

SAFE SENDER – WHITELIST URL – DNS FILTERING

Below are practical, step-by-step “whitelist / safe sender” instructions so emails and website links from **giftmatch360.org** and **giftmatch360.com** don’t get blocked.

(Where a tool asks for an “address,” use @giftmatch360.org and @giftmatch360.com to cover any sender at those domains.)

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1) Email “Safe Senders” / Whitelist (most common platforms)

A) Gmail (web)

1. Open **Gmail**.
2. In the search bar, click the **sliders icon** (Show search options).
3. In **From**, type: @giftmatch360.org OR @giftmatch360.com
4. Click **Create filter**.
5. Check:
 - **Never send it to Spam**
 - (Optional) **Star it** or **Apply the label** “GiftMatch360”
6. Click **Create filter**.

Also do this if something went to Spam:

1. Open **Spam**.
2. Open the email.
3. Click **Report not spam**.

B) Outlook on the web (Outlook.com / Microsoft 365 webmail)

1. Open **Outlook** (web).
2. Click the **gear icon** → **View all Outlook settings**.
3. Go to **Mail** → **Junk email**.
4. Under **Safe senders and domains**, click **Add**.
5. Add:
 - giftmatch360.org
 - giftmatch360.com
6. Click **Save**.

C) Microsoft Outlook (desktop app – Windows)

1. Open **Outlook**.
2. Go to **Home** → **Junk** → **Junk E-mail Options**.
3. Click the **Safe Senders** tab.
4. Click **Add...**
5. Add:
 - @giftmatch360.org
 - @giftmatch360.com
6. Click **OK** → **Apply**.

If you have an email already in Junk:

1. Open the message in Junk.
 2. Click **Junk** → **Not Junk** → check **Always trust email from...** (if shown).
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D) Apple Mail (Mac)

Apple Mail doesn't have a single "safe senders list" like Outlook, but you can whitelist via Contacts + Rules.

Option 1: Add to Contacts

1. Open the email from GiftMatch360.
2. Click the sender name → **Add to Contacts**.

Option 2: Create a Rule (recommended)

1. Mail app → **Mail** → **Settings** (or Preferences).
 2. **Rules** → **Add Rule**.
 3. Conditions:
 - "From" **Ends with** giftmatch360.org
 4. Add a second rule for giftmatch360.com (or use a "Contains" rule if available).
 5. Action: **Move Message** to Inbox (or a "GiftMatch360" mailbox), and/or **Mark as Not Junk** if shown.
 6. Click **OK** → apply rules.
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E) Yahoo Mail

1. Open **Yahoo Mail**.
 2. Click **Settings** (gear) → **More Settings**.
 3. Go to **Filters** → **Add new filters**.
 4. Set:
 - **From** contains @giftmatch360.org
 - Choose folder: **Inbox**
 5. Save, then repeat for @giftmatch360.com.
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F) iPhone / iPad (Mail app)

1. Open the email.
 2. Tap the sender **From** name/email.
 3. Tap **Add to VIP** or **Create New Contact**.
 4. If it's in Junk: open it → tap the folder icon → **Move to Inbox**.
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G) Android (Gmail app)

1. Open the message.
 2. Tap : (three dots).
 3. Tap **Mark as not spam** (if applicable).
 4. Tap the sender name → **Add to contacts** (recommended).
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2) Browser “Allow / Don’t Block” (Chrome, Edge, Firefox, Safari)

Browsers don’t have a “safe senders list” for email, but they *do* block things that can prevent GiftMatch360 pages from working (cookies, pop-ups, redirects, tracking protection, ad blockers, safe browsing warnings).

Do the steps below for **both**:

- <https://giftmatch360.org>
- <https://giftmatch360.com>

A) Google Chrome

Allow cookies / fix login issues

1. Open the site.
2. Click the **lock icon** (left of the address).
3. Click **Site settings**.
4. Set **Cookies** to **Allow** (or “Allow third-party cookies” if needed).
5. Refresh the page.

Allow pop-ups / redirects (if something won’t open)

1. Chrome **Settings** → **Privacy and security** → **Site settings**.
2. **Pop-ups and redirects** → **Allowed to send pop-ups** → **Add** the domain(s).
3. Go back and refresh.

If an extension is blocking it (AdBlock, privacy tools)

1. Click the **Extensions** icon (puzzle piece).
2. Temporarily disable blockers for the site or add the site to the extension’s **Allowlist**.

B) Microsoft Edge

1. Open the site.
2. Click the **lock icon** → **Permissions for this site**.
3. Allow **Cookies, Pop-ups and redirects** if needed.
4. If Edge tracking prevention blocks pages:
 - Click the **tracking prevention** icon in the address bar (when present)
 - Set it to **Less strict** for that site.

C) Mozilla Firefox

1. Open the site.
 2. Click the **shield icon** (left of the address bar).
 3. Toggle **Enhanced Tracking Protection** to **Off for this site** (if pages don't load properly).
 4. If pop-ups are needed:
 - Firefox **Settings** → **Privacy & Security**
 - Under **Permissions**, next to **Block pop-up windows**, click **Exceptions...**
 - Add the domain(s).
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D) Safari (Mac)

Allow cross-site tracking/cookies if needed

1. Safari → **Settings** → **Privacy**.
2. Temporarily uncheck **Prevent cross-site tracking** (or adjust as needed).
3. Safari → **Settings** → **Websites**:
 - **Pop-up Windows** → set GiftMatch360 to **Allow** (if needed).

If you use a content blocker

1. Safari → **Settings** → **Extensions**
 2. Disable the blocker for the site or add an exception.
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3) VPN / Security Apps (allow GiftMatch360 through filtering)

This depends heavily on what kind of VPN you're using:

A) Personal VPN apps (NordVPN, ExpressVPN, etc.)

Many bundles include “Threat Protection / Web Protection” that blocks domains.

What to do

1. Open your VPN app.
2. Look for settings named something like:
 - **Threat Protection / Web Protection**
 - **Block malicious websites**
 - **Ad / tracker blocking**
3. Find **Allowlist / Exceptions** (if available).
4. Add:
 - giftmatch360.org
 - giftmatch360.com
5. Save → reconnect VPN → reload the site.

If there is no allowlist

- Temporarily disable the “web protection” feature (not the VPN itself) and try again.

B) Corporate / School VPN (GlobalProtect, AnyConnect, Zscaler, etc.)

Often you *can't* change allowlists yourself.

What to do

1. Disconnect VPN briefly and test whether the site works.
2. If it works off-VPN but not on-VPN, contact IT and ask them to allowlist:
 - giftmatch360.org
 - giftmatch360.com
 - (and any required subdomains if they ask—usually “.giftmatch360.org” and “.giftmatch360.com”)
3. If your corporate VPN supports **split tunneling** and you're allowed to configure it:
 - Add these domains as “bypass VPN” destinations (IT may need to do this).



C) DNS filtering (OpenDNS, NextDNS, router-level filtering)

If you use filtered DNS, you'll need to add the domains to the allowlist there.

1. Open your DNS filter dashboard.
2. Find **Allowlist / Whitelist**.
3. Add giftmatch360.org and giftmatch360.com.
4. Save and flush DNS cache (or restart router/device).

Quick checklist (best results)

- Add **domain** to Safe Senders (Outlook) or create a Gmail filter "Never send to spam."
- Add a sender to **Contacts** (helps many mail systems).
- If links won't open: allow **cookies + pop-ups/redirects** for the site.
- Disable/allowlist in **ad blockers / tracking protection**.
- If on VPN: allowlist in **web protection** or ask IT to allowlist.