

## **Privacy Policy**

edusupport.ca website is owned by Edusupport, which is a data controller of your personal data.

We have adopted this Privacy Policy, which determines how we are processing the information collected by edusupport.ca, which also provides the reasons why we must collect certain personal data about you. Therefore, you must read this Privacy Policy before using edusupport.ca website.

We take care of your personal data and undertake to guarantee its confidentiality and security.

### **Information We Collect**

We collect only the information necessary to provide our services, such as:

- Name, email, and phone number
- City/Province
- Education background and interests
- Any details you submit through forms or messages

## **How We Use Your Information**

Your information is used to:

- Respond to inquiries and provide guidance
- Assist with program and institution selection
- Communicate relevant updates and services
- Improve our offerings and user experience

## **Consent**

By submitting your information, you consent to its collection and use as described here. You may withdraw consent at any time, subject to legal requirements.

## **Sharing of Information**

We do not sell or trade your data. Information may be shared only with:

- Authorized EduSupport staff
- Trusted partners strictly for service delivery
- Authorities when required by law

## **Data Security**

We protect your information using industry-standard safeguards, including secure storage, restricted access, and system monitoring. Only authorized personnel can access your data.

## **Your Rights**

You may request to:

- Access your personal information
- Correct inaccuracies
- Delete your data where legally permitted

Contact us at [info@edusupport.ca](mailto:info@edusupport.ca) to make a request.

## **Retention**

We retain information only as long as necessary to fulfill its purpose or meet legal obligations.

## **Updates**

This policy may be updated periodically. Changes will be posted on our website.

### **EduSupport**

Email: [info@edusupport.ca](mailto:info@edusupport.ca)