



#### PRIVACY POLICY

### **Introduction**

Unravel Coaching and Consultancy ("Unravel", "we", "us", or "our") is committed to protecting your privacy and safeguarding the personal information you share with us. This Privacy Policy outlines how we collect, use, store, and protect your personal data when you visit our website <u>https://unravelconsultancy.com/</u> or engage with our services.

#### **Information We Collect**

We collect personal information that you provide directly to us, such as:

• Personal Identification Information: Name, email address, phone number, job title, company, and other contact information.

• Non-Personal Information: IP address, device information, browser type, and browsing behavior.

#### **How We Use Your Information**

We use the information we collect for the following purposes:

- To provide and improve our coaching, consultancy, and training services.
- To communicate with you regarding inquiries, appointments, and updates about our services.
- To personalize content and recommendations based on your interests and needs.
- To analyze website usage and optimize user experience.

#### **Data Sharing and Disclosure**

We do not sell, trade, or rent your personal information. However, we may share your information with trusted third-party service providers who assist us in operating our business, such as payment processors, email service providers, and marketing partners. These third parties are required to handle your data in a secure manner and only for the purposes specified in our agreements with them.

#### **Cookies and Tracking Technologies**

We use cookies to enhance your experience on our website. Cookies are small text files placed on your device that help us analyze website traffic, personalize your experience, and track user behavior. You can manage your cookie preferences through your browser settings.

#### **Data Security**

We take reasonable measures to protect the security of your personal data. However, no system can be fully secure, and we cannot guarantee the absolute security of your data.

### Your Rights

You have the right to:

- Access, update, or delete your personal information.
- Opt-out of marketing communications at any time.
- Withdraw consent for data processing when applicable.

# **Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and the revised policy will be effective as of the date indicated.

## **Contact Information**

If you have any questions or concerns regarding this Privacy Policy, please contact us at **unravelconsultancy@gmail.com.**