

# Mayu Instrumentation Policies

## Shipping Policy

### 1. Shipping Coverage

We currently ship our products across India. For international shipping, please contact us directly before placing an order.

### 2. Processing Time

Orders are processed within 1-3 business days after payment confirmation. Orders are not shipped or delivered on weekends or public holidays.

### 3. Delivery Time

Standard delivery time ranges from 4 to 10 business days depending on the delivery location and logistics partner. Delays may occur due to high demand, logistics restrictions, or force majeure events.

### 4. Shipping Charges

Shipping charges are calculated based on weight, size, and delivery location, and will be displayed at checkout. Free shipping may be offered on select products or promotions.

### 5. Tracking

Once your order is shipped, a tracking number and link will be shared via email or SMS. You can use this to monitor your shipment in real time.

### 6. Damaged or Lost Items

Please inspect your order upon receipt. If the item is damaged or missing, contact us within 48 hours of delivery. Provide photos of the damaged package for quick resolution.

### 7. Address Accuracy

Customers are responsible for providing accurate delivery addresses. Orders returned due to incorrect or incomplete addresses may incur additional shipping charges.

### 8. Contact

## **Mayu Instrumentation Policies**

For shipping-related questions, contact [info@mayuinst.com](mailto:info@mayuinst.com) or call +91 7600560037.