

Classification: Public

Dubai, 24 March 2025

Subject: Certified Service Business Partner

To Whom It May Concern:

This is to certify that **Emdad First Services** represents dormakaba Gulf FZE as a Certified Service Business Partner. This covers all request for dormakaba spare parts and service maintenance job for all our product in the territory of Qatar. dormakaba products installed and commissioned by **Emdad First Services** are covered with dormakaba standard warranty.

dormakaba Gulf FZE does not authorize persons, companies, or partnerships to promote, trade, supply or sell its products unless appointed as a Certified Business Partner.

This Certificate of Certified Business Partner is valid until the 30-June-2026 and is renewed upon signature of the CBP agreement.

For any additional clarifications, please contact dormakaba Gulf FZE, located in Jebel Ali, Dubai, UAE, contact details at foot of letter.

Yours Sincerely,



Ali El Zaher

Lead – Export Markets MEA
+97430970997



دورما كابا الخليج م م ح
dormakaba Gulf FZE
P.O.Box: 17268, Jebel Ali Free Zone, Dubai - U.A.E.