



QUE PERRY
MEDIA & PRODUCTIONS

Service Agreement Policy

1. Cancellation & Rescheduling

Deposits are non-refundable. Rescheduling requests must be submitted in writing at least 72 hours before the scheduled service date. Que Perry Media & Productions reserves the right to approve or deny rescheduling requests based on availability.

2. Delivery of Content

Edited photos, videos, or other media content will be delivered within 7-10 business days unless otherwise agreed upon in writing. Delivery methods may include online gallery, digital download, USB drive, or other agreed format.

3. Copyright & Usage

Que Perry Media & Productions retains the copyright to all created content unless otherwise stated in writing. The Client may use the delivered content for personal or agreed commercial use but may not resell or alter the work without permission.

4. Liability

Que Perry Media & Productions is not responsible for circumstances beyond its control including weather, venue restrictions, equipment failure, or emergencies. In the event of unforeseen issues, reasonable efforts will be made to provide replacement services or rescheduling.

5. Client Cooperation

The Client agrees to cooperate during sessions and provide accurate details regarding schedules, locations, and expectations to ensure quality service.