and training services, including but not limited to leadership coaching, team building, culture transformation, change management, financial literacy training, and organizational development.

### **Account Responsibilities**

If you create an account with Unravel or use our services, you agree to:

- Provide accurate, current, and complete information about yourself.
- Maintain the confidentiality of your account credentials.
- Notify us immediately of any unauthorized access to your account.

### **Acceptable Use of Services**

You agree to use our services for lawful purposes and in accordance with these Terms. Specifically, you will not:

- Engage in unlawful activities or fraud.
- Distribute harmful, offensive, or malicious content.
- Interfere with or disrupt the functionality of our website or services.

### **Payments and Fees**

Certain services offered by Unravel may require payment. You agree to pay the applicable fees as outlined during the booking or purchase process. Payments are processed securely via third-party providers.

### **Limitation of Liability**

Unravel Coaching and Consultancy will not be liable for any indirect, incidental, or consequential damages arising from your use of our website or services. Our total liability will be limited to the amount paid by you for the specific service giving rise to the claim.

### **Termination**

Unravel reserves the right to suspend or terminate your access to our services at any time if you violate these Terms or engage in actions that harm our reputation or services.

### **Governing Law and Dispute Resolution**

These Terms are governed by the laws of Uganda. Any disputes or claims arising from these Terms will be resolved through binding arbitration in Uganda.

### **Changes to Terms**

Unravel may revise these Terms at any time. The revised Terms will be posted on this page, and the changes will take effect as soon as they are posted.

### **Contact Information**

For any questions regarding these Terms, please contact us at [unravelconsultancy@gmail.com](mailto:unravelconsultancy@gmail.com)