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# Privacy declaration & Cookies

## CascaBrace

The privacy statement is important for CascaBrace to offer you a pleasant website experience. CascaBrace receives information from you as soon as you visit this website. CascaBrace handles your information with care. If you have any questions or would like more information about the privacy statement, please feel free to contact CascaBrace. You can find contact information on the webpage Contact on the website [www.cascabrace.eu](http://www.cascabrace.eu). If necessary, the privacy statement can be changed at any time. The privacy statement was last changed on 08 July 2025.

### 1. Application of privacy statement

The privacy statement of the website CascaBrace applies to all personal data that is processed on this website. This concerns the personal data of everyone who has had contacted CascaBrace or has visited the website, such as business contacts, customers and visitors. Personal data are data such as your surfing behavior on the website, your name and telephone number. If you want to know more, please take a look at the website of the Dutch Data Protection Authority.

### 2. Use of data (whose?)

The website of CascaBrace processes the data of all website visitors and of everyone who has had contact with CascaBrace, such as customers, business customers and partners.

### 3. Processing data (how?)

The website of CascaBrace processes your data in the following ways:

- As soon as you visit the website
- As soon as you create an account (if applicable)
- As soon as you enter data on the website
- As soon as you contact CascaBrace by phone, email or other means (if applicable)
- As soon as you give permission to one of CascaBrace's business partners to use your data
- Once you place and pay for an order (you will enter a secure payment environment to pay for and complete your order) Your transaction data is registered and CascaBrace is required to store purchase data of each purchase for seven years for the Tax Authorities. (if applicable)
- As soon as you participate in a promotion or competition (your data will only be used to carry out this promotion unless stated otherwise)
- Once your package is delivered, it is necessary to share your details with the delivery service (if applicable)

#### **4. Your data (which?)**

The website processes the following data:

- Your name
- Your address or business address (if applicable)
- Your delivery address (if applicable)
- City of residence (if applicable)
- Place of birth (if applicable)
- Gender email address (if applicable)
- Telephone number (if applicable)
- Date of birth (if applicable)
- Age (if applicable)
- Your preferences such as language
- Your interests such as viewed pages on the website or the advertisements you have viewed
- Your payment details to process your order correctly, such as information about your credit card company or your bank (if applicable)

#### **5. Use of your data (for what?)**

CascaBrace uses your data for the following purposes:

- Received your permission to share your data with others (if applicable)
- To provide you with the best service on the website: Managing your account, Providing and maintaining Service to you, to contact you, to keep you informed with news and deals also contact you, to keep you informed with news and deals, marketing and promotional initiatives, Collection of customer testimonials and feedback, customer order management, administrative information, processing your orders for products and services from the webshop or app, running a loyalty program, analyses for process improvement, product and service development and market research, handling complaints and requests for information, to support communication and campaigns via social media.

#### **5. The duration of the use of your data (how long?)**

CascaBrace stores your data for as long as it is legally possible and for the purpose for which your data is used. If you are a customer of CascaBrace, it is legally required to store your data for seven years. In addition, storing your data to handle any complaints and for statistical purposes. If you would like to know more about this, please feel free to contact CascaBrace.

#### **6. Handling your data**

CascaBrace has taken great care to secure your data technically and organizationally as well as possible. CascaBrace has secured communication tools and systems to ensure that your data can be stored safely. In addition, CascaBrace ensures that your data is only used by others who have received CascaBrace's permission to do so. When CascaBrace shares your data with others, they are obliged to handle it with good care. If you notice that this is not the case or if you have any questions, please let it know.

The website of CascaBrace is not specifically aimed at minors. If you are under 18, you need permission from one of your parents to use the website. CascaBrace assumes that you have obtained permission before visiting the website.

If you contact CascaBrace via social media channels, your data will not be stored.

CascaBrace hopes never to have to deal with fraud, but if necessary, CascaBrace must pass on customer data to government agencies to prevent or combat fraud.

## 7. How can CascaBrace help you in return?

CascaBrace processes your data and you may ask the following questions:

### Right of access

You can always ask to view your data.

### Right to information

This privacy statement has been created to explain to you how CascaBrace processes your data.

### Right to rectification

You can always ask to improve or delete your data.

If you have a complaint about the way CascaBrace processes your data on the website of CascaBrace, CascaBrace would like to resolve this complaint with you. Send your message via the contact fomulary on [www.cascabrace.com/contact](http://www.cascabrace.com/contact)

CascaBrace will process your email request within 30 days. If you have multiple complaints or more complex complaints, CascaBrace will contact you within sixty days at the latest because this may take more time. The privacy statement of the website of CascaBrace must meet various conditions and you can read these conditions on the General Data Protection Regulation (GDPR) website.

## 8. Cookies

As soon as you visit the website of CascaBrace, you can indicate which cookies you want to allow for processing and storing your data.

- Functional cookies: these cookies ensure that the website works properly
- Statistical cookies: these cookies collect cookies to gain insight into anonymous data from the website users so that CascaBrace better understands how the website is used
- Marketing cookies: these cookies anonymously track your surfing behavior on CascaBrace's website to show relevant advertisements and to gain insight into the visits to the website based on visitor numbers, popular topics and pages on the website.

The website of CascaBrace is not specifically aimed at minors. If you are younger than 18 years old, you need permission from one of your parents to use the website. CascaBrace assumes that you have received permission before you visit the website.

CascaBrace

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Available (mail) Monday - Friday: 8:00 AM - 17:30 PM (CEST)

Social media @CascaBrace: Follow me ❤️  
TikTok & Instagram

Social media @SimplyNiki93: Follow me ❤️  
TikTok, YouTube, Instagram, Facebook, Pinterest

