manojcn1@outlook.com | linkedin.com/in/manojcn1 | manojcn.com | 945-233-6639

## **PROFESSIONAL EXPERIENCE**

#### Yamaha Corporation of America, Dallas

Digital Analyst Intern

- Conducted ad hoc data analyses across 8 musical instrument category teams, driving a 12% improvement in targeting accuracy and enabling highly personalized marketing campaigns that significantly boosted audience engagement and conversion rates
- Delivered homepage performance insights for 3 Yamaha web properties using GA4 and Looker Studio, resulting in a 10% decrease in bounce rate and a 10% reduction in exit rate through A/B testing
- · Conducted comprehensive analysis of user journeys across desktop & mobile platforms, implementing targeted enhancements that reduced bounce rates by 15% & improved user retention by 10%, leading to a more seamless digital experience
- Captured and translated business requirements into actionable insights for 5 high-impact projects, utilizing flowcharts, user journey mapping, and process documentation to ensure seamless alignment across marketing, sales, and technical teams
- Designed and implemented a HubSpot integration project, leveraging UTM parameters to track and analyze user interactions across social media channels that streamlined campaign tracking and reporting processes

## The University of Texas at Dallas

Marketing Analyst Intern

- Conducted deep-dive analysis of web and social media data to identify trends and developed comprehensive PowerBI reports to university stakeholders that resulted in a 15% uplift in targeted engagement strategies
- Collaborated with the web development team to enhance user experience, optimize content layouts across 4 websites by conducting A/B testing using Google Analytics and Optimizely, leading to a 25% increase in user engagement
- Strategically designed, launched, and optimized targeted advertising campaigns on Meta & YouTube for undergraduate and graduate programs, driving a remarkable 60% surge in enrollment & orientation attendance through creative strategies

# **Byjus Think & Learn, India**

Senior Web Analyst

- Spearheaded the optimization of web analytics dashboards using Power BI, enabling real-time insights into user behavior and driving a 15% increase in student engagement across three major K-12 projects (Social Science, Coding, and Mathematics)
- Collaborated with marketing and IT teams to implement tracking mechanisms using UTM parameters and Google Tag Manager, enhancing campaign performance measurement and data accuracy
- Orchestrated A/B testing of landing pages, driving a 20% increase in lead conversion rates and enhancing user experience

Web Analyst

- June 2019 July 2021 • Developed & maintained 10+ interactive dashboards to analyze web metrics, delivering actionable insights across 2 key projects
- Utilized SEOClarity to analyze keyword performance, track search rankings, and identify optimization opportunities, leading to a 10% growth in organic traffic through strategic enhancements in site structure and content alignment

## **EDUCATION**

The University of Texas at Dallas, Richardson, Texas Masters' in Information Technology Management	<b>GPA: 3.5/4.0</b> December 2024
R V College of Engineering, Bangalore, Karnataka, India	GPA: 7.5/10
Bachelor of Engineering in Electrical & Electronics Engineering	May 2019

ACADEMIC PROJECTS

## **FreshCart Data-Driven Marketing Analytics**

• Conducted extensive market research and data analysis to train a Logistic Regression Classifier with 81% accuracy, leading to a data-driven marketing strategy that increased potential profits by INR 214 million by focusing on top engaged users

Spotify Classification Model, Scikit-learn, XGBoost, TensorFlow;

• Developed and implemented a Spotify Mood Classification model using advanced machine learning techniques, achieving classification accuracy of up to 81. 50%, effectively categorizing songs into distinct moods such as sad, mellow, upbeat and happy

#### SKILLS

Certifications:	Alteryx, Google Analytics, Google Tag Manager, Hubspot, Google Ads
Data Analysis Tools:	Looker Studio, Power BI, Tableau, Alteryx, Adobe Analytics, Crazy Egg, SEOClarity
<b>Digital Advertising Platforms:</b>	Meta, Google, Tiktok, X(Twitter), Youtube
Languages & Frameworks:	Python, R, SQL, NumPy, Pandas, SciPy, TensorFlow, Keras, Scikit-learn, PyTorch, XGBoost
Software:	Microsoft Office Suite (Excel, Word, PowerPoint), Google Workspace, Adobe Workfront

## February 2024 - August 2024

August 2021 - August 2022

August 2024

February 2024

September 2024 - Present