

Hanley Mill – General Site & Visitor Terms & Conditions

Last updated: February 2026

These Terms apply to all guests, visitors and persons accessing Hanley Mill and its grounds.

1. Site Environment

Hanley Mill is located in a rural and historic setting with uneven surfaces, steps, gravel, watercourses and natural ground. Paths may be slippery in wet or icy conditions. Wildlife and farm-related activity may be present.

2. Personal Responsibility

All persons use the site at their own risk. Hanley Mill accepts no responsibility for injury, loss or damage except where caused by proven negligence.

3. Children and Supervision

Children must be supervised at all times, particularly near water, hot tubs, parking areas and uneven ground.

4. Parking and Vehicles

All vehicles are parked at the owner's risk. Vehicles must not block access routes or emergency exits.

5. Hot Tubs and Outdoor Facilities

Use of hot tubs is at the user's own risk. All safety instructions must be followed. Misuse, contamination or damage may result in additional charges. Wood-fired systems involve hot surfaces and open flames.

6. Restricted and Private Areas

Access to storage buildings, maintenance areas, machinery spaces and staff areas is not permitted without authorisation.

7. Behaviour and Conduct

Guests and visitors must behave responsibly. Disturbance, unsafe conduct or damage may result in removal from the site.

8. Damage and Cleanliness

All property must be treated with care. Damage or excessive cleaning may be charged.

9. Dogs and Animals

Dogs must be kept under control at all times. Owners are responsible for their animals.

10. CCTV and Security

CCTV operates in certain areas for safety and security and is managed in accordance with data protection regulations.

11. Photography and Media

Commercial photography, filming or drone use is not permitted without written consent.

12. Access Rights

Access is provided for legitimate purposes only. We reserve the right to restrict or refuse access.

13. Liability and Insurance

Hanley Mill is not liable for loss of possessions, indirect loss, or accidents arising from natural site conditions.

14. Relationship to Booking Terms

These Terms operate alongside the Booking Terms. Booking Terms take precedence for accommodation matters.

15. Changes to These Terms

We reserve the right to update these Terms at any time.

16. Contact Details

Hanley Mill Cottages
Hanley Mill, Worcestershire, United Kingdom
Email: info@hanleymill.co.uk
Telephone: 01584 781254