

## RETURN POLICY

We handle returns on a case-by-case basis with the ultimate goal of making our customers happy. Quick Medics LLC will honor returns if the item return is processed within 7 days of purchase.

We may charge a restocking fee of 20% if the item is unpackaged. Items that have been used, would not qualify as a return, unless it is defective, which should then fall under WARRANTY. See our warranty policy). We stand behind our goods and services, and want customers to be satisfied with them. We'll always do our best to take care of customers—our philosophy is to deal with them fairly and reasonably. We have long believed that when we treat our customers fairly, they in turn are fair with us. We apply refunds to the tender with which returned items were purchased. If we choose to provide a refund and no record of sale is available, we'll ask for personal identification and a refund will be provided at the current price in the form of a Quick Medics store credit.

## WARRANTY POLICY

Quick Medics LLC warrants all products purchased from us to be free from defects in materials and workmanship for a period of 6 months from the date of purchase, under normal use and conditions. This warranty does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear. To initiate a warranty claim, please contact our customer service department with your purchase receipt and a description of the issue.