

Exchange Policy

We want you to love your purchase! If you need to exchange an item, please review our policy below:

1. Eligibility for Exchanges

- Items must be **unworn, unwashed, and in original condition** with tags attached.
- Exchanges must be requested within **14 days** of receiving your order.
- We only offer exchanges for **size or defective items**. If you need a different style or color, please place a new order.

2. How to Request an Exchange

1. Email us at **info@beautyboosterr.com** with your order number and reason for the exchange.
2. Once approved, you will receive return instructions.
3. Ship the item back using a **trackable shipping method** (customer is responsible for return shipping costs).
4. Once received and inspected, we will process the exchange and send you the new item.

3. Non-Exchangeable Items

- Sale or clearance items (final sale).
- Personalized/custom products.
- Items showing signs of wear, damage, or alteration.

4. Damaged or Incorrect Items

If you received a damaged or incorrect item, please contact us within **48 hours** of delivery with photos of the issue. We'll send a replacement at no additional cost.

5. Processing Time

Once we receive your return, please allow **5-7 business days** for processing. We will notify you once your exchange has been shipped.

For any questions, feel free to reach out at **info@beautyboosterr.com**.