

WORKPLACE MENTAL HEALTH

THE OLD WAY

- Seen as a cost → costs more through absence, turnover and burnout
- A tick-box compliance exercise only covers the bare minimum, legal risk still sits with you and offers nothing practical to people struggling
- HR's problem, not leadership's → leadership disengagement kills trust, credibility and culture
- lacktriangledown Mental health first aiders or wellbeing leads taking all responsibility lacktriangledown creates pressure on a few, while others step back
- ullet One-off awareness days o no lasting impact, forgotten by Monday
- Optional "nice to have" → signals mental health and people don't really matter here
- Reactive problems only addressed as they come up \rightarrow problems are always more costly, harder to fix and leaves your business legally exposed
- \blacksquare Hires for "culture fit" \to clones existing problems instead of improving culture
- Focus on output only \rightarrow ignores people's wellbeing, leading to burnout and presenteeism
- Short-term quick fixes \rightarrow plaster over cracks but nothing changes underneath

Wellbeing is treated as an individual problem. The result? Stigma, burnout and disengagement because root causes like poor management and unsafe workloads are ignored.

VS THE LIFE FIRST THEN WORK WAY

- A business advantage → boosts efficiency, productivity and performance
- **Built into strategy and leadership** \rightarrow makes it credible, consistent and led from the top
- Shared responsibility across the business \rightarrow spreads the load, normalises and makes support more accessible and prevents burnout
- Ongoing culture change \rightarrow adapts as you grow, preventing cracks from forming later
- Protects against legal and reputational risk \rightarrow fulfils duty of care, reduces exposure and avoids costly disputes
- Proactive resilience built into culture before problems hit \rightarrow avoids crisis, reduces cost and protects your reputation
- Focus on people and performance \rightarrow drives loyalty, innovation and long-term growth
- Hire for culture add, not just fit \rightarrow evolves and strengthens your organisation over time
- Cuts hidden costs → reduces your share of the £56bn annual bill UK businesses already pay
- lacktriangle Sustainable systems, not sticking plasters o structured change that scales with your business

Wellbeing is built into the system and strategy. The result? Shared responsibility, resilient people, stronger culture and sustainable growth.

Let's build workplaces where mental health is a business strength — not a cost.