

Drive Through Server McDonalds
(monologue)

Anthony Barnett

FAST FOOD SERVER

I currently work at McDonald's. I am usually in the drive-thru taking orders and I come across these things on almost a regular basis and it is really annoying.

First of all, don't complain about having to pay extra to add things like lettuce and tomato to your burger. You want extra of something you have to pay extra. That is usually how it works.

Also, don't act surprised at the price you paid. I told you your total **twice** (once after I take your order at the speaker, and another when you get to my window) if you don't agree with the price of your order, say something before! Now we have to do a refund and hold up the drive-thru because you weren't paying attention. **Pay attention, people!**

If you are going to pay £15 in nothing but change **go inside!** I have to count that change (no I will not take your word for it that all of those pound coins and loose change equals £15) and it takes time. I have to be fast and now my managers are yelling asking me what's taking so long. Go inside.

KNOW WHAT RESTAURANT YOU ARE AT! I have had people ask for onion rings. sorry McDonald's don't have onion rings. That's burger king down the street. I have had people order things that McDonald's has never had but I can name the place nearby that does. Know where you are. It baffles me that they seem to miss the giant yellow M when they turn in. Do not give me shit if your card gets declined. I do not have access to your funds. "I have so much money on that card! Try again!" umm.. I tried four

times already. I have no idea why it's not going through; that is something you need to ask your bank or credit card company, not the McDonald's employee.

Don't ask for no salt on your fries, and then ask for a salt packet. You want fresh fries? Ask for fresh fries. We have to wipe everything down, and clean the fry scoop to make sure there are no traces of salt and you're here asking for a packet of salt. We have to do all of this because there are people who absolutely cannot have salt. It is not a hack to get fresh fries! Just ask, that is all you need to do.

By The Way, we have no "secret menu". That is something the internet made up. No we do not have a "McGangbang" and it became such a problem at my store that the managers just told us not to do it anymore. During busy times, it takes too much time for me to have to explain to the grill people what needs to be done. Just stop. There is no secret menu that we are hiding from you, we just have one menu and that's the one you see posted.

I think I'm done now. I guess this is more of what not to do, but I think it pretty much answers the question. These are things that personally annoy me, and these occur almost every day. It gets irritating, but it is what it is.