

# RETURN POLICY

Last updated November 07, 2022

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for a full refund or an exchange. Please see below for more information on our return policy.

## Returns

All returns must be postmarked within (30) days of the purchase date. All returned items must be in new and unused condition, with all original tags and labels attached.

## Return Process

To return an item, please email customer service at [orders@safetypartners.org](mailto:orders@safetypartners.org) to obtain further instructions and if your item will be returned or can be exchanged. After getting a confirmation, place the item securely in its original packaging and proof of purchase, then mail your return to the following address:

National Transportation Partners LLC

Attn: Returns

1290 Mark St.

Bensenville, IL 60106

United States

Please note, you will be responsible for all return shipping charges. We strongly recommend that you use a trackable method to mail your return.

# Refunds

After receiving your return and inspecting the condition of your item, we will process your return or exchange. Please allow at least (4) days from the receipt of your item to process your return or exchange. We will notify you by email when your return has been processed. If we have any questions we will email you back as well or if your phone number is on file we will attempt to call you.

# Exceptions

For defective or damaged products, please contact us and we will see if we can still issue a refund or exchange.

# Questions

If you have any questions concerning our return policy, please contact us at:

(630)-422-7497

[Orders@safetypartners.org](mailto:Orders@safetypartners.org)